

# MANAGEFUSION.

## How to Create Reports in Notification Server 7.0

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### Description

Reporting functionality in Notification Server 7.0 is packed with exciting new features. This hands-on lab will review numerous examples of creating new reports, customizing existing reports, changing views, assigning permissions, scoping, and much more.

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### At the end of this lab, you should be able to

- Create reports
  - Clone and modify reports.
  - Add/modify views.
  - Add dropdown menus.
  - Save reports for multiple uses: HTML file, Snapshot and Webpart.
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### Notes

- A brief presentation will introduce this lab session and discuss key concepts.
  - Feel free to follow the lab using the instructions on the following pages. You can optionally perform this lab at your own pace.
  - Be sure to ask your instructor any questions you may have.
  - This lab was created using Notification Server 7.0 SP1 RC2
  - Username: **administrator**
  - Password: **admin**
  - Thank you for coming to our lab session.
-

## Exercise #1 - How to Create a Computer Report.

In Notification Server 7.0, there are four types of reports: Computer, User, SQL, and Resource reports. For this example, we are going to create a **Computer Report**.

- 1- Open the Notification Server 7.0 console by going to the **Start Menu > All Programs > Altiris > Altiris Console 7.0**.
- 2- From the console, click the **Reports icon** located on the top level menu bar.

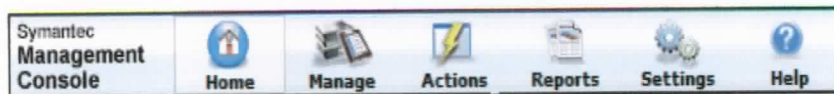


Figure 1 - Menu Bar

- 3- Select **All Reports**.
- 4- On the left navigation pane, right click on the **Reports folder > Click New > Folder**.
- 5- When the **New Folder** window comes up, name your folder **My Test Reports** and click OK.

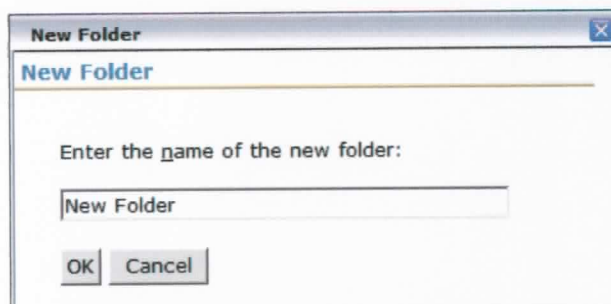


Figure 2 - New Folder Window

- 6- Select the newly created folder, right click on it, and select **New > Report > Computer Report**.
- 7- The **New Computer Report** wizard opens. This page has all the tools needed to create and edit the data that will be included in your reports.

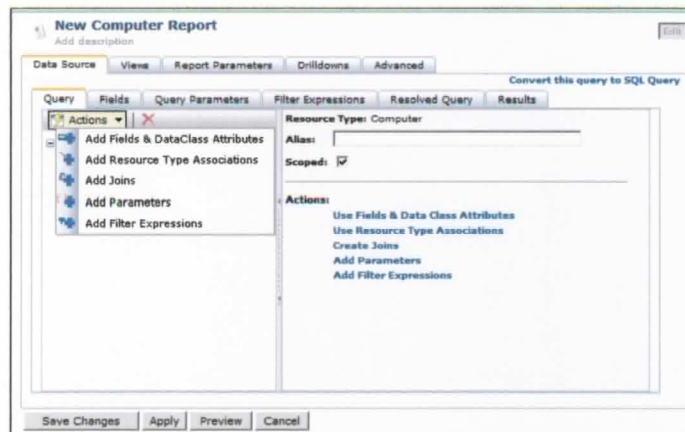


Figure 3 - New Computer Report

- 8- On the **New Computer Report** wizard, click on the top section where the name of the report is located (right above **Add description**).

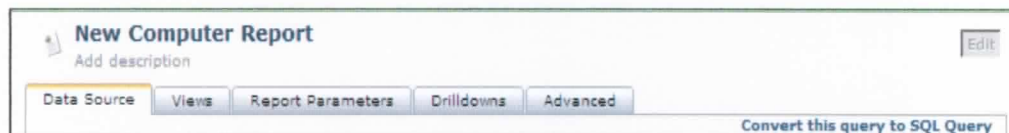


Figure 4 - Shows where to rename a report

- 9- Rename the report to **Basic OS and IP Information** and hit **enter**.
- 10- Click **Add Description** and give the report a meaningful description such as **Cool Report**. Hit **enter** when done.
- 11- Click **Save Changes**.

- 12- At this time, there should be a new report under the **My Test Reports** folder called **Basic OS and IP Information**. Click on it to see what it looks like.

