

ca world®'11

# IT at the speed of business

**CA IDMS™ Community:  
Value Added Proposition  
for CA IDMS Users**

agility  
made possible™



Next-Generation Mainframe Management

MI400SN

# CA IDMS™ Community: Value Added Proposition for CA IDMS Users

Gary Cherlet

Justice Technology Services

IUA/EIUA International Board member

President Australian IDMS User Group (OZIUA)

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- The Mainframe is the backbone of IT and is a critical piece of infrastructure for many global organizations
- In this session Gary Cherlet shows how the IUA/EIUA User Community helps CA IDMS™ users to access “value added services” to maximize value, simplify mainframe management and leverage you infrastructure to increase agility and service delivery.

# biographical note – Gary Cherlet

[gary.cherlet@sa.gov.au](mailto:gary.cherlet@sa.gov.au)

- My History with User Groups
- DBUG – Database User Group (Toronto) 1975 - 1980
- Australian IDMS User Group 1984 – 1994, 1996-97
- OZIUA Australian IDMS User Group 2001 - present
- IUA/EIUA Board Member 2004 - present
  - Responsible for “IDMS Connections” newsletter
  - User Contributed Library
  - IUA/EIUA User Community – Bulletin Board : list server cross-posting
  - Many “live” and “webcast” presentations

## 1. Value Added Services

- Maximize value and extend your mainframe investments
- Simplify mainframe management while extending performance
- Leverage your mainframe infrastructure to increase agility and service delivery

## 2. User Access to Value Added Services

- Mainframe Community for CA IDMS
- IDMS-L
- CA Communities
- LinkedIn
- IDMS Connections

## 3. DBAs only? What makes them so special?

# value added services

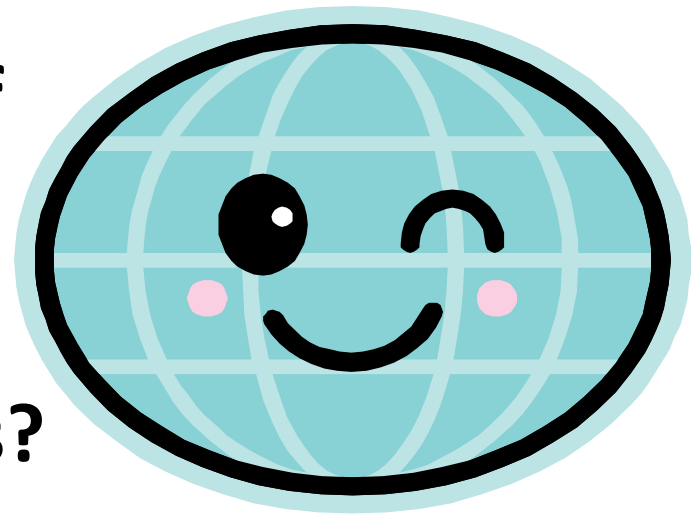
## maximize value and extend your mainframe investments

- **Functionality gap**
  - Difference between what you paid for – and what you use
  - Get better ROI by using the unused functionality
  - Simplistic example – buy 10 features for \$1M
    - If using 3 features cost = \$333K per feature
    - If using 6 features cost = \$166K per feature
  - Lost opportunity costs
    - Things you are not doing because you don't realize you can
    - Buying other software that you don't need
- **Awareness of 3rd party offerings**
  - Leverage existing investment for incremental cost

# 10,000 hours to become a mainframer! 10,000 hours, eh?

- $10,000 / 7.5 = 1,333.33333333333$  days / 220 productive days per year = **6.060606** years
- With the hours we used to work and the variety of tasks we used to work on - I reckon we got 6 years of experience in our first 1-2 years !

— **Why not take advantage of this experience being available “on demand” through User Communities?**





# *simplify* mainframe management while extending performance

- DBA procedures and techniques
  - Restructures and expansions
    - Improve DBA productivity and
    - Reduce inconvenience to end users
  - Achieve / improve 24X7 availability
- Tuning tips
  - Improve utilization of existing hardware infrastructure
  - Avoid costly upgrades
  - Improve throughput / response times
- Maintenance tips
  - How to use SMP or SMP/E prior to MSM
  - How to use CA Mainframe Software Manager™ (CA MSM) now
    - Take advantage of purchased functionality
    - Note – CA MSM came at no additional cost !



# *leverage* your mainframe infrastructure to increase agility and service delivery

## Articles, Tools, Tips and Training on a wide variety of topics (e.g.)

- TCP/IP
  - Techniques to access mid-range functionality from mainframe
  - Use of new technologies across TCP/IP (e.g., hand-held scanners)
- XML / HTML / ***other***ML – e.g., GML
  - How to parse / generate XML in CA IDMS applications
  - UCL Generator Tool
  - CA Culprit™ reports generating HTML output
- SQL
  - How to access IDD structures – enhanced IDD Reporting
  - Accessing IDD Tables as if they were a database
  - Tips on getting started
  - Business case for acquisition

## 1. Value Added Services

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- LinkedIn
- IDMS Connections

## 3. DBAs only? What makes them so special?

# mainframe community for CA IDMS

- Why do we need one?
- Who represents our interests as CA IDMS users?
- How can we contribute?
- What facilities are there to “Add Value” for CA IDMS Users?
  - IDMS-L
  - CA Communities
  - LinkedIn
  - IDMS Connections
- What’s missing from the equation?
  - Does application development begin and end with the DBA?

