How to get Sylink.XML for a Group

- 1. Logon to Symantec Endpoint Protection Manager
- 2. Click "Clients"



- 3. Select your Group and right click on it
- 4. Click on Export Communication Settings



5. Browse to the location where you want to store the Sylink file

	-	Export Communications Settings for My Company\De 🗙
dome	View Clients ♀- ᢙ My Company □ □ □ □ Default Grou □ □ □ ADC_Policy	To convert an unmanaged client to a managed client, export the Communications Settings to a file and then import this file into the unmanaged client. Export to: Preferred Policy Mode In computer mode, the policies apply to all users that log on to that computer. In user mode, the policies are applied based on the logged on user. Computer mode C User mode
		Export Cancel Help



6. Click Export

	Vi Communications Settings to a file and then import this file into the unmanaged client.
	Export to: pWy Company_Default Group_sylink.xml Browse
onitors	In computer mode, the policies apply to all users that log on to that computer. In user mode, the policies are applied based on the logged on user.
eports	Computer mode C User mode

7. You can then rename the file as SyLink.XML

To replace the SyLink.xml file to the Client machine do the following:

- Click Start > Run > smc stop
- Replace the new SyLink.xml file to the location where SEP is installed (default location is C:\Program Files\Symantec\Symantec Endpoint Protection)
- Click Start > Run > smc start

If you face problem to replace Sylink.XML file as above, you can download some tools to replace SyLink.XML file as below:

https://fileshare.symantec.com Login ID: tools Password: Symantec@123

Click on SEP tools

- Download SylinkDrop.zip
 Using the "SylinkDrop" utility
 http://service1.symantec.com/SUPPORT/ent-security.nsf/docid/2008053007423248
- Or you can download SylinkReplacer tool Using the "SylinkReplacer" Utility http://service1.symantec.com/SUPPORT/ent-security.nsf/docid/2008062412271448