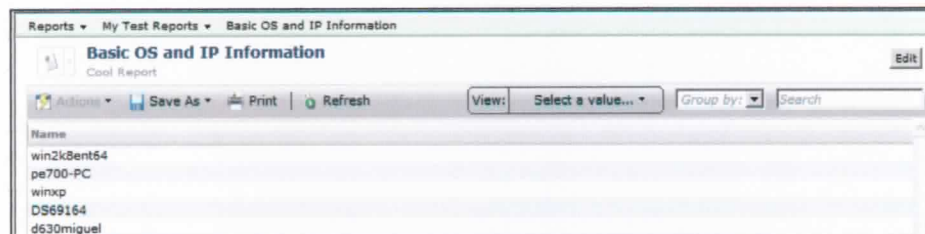


Figure 5 - New Report

Now that a new report has been created, let's add a couple of more columns from the database.

- 13- On the left navigation pane, select the newly created report.
- 14- Click on the **Edit** button located on the top right corner of the screen. (Scroll to the right if needed).

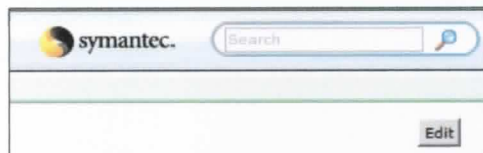


Figure 6 - Edit and Search

- 15- On the **Query tab** under **Actions**, click **Use Fields & DataClass Attributes**.

- 16- On the **Add Fields & DataClass Attributes** window, click the **Select Multiple Fields** check box.

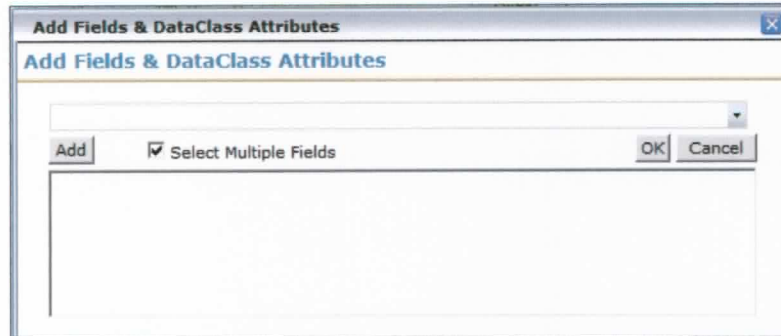


Figure 7 - Add Fields and DataClass Attributes

- 17- Click the **dropdown menu** arrow, and scroll down to select **[AeX AC Identification].[OS Name]**.
- 18- Click **Add**.
- 19- Repeat **steps 16 and 17** for the following fields (columns):
- a. **[AeX AC Identification].[Domain]**
  - b. **[AeX AC TCPIP].[MAC Address]**
  - c. **[AeX AC TCPIP].[IP Address]**
  - d. **[AeX AC TCPIP].[Default Gateway]**
- 20- Click **OK** and click **Save Changes**.

Reports ▾ My Test Reports ▾ Basic OS and IP Information

**Basic OS and IP Information**  
Cool Report

Actions ▾ Save As ▾ Print Refresh

Name	MAC Address	IP Address	Default Gateway	Domain	OS Name
win2k8ent64	00-21-9B-65-C2-6B	192.168.15.14	192.168.15.1	WORKGROUP	Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56-C0-00-01	192.168.137.1	0.0.0.0	WORKGROUP	Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56-C0-00-08	192.168.139.1	0.0.0.0	WORKGROUP	Windows Server (R) 2008 Enterprise
pe700-PC				WORKGROUP	Windows 7 Ultimate
winxp	00-0C-29-AE-9B-49	192.168.15.39	192.168.15.1	WORKGROUP	Microsoft Windows XP
DS69164	00-0C-29-E2-B5-97	192.168.15.20	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
d630miguel	00-1C-23-1B-47-C5	192.168.15.47	192.168.15.1	WORKGROUP	Windows Vista (TM) Ultimate
NS7SP1RC2-2	00-0C-29-13-49-C6	192.168.15.37	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
VM-MP2K3				SOLERA	Microsoft Windows Server 2003
NS60				SOLERA	Microsoft Windows Server 2003
t7400miguel	00-1E-4F-D4-C0-CF	192.168.15.49	192.168.15.1	WORKGROUP	Windows (TM) Vista Ultimate
t7400miguel	00-50-56-C0-00-01	192.168.209.1	0.0.0.0	WORKGROUP	Windows (TM) Vista Ultimate
t7400miguel	00-50-56-C0-00-08	192.168.43.1	0.0.0.0	WORKGROUP	Windows (TM) Vista Ultimate
t7400miguel	7A-79-05-51-AF-89	5.81.175.137	5.0.0.1	WORKGROUP	Windows (TM) Vista Ultimate
NS7SP1RC2	00-0C-29-1A-0A-21	192.168.15.35	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
family-whs	00-11-09-8E-4A-B5	192.168.15.11	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
VM2K3-2				SOLERA	Microsoft Windows Server 2003

Figure 8 - Report window

**Note:** If your report does not fit without scrolling, close the left pane by clicking on the center of the pane divider.

## Exercise #2 - How to add a dropdown menu.

**Note:** This exercise covers Report Parameters, Query Parameters, and Filter Expressions.

When creating reports, dropdown menus add a way to filter reports by a specific type of information. For example; in a report where the result set is a group of workstations, servers and laptops, a dropdown menu can be used to filter the report to only show the workstation type machines.

Let's try to add a dropdown menu to the report created in exercise #1.

- 1- Open the Notification Server 7.0 web console.
- 2- Click the **Reports Icon** located in the top Menu Bar.
- 3- Select **All Reports**
- 4- On the left pane, open **My Test Reports** folder and select **Basic OS and IP Information**.
- 5- On the right pane, click the **Edit** button.

**Note:** If you need to scroll to the right to see the Edit button, close the left pane by clicking in the middle of the pane divider.

6- On the report wizard, select the **Query Parameters** tab.

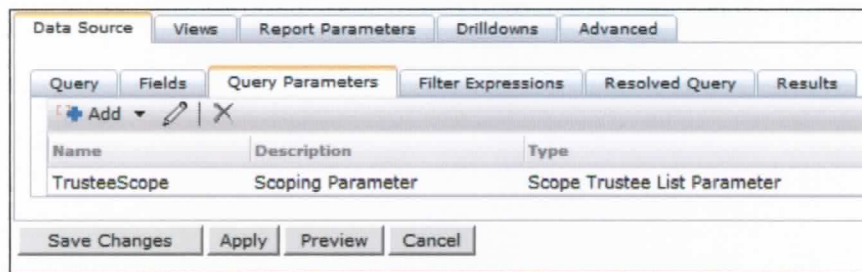


Figure 9 - Query Parameters Tab

7- Select the **Add** button > **New Parameter...**

8- In the **Editing Parameter** window, fill up the following information:

- a. Name: **OSName**
- b. Description: **OS Name**
- c. Check **Parameter Required** checkbox.
- d. Type: Select **Basic String Parameter**.
- e. Display/Eval Order dropdown: **10**
- f. Default Value: **%**
- g. Test Value: **%**

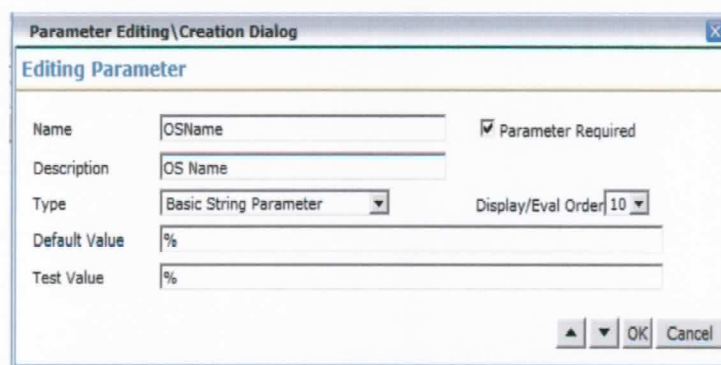


Figure 10 - Editing Parameter window

- h. Click **OK** to close the **Editing Parameter** window.
- i. Click **Apply** to save the changes.

**Note:** A query parameter is a variable set in SQL code that will be used by the filter expression.

Let's add a filter.

- 9- Click on the **Filter Expression** tab.

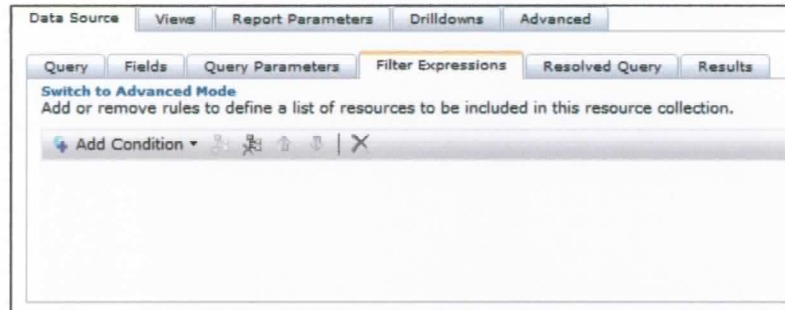


Figure 11 - Filter Expressions Tab

- 10- Click **Add Condition** and select **AND**.
- 11- In the **If:** text field, type **identification**.
- 12- This will bring down a menu with different choices.

