### Creating manually the BSI Database under Oracle 11.2 under Windows

This document is a sample of how to create the CA BSI 8.2 Oblicore database on an Oracle Windows 2008, so you can installed CA Business Service Insight 8.2 version on a different Box.

Please note that this guide must be taken has an example. Oracle is not CA Technology software and for any problem that you encounter in the installation or in its mall function you will have to contact Oracle for further assistance.

#### **Best Practice**

- → We recommend that you copy the CD on to a local directory and from there you do the modification and then the installation.
- → You need to put in the Environment Variables the ORACLE\_HOME else the creation will fail of the DB.
- → You have to verify that the Oracle "Listner" is created and active
- → Under the HOSTS file it is a good Idea to put the IP and host\_name of the Oracle server.

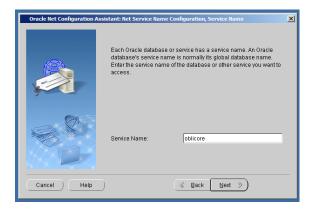
Step to create the TNS Name need to create the database under Oracle that will be needed

Start -> Run "Netca"

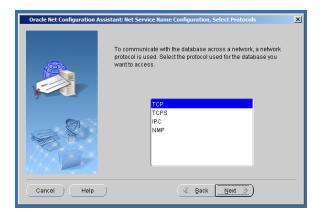




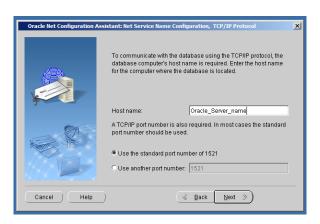
Under the Service Name we will use: oblicore



### Define TCP for the communication:



Under this screen you will put in the name of the Oracle Server



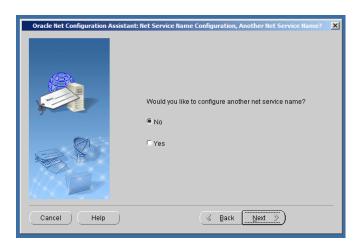
Select NO, do not test



Under this screen enter the name oblicore, to leave as default



Select NO





Finish.

NOTE: you should have created the file TNSnames.ora under:

You must verify the TNS Name is active and working well, this can be done by running the "TNSping Oblicore" under a DOS window.

```
C:\>tnsping oblicore

TNS Ping Utility for 32-bit Windows: Version 11.2.0.3.0 - Production on 04-SEP-2
013 13:50:00

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Used parameter files:
C:\app\Administrator\product\11.2.0\dbhome_1\network\admin\sqlnet.ora

Used INSNAMES adapter to resolve the alias
Attempting to contact (DESCRIPTION = (ADDRESS = (PROTOCOL = TCP)<(HOST = DB-Serve r)<(PORT = 1521>) (CONNECT_DATA = (SERVER = DEDICATED) (SERVICE_NAME = oblicore))
OK (0 msec)

C:\>
```

#### Before we start the installation:

You will have to copy from the DVD CA Business Service Insight r8.2 (DVD08143430M.iso) DVD:\SetupDB to the C:\Download\Setup

To start the installation you must first, modify the file "start\_parameters.ini" under the directory C:\Download\SetupDB\InstallDB

#### - Modify the file "start\_parameters.ini"

[DataBaseDetailes]

OBLICORE\_ROOT= C:\oracle\app\Administrator\product\11.2.0\Oblicore

DB\_NAME=oblicore

SYS\_PASS=sys

OBLICORE\_USER=oblicore

OBLICORE\_PASS=oblicore

OBLIDBADMIN\_PASS=oblidbadmin

DB CHARSET=utf8

DB\_SYNONYM=public

#### **Best Practice**

After modifying the file, you will have to create manually the directory where the database will be created "C:\oracle\app\Administrator\product\11.2.0\Oblicore" so in the creating process it does not fail.

### To start the installation

Change to the directory where the C:\download\SetupDB\InstallDB and run the batch file Main.bat

The next step a DOS Windows will appear that will show you and ask you if you want to start the creation of the database

Here you have to be very patient until it finishes creating the database under the Oracle.

This takes same time to create, so please wait for the process to finish!!

```
Administrator. CA Business Service Insight 8.2 database Installation

4112 complete
422 complete
423 complete
424 complete
425 complete
455 complete
457 complete
458 complete
559 complete
559 complete
652 complete
662 complete
6632 complete
6632 complete
6632 complete
6632 complete
6640 complete
6650 complete
6670 complete
6670 complete
6770 complete
778 complete
778 complete
778 complete
879 complete
880 complete
880 complete
1000 complete
1000
```

Verification that the Database does exist, under the Services.msc you will see a service that will say:

