

BOMGAR CONNECT

Fast, Reliable Remote Support for Small and Midsized Businesses

Bomgar Connect enables small to medium sized businesses to provide secure remote support to employees and customers anytime, anywhere. With easy-to-use features such as screen sharing, remote control, file transfer, and chat, support representatives are armed with the tools necessary to quickly connect to and fix remote systems and devices without sacrificing security or reliability.



RESOLVE ISSUES FASTER

See and control your end-user's screen, transfer files, and chat to troubleshoot and resolve incidents immediately.



SUPPORT ANY DEVICE, ANYWHERE

Support Windows, Mac, Linux, iOS, and Android systems and devices whether your end-user is next door or across the globe.



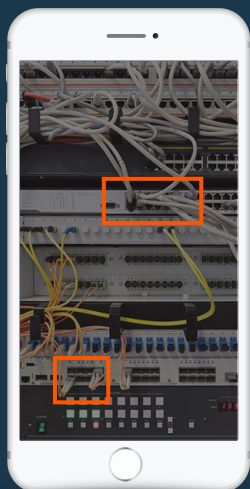
CONNECT ANYTIME, EVERY TIME

Never worry about the reliability or security of a connection with Bomgar's SaaS platform, which offers the highest levels of availability and security.

Reliable Remote Support with the Features You Need

Employees and customers expect you to fix their problems quickly and keep their data secure, even if you're a small company. Bomgar Connect brings the reliability of Bomgar's leading enterprise Remote Support technology to organizations with more essential needs and limited budgets. You get the same stability and protection as large-scale organizations, with just the core remote support capabilities you need to get the job done.





Support Anyone or Anything, Anywhere

Bomgar Connect offers the broadest multi-platform support, allowing you to connect to virtually any operating system, including Windows, Mac, Linux, iOS, and Android. Instantly chat with the end-user, see and control their screen, draw annotations to explain issues, and transfer files back and forth. You can also use Bomgar's Mobile Rep Consoles to support customers and employees from your own iOS or Android device.

Bomgar Connect includes Bomgar InSight which lets you access the video camera on any end-user's iPhone, iPad, or Android smartphone or tablet. Remote camera sharing allows you to extend your remote support services by seeing and fixing anything your customer can see, such as hardware and peripherals. With Bomgar InSight, you can control and use annotations on the video screen to your customers through troubleshooting steps.

Customize Connect to Fit the Way You Work

Bomgar Connect can be tailored with easy customizations and add-on options to fit your organization's needs. Optional Jump Clients give you the ability to connect to frequently accessed devices even when unattended, and Session Recordings can be turned on for more in-depth auditing or training.

Customers can customize their URL and support clients to match their company's branding. Bomgar Connect also offers the choice of either named or concurrent licenses to best suit your support team's structure and capacity.

Count on a Secure, Reliable Connection

Your security is in safe hands with Bomgar. Bomgar Connect runs on the Bomgar Secure Cloud, which utilizes a dedicated, unique URL and remote support clients for each customer. Both your data and your customers' data is well-protected. Tamper-proof recordings are centrally stored in the Secure Cloud, helping you to meet compliance requirements.

Bomgar Connect works all the time, every time, over various connection types and speeds. Whether you are connecting to a server overseas or to your CEO's laptop over a WiFi hotspot, you can count on Bomgar Connect.

Start Connecting Today

Bomgar Connect is extremely easy to buy, download, and use. You no longer have to compromise speed, quality, or security for an affordable price. With the ability to choose named or concurrent licenses, customize your solution, and purchase online, Bomgar Connect makes it simple for any organization to provide superior support. Visit www.bomgar.com/connect to get started with Bomgar Connect.

ABOUT BOMGAR

Bomgar is the leader in Secure Access solutions that empower businesses. Bomgar's leading remote support, privileged access management, and identity management solutions help support and security professionals improve productivity and security by enabling secure, controlled connections to any system or device, anywhere in the world. More than 10,000 organizations across 80 countries use Bomgar to deliver superior support services and reduce threats to valuable data and systems. Bomgar is privately held with offices in Atlanta, Jackson, Washington D.C., Frankfurt, London, Paris, and Singapore. Connect with Bomgar at www.bomgar.com.