Select **[AeX AC Identification].[OS Name]**

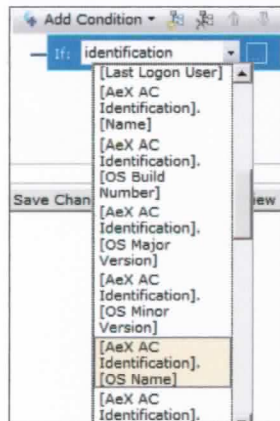


Figure 12 - Add Conditions dropdown menu

- 13- On the second dropdown menu, click the arrow and select **LIKE**.

- 14- On the third text field, click the **field selector** icon



Figure 13- Field Selector icon

- 15- On the new **Select Field** window, close the **Data Fields** folder and select **OSName** under **Parameters**.

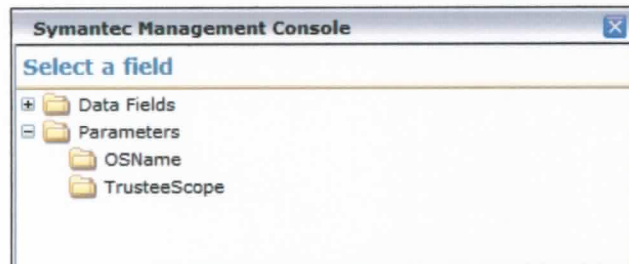


Figure 14 - Select a Field window

- 16- Click the **Select** button.
- 17- Click **Apply** to save these changes.

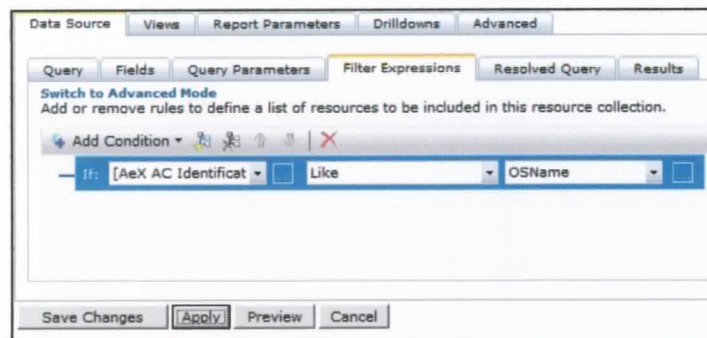



Figure 15 - Filter Expressions tab after making all the changes


**Note:** A Filter Expression is the SQL WHERE clause. This WHERE clause will use the variable created by the Query Parameter which is populated by the Report Parameter. This is what filters the report result set.

- 18- Click the **Report Parameters** tab.
- 19- Click **Add** and select **OSName**.

- 20- Select **OSName** and click the **Edit** icon.
- 21- In the **Editing Parameter** window, change the following parameters and fields:
- a. Under **Value Provider** section:
    - i. Name field: Arrow down and select **Dropdown List Value Edit Control**.
    - ii. Label Text: **Select Operating System**.
  - b. Under **Manually Add/Edit Dropdown Values** section:

(Click the down arrow icon  if the section is closed)

    - i. Display field: **ALL**
    - ii. Value field: **%**
    - iii. Click **Add**.
  - c. Under the **Add Dropdown Values From A Report** section:

(Click the down arrow icon  if the section is closed)

    - i. Click **Select Value** link.
    - ii. In the search text field, type **OS Types**. This will populate the grid below.
    - iii. **Select Chart (Pie) - OS Types** and click the **OK** button
    - iv. In the **Report Field to Display** field, click the dropdown menu and select **OS Name**

- v. In the **Report Field to Use as Value** field, click the dropdown menu and select **OS Name**.
- vi. Uncheck the **Include "Select a Value" Item** checkbox.
- vii. Click **OK**.

**Editing Parameter**

**Parameter**

Name: OSName ☒ Parameter Required

Description: OS Name

Type: Basic String Parameter Display/Eval Order: 10

Default Value: %

Test Value: %

**Value Provider**

Name: Dropdown List Value Edit Control

Configuration

Width: Tooltip:

☒ Label Visible Label Text: Select Operating System

**Manually Add/Edit Dropdown Values**

Display	Value
ALL: %	

**Add Dropdown Values From A Report**

Select Report: Chart (Pie) - OS Name

Report Field to Display: OS Name

Report Field to Use as Value: OS Name

☐ Include "Select a Value" Item

▲ ▼ OK Cancel

Figure 16 - Editing Parameter window

- 22- Click the **Apply** button in the report wizard to save these changes.
- 23- Click **Save Changes**.

