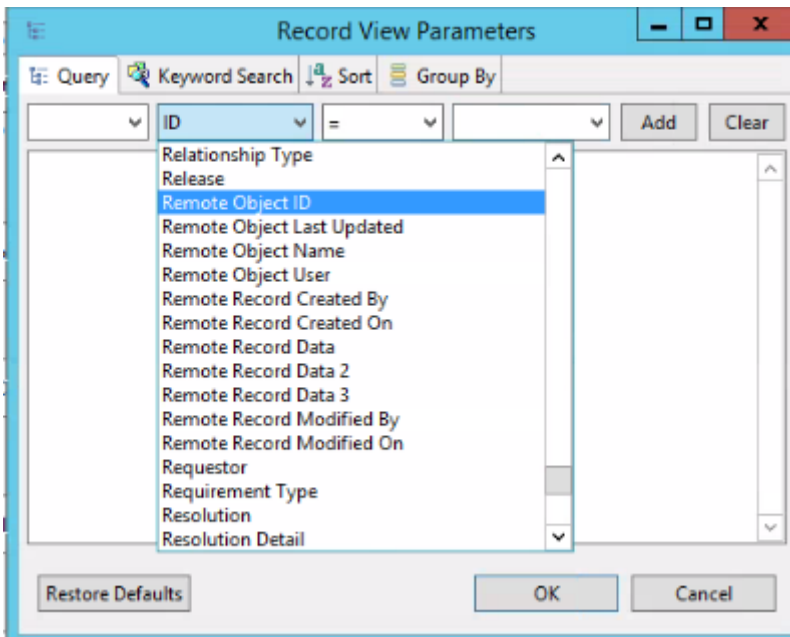


ALC Remote record Attributes

We assume the only remote records attributes managed directly by ALC are this attributes available in the record navigator (Those who start with remote)



Based on remote record reference for SDM we can view other attributes directly from SDM like:

The image shows a web application interface for a CA SDM Change Order. The top bar displays the title 'CA SDM Change Order 73: alc demo 1 - Resumen de orden de cambio de ejemplo'. Below the title, there are fields for 'ID' (73) and 'Name' (CA SDM Change Order 73: alc demo 1 - Resumen de orden de cambio de ejemplo). The 'Change Details' section is expanded, showing several fields: 'Summary' (alc demo 1 - Resumen de orden de cambio de ejemplo), 'Description' (alc demo 1 - Descripe orden de cambio de ejemplo), 'Justification', 'Business Case', and 'Backout Plan'. Each field has a text input area and a scrollable list of options.

Change Properties			
Ref Number:	73	Category:	Add.IT.Other
Status:	Open	Project:	
Priority:	2	Impact:	
Type:	Normal	Risk:	
Root Cause:		Closure Code:	
Estimated Cost:		Cost:	
Effort:		External Ticket:	
Parent Change:		Product:	
Support Level:			
Users			
Requestor Last Name:	ServiceDesk	Requestor First Name:	
Affected User Last Name:	ServiceDesk	Affected User First Name:	
Last Modified Last Name:	ServiceDesk	Last Modified First Name:	
Assignee Last Name:		Assignee First Name:	
Group:			
Dates			
Open Date:	2017-Aug-04 10:37:52	Start Date:	
Service Date:		Resolve Date:	
Scheduled Start Date:	2017-Aug-05 10:46:00	Scheduled End Date:	2017-Aug-05 12:46:00
		Modified Date:	2017-Aug-04 11:05:59
		Close Date:	
		Scheduled Duration:	7200

We have reviewed the database and We are almost certain that this attributes and values are not in ALC DB (vegas).

So In this use case What we are trying to achieve is:

Filter or search for ALC Objects (like projects) with remote record with some criteria in this "other" attributes (available from Remote record SDM form but not in ALC database)

Ex:

- List ALC Projects with SDM Change Orders Type Normal
- List ALC Projects with SDM Change Order in category Add.IT.Other
- List ALC Projects with SDM Change Order with priority 2

And so on... this may include some custom SDM Change Order Fields, not available in the Remote Record Form.