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| July 2021  To: CA MICS Resource Management Customers  From: The Broadcom CA MICS Resource Management Product Team  Subject: General Availability Announcement for CA MICS Resource Management 14.3  On behalf of Broadcom, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce that CA MICS Resource Management 14.3 is now available.  Refer to the [Release Notes](https://techdocs.broadcom.com/us/en/ca-mainframe-software/traditional-management/ca-mics-resource-management/14-3/release-notes.html) for product enhancements. We also encourage you to visit the CA MICS Resource Management product information page at [Support](https://support.broadcom.com/).    You can download your copy of CA MICS Resource Management 14.3 online at [Support](https://support.broadcom.com/) where you can also utilize the case management system. To install your product, follow the installation procedures for your product at [Tech Docs](https://techdocs.broadcom.com/us/en/ca-mainframe-software/traditional-management/ca-mics-resource-management/14-3/installing.html). If you have any questions or require assistance, contact [support](https://www.broadcom.com/support/services-support/ca-support/contact-support?intcmp=footernav).    Should you need any assistance in understanding these new features, or implementing this latest release, our implementation services partners can help. Please contact your local account representative for more information on how they can help. To connect, learn, and share with other customers, join and participate in our CA MICS Community at <https://community.broadcom.com/mainframesoftware/communities/communityhomeblogs?CommunityKey=de7de66e-03e5-4ee7-b209-50834d88a8ba>.  For a list of Mainframe Education courses recommended by role, please visit the [Learning Paths](https://community.broadcom.com/viewdocument/mainframe-education-course-catalog) and select the desired product. We update courses based on functional impact as well as high-demand; therefore, courses created from previous releases may apply to the current release.  Please review our End of Service / End of Life Policy within the [Broadcom Maintenance Policy Handbook](https://support.broadcom.com/external/content/release-announcements/CA-Support-Policies/6933).  Thank you again for your business. |