**Congratulations, the report has a dropdown menu.**

Basic OS and IP Information

Cool Report

Actions Save As Print Refresh View: Select a value... Group by:

Parameters OS Name=All

Select Operating System All

Name	MAC Addr	OS Name	S Name
win2k8ent64	00-21-9B...	Microsoft Windows XP	R... Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56...	Windows Vista (TM) Ultimate	R... Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56...	Windows 7 Ultimate	R... Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56...	Windows (TM) Vista Ultimate	R... Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56...	Windows Server (R) 2008 Enterprise	R... Windows Server (R) 2008 Enterprise
pe700-PC		Microsoft Windows Server 2003	R... Windows 7 Ultimate
winxp	00-0C-29-...	192.168.... 192.168.1...	WORKGR... Microsoft Windows XP
DS69164	00-0C-29-...	192.168.... 192.168.1...	WORKGR... Microsoft Windows Server 2003
d630miguel	00-1C-23-...	192.168.... 192.168.1...	WORKGR... Windows Vista (TM) Ultimate
NS7SP1R...	00-0C-29-...	192.168.... 192.168.1...	WORKGR... Microsoft Windows Server 2003
VM-MP2K3			SOLERA Microsoft Windows Server 2003
NS60			SOLERA Microsoft Windows Server 2003
t7400miguel	00-1E-4F-D...	192.168.... 192.168.1...	WORKGR... Windows (TM) Vista Ultimate
t7400miguel	00-50-56-...	192.168.... 0.0.0.0	WORKGR... Windows (TM) Vista Ultimate
t7400miguel	00-50-56-...	192.168.... 0.0.0.0	WORKGR... Windows (TM) Vista Ultimate
t7400miguel	7A-79-05-S...	5.81.175... 5.0.0.1	WORKGR... Windows (TM) Vista Ultimate
NS7SP1RC2	00-0C-29-...	192.168.... 192.168.1...	WORKGR... Microsoft Windows Server 2003
family-whs	00-11-09-8...	192.168.... 192.168.1...	WORKGR... Microsoft Windows Server 2003
VM2K3-2			SOLERA Microsoft Windows Server 2003

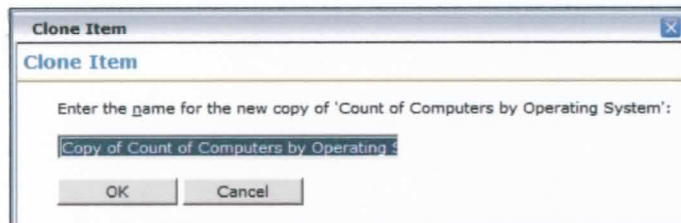
Figure 17 - Report with Dropdown Menu

**Note:** In this exercise a Report Parameter is the actual dropdown menu. This report parameter take the user selected option and populates the Query Expression which in turns validates the Filter Expression.

## Exercise #3 - How to Change a Report View.

By default, most of Notification Server reports are displayed in Grid mode. This exercise covers changing a report view from Grid to Chart. Also, this exercise covers cloning and moving reports.

- 1- From the **All Report** page, open the **Discover and Inventory** folder under the **Reports** folder.
- 2- Open **Inventory > Cross-platform > Operating System** folders.
- 3- Select **Count of Computers by Operating System** report.
- 4- Right click on the report and select **Clone**.
- 5- In the **Clone Item** window, rename the report (or leave the default name) and click **OK**.



- 6- **Select and right click** the cloned report.
- 7- Select **Move** from the menu.

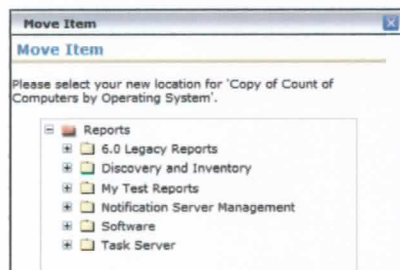


Figure 18 - Move Item window

- 8- In the **Move Item** window, select the **My Test Reports** folder.

- 9- Click **OK**.
- 10- From the cloned report page, click the **Edit** button.
- 11- From the report wizard page, click the **Views** tab.

**Copy of Count of Computers by Operating System**  
This report provides basic information about the reported computers, including

**Views** | Data Source | Report Parameters | Drilldowns | Advanced

**View:** MyGridView

**Name:** MyGridView

**Type:** Grid

**Hidden Columns** | **Advanced Formatting**

**Available Columns**

Operating System
Number of Computers

Figure 19 - Views Tab

- 12- Click the **Remove** button to remove the default view.
- 13- Click the **Add** button to add a new view.
- 14- In the **Type:** dropdown menu, arrow down and select **Chart**.
- 15- In the **Chart Type** dropdown menu, arrow down and select **Pie**.
- 16- Under the **Title** tab section, type a new title for this chart report. (**Count of Computers**).

- 17- Click the **Apply** button to save these changes.

The screenshot shows the 'Title' tab of a report configuration window titled 'Copy of Count of Computers by Operating System'. The window has tabs for 'Data Source', 'Views', 'Report Parameters', 'Drilldowns', and 'Advanced'. The 'Views' tab is active, showing a 'View' dropdown set to 'Data View (1)' with 'Add' and 'Remove' buttons. Below this, the 'Name' is 'Data View (1)', 'Type' is 'Chart', 'Chart Type' is 'Pie', 'Chart Style' is 'Dundas', 'Size' is 'Auto', and 'Chart Labels' is 'Values'. At the bottom, there are fields for 'Title' (set to 'Count of Computers'), 'Aligned' (set to 'Center'), 'Tool Tip', and 'Decking' (set to 'Top').

