July 14, 2015

To: CA Single Sign-On Customers

From: The CA Technologies CA Single Sign-On Product Team

Subject: Announcement for removing **platforms that are announced end-of-active-maintenance** from CA Single Sign-On platform support matrices

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In order to focus our development efforts and to help our customer base achieve their strategic business initiatives, we are investing our resources in new technology and software and will be dropping support of the following platforms from CA Single Sign-On Platform support matrices found on the CA support site, **by June 30, 2016**. These platforms have been announced end-of-service by their respective vendors in the past (or in the coming months of 2015)~~.~~ In accordance with our CA Support Policy and Terms ([https://support.ca.com](https://support.ca.com/)), please consider this letter your written notification of this End of Life for the mentioned platform support. This means that **after June 30 2016**, CA support will not accept support inquiries where any of the CA Single Sign-On components are deployed on these platforms.

However, CA Technologies will honor any existing written contractual requirements to provide sustaining engineering support on this product that may exist between you and CA Technologies.

Additionally, the platform support matrices show that later, supported versions of these platforms are supported in CA Single Sign-On. You are encouraged to move to the later version of these platforms **by June 30 2016** after which these platforms will be removed.

**Operating System:**

* Red Hat EL 4
* Solaris 9
* HP-UX 11.11, HP-UX (IA-64) 11.23
* z/OS 1.11, z/OS 1.12

**JRE/JDK**

* Oracle JDK/JRE 1.6.x

**Database**

* MSSQL 2005,
* Oracle 10g.x, Oracle 11g.x
* IBM DB2 UDB 9.5

**Directory Server**

* MS AD 2008, MSAD 2008R2, MS-LDS 2003, MS-LDS 2008, MS-LDS 2008R2
* Sun Java System Directory Server EE 6.x, Sun Java System Directory Server EE 7.x
* Oracle Directory Server EE 11g
* Oracle Internet Directory 10gR3
* IBM Domino LDAP 8.0.x, IBM Tivoli Directory Server 6.1, Open LDAP 2.3.x
* Siemens DirX 8.0

**Web Server**

* ASF Apache Http Server 2.0.x
* HP Apache Http Server 2.0.x
* IBM Domino Server 8.0.x
* Oracle Http server 10gR3
* Oracle iPlanet (SunOne) 6.x
* JBOSS EWS 1.x

**Application Server**

* IBM Websphere AS 6.1
* Red Hat JBOSS EAP 4.x
* Fujitsu Interstage Application Server v9.2.0\_011

**RSA Authentication Manager** 6, 6.1, 7.1

In order to assist you with your planning, we are offering the following:

* Documentation to help prepare you for your upgrade to newer versions can be viewed at CA Support Online (<https://support.ca.com/>).
* CA Services is available to provide consulting services for any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. Please visit [www.ca.com/services](http://www.ca.com/services).
* Qualified local CA Single Sign-On Partners are also able to assist in any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. For more information and a list of partners in your area please contact your local CA Channel Partner Group office, ([http:/www.ca.com/partners.aspx](http://www.ca.com/partners.aspx)).
* CA Technologies is committed to providing superior support to our customers using our technology solutions.  CA Extended Support, one of the CA Technologies support offerings, is designed to extend support for CA Technologies software product versions or releases that have reached their End of Life Date.  CA Extended Support may be available for a defined period not to exceed 18 months from the End of Life Date. Please visit our website, CA Support Online (<https://support.ca.com/>), for more information.

If you have any questions regarding the support schedule, please contact CA Support at CA Support Online (<https://support.ca.com/>), your local CA Technologies Account Manager, Customer Success Manager or CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.