Figure 20 - Title Tab

- 18- Click the **X Axis** tab.
- 19- In the **Title** text field, type **Operating System**.
- 20- Under the **Attributes** section, check the **Visible** checkbox.

The screenshot shows the 'X Axis' tab of the same report configuration window. The 'Main Column' is set to 'Operating System' and the 'Title' is 'Operating System'. Under the 'Attributes' section, the 'Visible' checkbox is checked, while 'Major Grids' and 'Reversed' are unchecked.

Figure 21 - X Axis Tab

- 21- Click **Apply** to save these changes.
- 22- Click the **Y Axis** tab.
- 23- In the **Title:** text field, type **# of Computers**.

- 24- Under the **Attributes:** section, select the **Visible** checkbox.

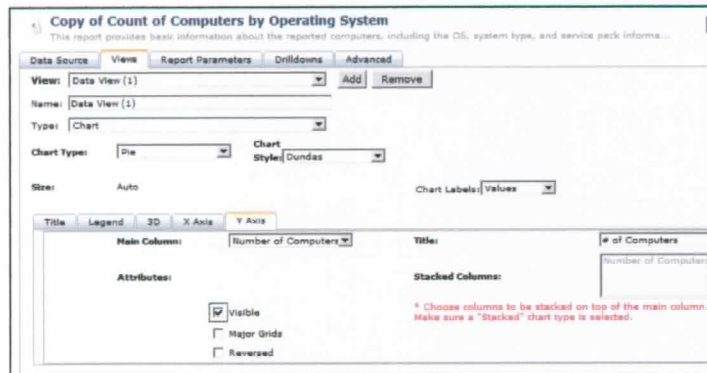


Figure 22 - Y Axis Tab

- 25- Click **Apply** to save these changes.
- 26- Click **Save Changes** to view the report.

**Congratulation, your new report has been changed to a Pie Chart.**

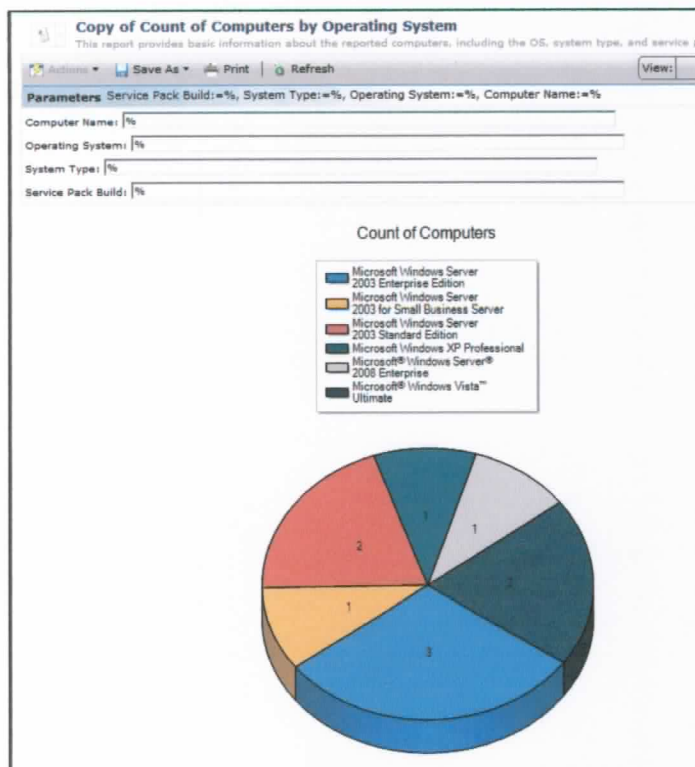


Figure 23 - Chart View Report

## Exercise #4 - How to Save a Report.

There are six ways to save reports; **webparts, snapshots, spreadsheets, HTML and XML files, and static filters**. This exercise covers saving to snapshots and HTML files.

Snapshots are essential when data has to be analyzed and compared frequently. As the data changes, snapshots are created for comparison purposes. If you require trending, set up snapshots to occur on an interval by using the task server **Run Report task**.

Saving a report as a HTML file, have many values. For example, FrankAdmin needs management to see the latest numbers on applied software patches. Most of the audience that needs to see this data does not have access to the Notification Server console. FrankAdmin saves the report as a HTML file and attaches it to an email message.

**Let's try to save a report.**

1. On the report page in the left side pane, open the **Reports** folder > open **My Test Reports**.
2. Select the report created in exercise #1 (**Basic OS and IP Information**).

3. In the top navigation menu, right under the report name, click **Save As**.

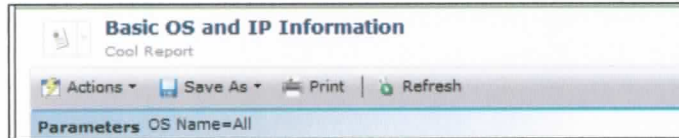


Figure 24 - Show where the Save As button is located

4. Select **Snapshot**.
5. A **snapshot** of the current result set has been created in the format of **<snapshot date time>**.
6. All snapshots are accessible from the **View** dropdown menu.

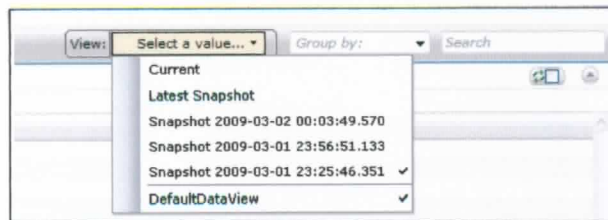


Figure 25 - Saved Snapshots

Let's save the same report as a **HTML** file.

1. With the **Basic OS and IP Information** report selected, click **Save As** on the **navigation menu**.
2. Select **HTML File**.
3. When the **Save as HTML** window opens up, check the **Include Parameters** check box and click **Save...**

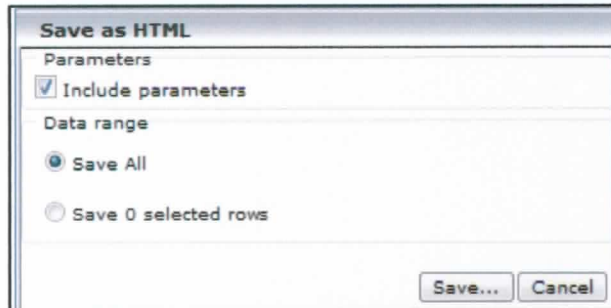


Figure 26 - Save as HTML

4. When the **Save Report** window opens up, save the report to the **Desktop**.

5. Minimize the browser and double click the html file.

Basic OS and IP Information					
Monday, March 02, 2009					
<b>Report parameters</b>					
TrusteeScope :	NULL				
_culture :	NULL				
_neutralculture :	NULL				
OSName :	%				
_ParameterAutoRefresh :	False				
Name	MAC Address	IP Address	Default Gateway	Domain	OS Name
win2k8ent64	00-21-98-65-C2-6B	192.168.15.14	192.168.15.1	WORKGROUP	Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56-C0-00-01	192.168.137.1	0.0.0.0	WORKGROUP	Windows Server (R) 2008 Enterprise
win2k8ent64	00-50-56-C0-00-08	192.168.139.1	0.0.0.0	WORKGROUP	Windows Server (R) 2008 Enterprise
winxp	00-0C-29-AE-9B-49	192.168.15.39	192.168.15.1	WORKGROUP	Microsoft Windows XP
DS69164	00-0C-29-E2-B5-97	192.168.15.20	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
d630miguel	00-1C-23-1B-47-C5	192.168.15.47	192.168.15.1	WORKGROUP	Windows Vista (TM) Ultimate
NS7SP1RC2-2	00-0C-29-13-49-C6	192.168.15.37	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
VM-MP2K3				SOLERA	Microsoft Windows Server 2003
NS60				SOLERA	Microsoft Windows Server 2003
t7400miguel	00-1E-4F-D4-C0-CF	192.168.15.49	192.168.15.1	WORKGROUP	Windows (TM) Vista Ultimate
t7400miguel	00-50-56-C0-00-01	192.168.209.1	0.0.0.0	WORKGROUP	Windows (TM) Vista Ultimate
t7400miguel	00-50-56-C0-00-08	192.168.43.1	0.0.0.0	WORKGROUP	Windows (TM) Vista Ultimate
t7400miguel	7A-79-05-51-AF-89	5.81.175.137	5.0.0.1	WORKGROUP	Windows (TM) Vista Ultimate
NS7SP1RC2	00-0C-29-1A-0A-21	192.168.15.35	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
family-whs	00-11-09-8E-4A-B5	192.168.15.11	192.168.15.1	WORKGROUP	Microsoft Windows Server 2003
VM2K3-2				SOLERA	Microsoft Windows Server 2003

There were 16  
records in this report

Figure 27 - Save As HTML File Report

## Exercise #5 - How to Create a Report Webpart.

Report webparts are an exciting new feature in Notification Server 7.0. When a report webpart is created, the webpart can be use in pages like **My Portal** for easy and convenient access.

1. In the **All Reports** page, open the **Reports** folder.
2. Open **My Test Reports** and select **Basic OS and IP Information** report.
3. click **Save As** and select **Webpart**.
4. In the **Save as Webpart** window, select **Large** from the **Choose a Webpart Size:** dropdown menu.

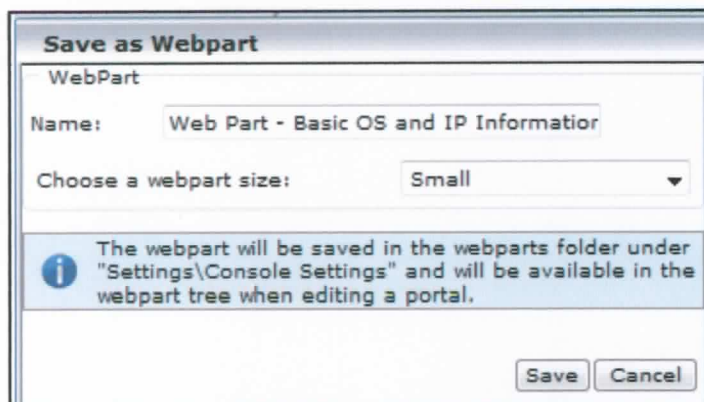


Figure 28 - Save As Webpart Window.

5. Click **Save**.
6. On the top **Menu Bar**, Click the **Home** icon and select **My Portal**.
7. In the **My Portal** page, click the **Edit** button located on the top right side of the console.
8. Delete the **Getting Started** webpart by clicking on the **X**.

9. From the **Web Parts** left menu, select **Web Part - Basic OS and IP Information** and **IP Information**.
10. Select the **Add** button.

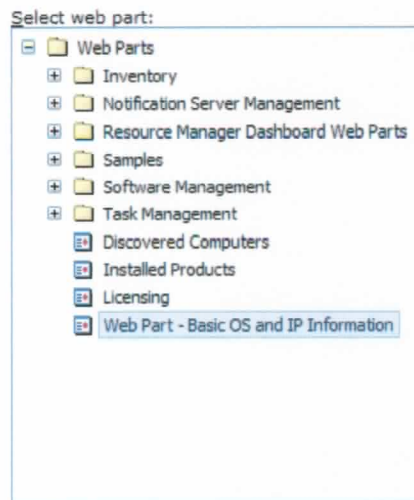


Figure 29 - Web Parts Menu

11. Click the **Apply** button to save changes.
12. Refresh the page to see the **webpart**.

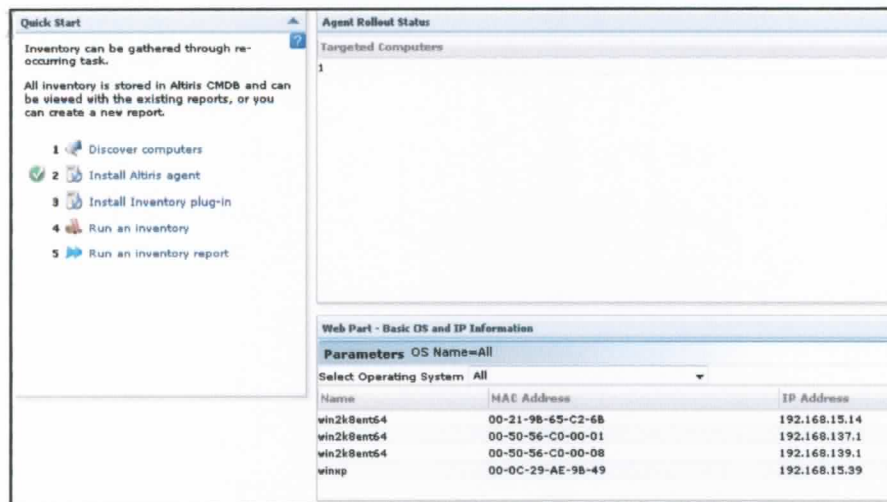


Figure 30 - Webpart

## Exercise #6 – New Out of the Box Reports in Notification Server 7.0.

For this ManageFusion lab, we have compiled a list of new and exciting reports included out of the box in Notification Server 7.0. This is **not** an exercise.

- 1- Click on the **Reports Icon** in the top **Menu Bar**.
- 2- Select **All Report**.
- 3- From the Report Page, go to the left pane and open the **Reports > Notification Server Management > Server** folders.
- 4- From this level, review the following reports:
  - a. **Resource not in a Group or View**
  - b. **Security Privilege Report**
  - c. **Site Report**
- 5- From the **Server** folder, open the **Hierarchy** folder.
- 6- Review the following reports:
  - a. **Hierarchy Server Replication History**
  - b. **Objects Marked for Replication**
- 7- From the **Server** folder, open the **Replication** folder.
- 8- Review the following reports:
  - a. **Current Replication Activity**
  - b. **Server Replication History**
- 9- Back from the **Server** folder, open the **Reports** folder.
- 10- Review all the reports in this folder.

Thanks you very much for coming to this lab. I hope you have enjoyed the exercises as much as I enjoyed creating them.

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