- Why use it?
  - Long and honorable service to the CA IDMS Community
  - Comfort and familiarity
  - Gets around most security barriers
  - Avoids (mostly) unwanted “spam”
  - Monitored - highly responsive – quick turnaround
- How to access it?
  - <http://listserv.iuassn.com/cgi-bin/wa.exe?S1=idms-l&X=->
- Value added proposition
  - Active participants have lots of knowledge
  - Many who reply to questions are ex-Cullinet/CA staff

- Why use it?
  - Technical progression from List Server technology
- How to access it?
  - <https://communities.ca.com/web/ca-idms-ia-eia-global-user-community/welcome>
- Value added proposition
  - All the benefits of the List Server +++
  - Familiar interface for younger users
  - Has all the history available from the List Server
  - Easier to follow threads
  - Improved visibility – no need to “start with a search”
  - Advanced search – also includes “all areas”



[Join](#)

Welcome

Blogs

Message Board

Document Library

WIKI

Image Gallery

All Communities

## Latest News

CA Technologies Delivers Next Wave of Mainframe 2.0 Products and Programs - IDMS Release 18.0

Quotes from Customers, Partners and Analysts - CA Technologies Mainframe 2.0 Solutions - IDMS Release 18.0

[Direct Link to the IDMS Listserv](#)

## Officers

### The IUA Board

Linda Casey - International Chairperson  
 Laura Rochon - Vice Chairperson  
 Bob Wiklund - Treasurer  
 Gary Cherlet - Chairperson Australian IUA  
 Jan Rabaut - Chairperson Belgian IUA  
 Steve Rundle - Chairperson UK IUA  
 Diane Montstream  
 Not pictured  
 Terry Schwartz  
 Craig McGregor



This picture L-R: Gary, Steve, Diane, Laura, Bob, Linda, Jan

## Members

This community has 527 members.  
 Members whose names appear in gray have not logged in

[Next](#)



aaron.hatchel  
 11/29/07  
 Application Specialist  
 0 Positive Ratings

[login](#) [register](#) [MyCA](#)



[+ products](#) [+ communities & insights](#) [+ services, support & education](#) [+ partners](#) [+ contact](#)

## WELCOME



The IUA is the CA-IDMS Database and Applications User Association. We are an international not-for-profit educational service organization comprised of member companies which use and/or support Computer Associates products. We have been providing quality service to our members since 1974 and were incorporated in 1981. Our first mission is to provide unique value to our members and to their organizations. Our second mission is to ensure the successful usage of any CA product approved by our Board of Directors.

Anything that you can't find here which you associate with the IUA - may still be accessible at our other web presence: <http://uassn.org>

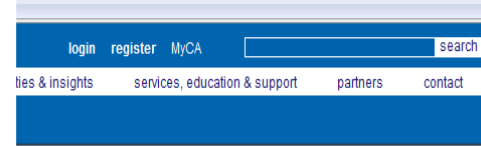
### IDMS

Here is [The LinkedIn Group for IDMS Connections](#)

[Connections](#)

Not a member of this Community? Steps to register and become a member:

1) There is a "login" link on the top right of this page. You may log in with your CA Support Online identification if you already have one, or click on the "register" link to create an account.



2) Once you are logged on, you can click the "JOIN COMMUNITY" link on the top left of this page, just below the CA Technologies/CA IDMS (IUA EIU) Global User Community heading.



## Calendar

[Summary](#) [Day](#) [Week](#) [Month](#) [Year](#) [Events](#)

DATE	TIME	TITLE	TYPE	DETAILS
2/13/12	11:30 AM - 12:30 PM	Closing Date for March Issue of "IDMS Connections"	Press Release	Repeat Yearly: February 13 of every 1 year(s) <a href="#">Export</a>
10/18/11	3:00 AM - 9:30 AM	Chicago Midwest User Group (CMUG) "Live Meeting"	Meetup event	<a href="#">Export</a>
8/15/11	10:30 AM - 11:30 AM	Closing Date for September "IDMS Connections"	Press Release	Repeat Yearly: August 15 of every 1 year(s) <a href="#">Export</a>

Showing 3 results.

[RSS](#) (Opens New Window)

- Authorized access because it's needed for the task at hand
  - Developers and DBA's who have authorized corporate access to CA Communities to access documentation, fixes, etc
  - Provides access to “networking” features
- Productive and useful implementation of “FaceBook”
  - **caBook** – the CA Communities version of FaceBook
  - **iuaBook** – IUA/EIUA FaceBook at CA Communities for CA IDMS Users



## *IUA Advances into Cyberspace:*

New World Wide  
Web Home Page  
Provides Direct,  
Immediate Access

The IUA is beginning to wrap up a very successful 1995-96, during which new and exciting initiatives were implemented, some of which I would like to share with IUA's membership. Recognizing members' need to access timely information on an ongoing basis, we are proud to announce IUA's new Home Page, which will be up and running soon. Cybersurfers can tap into IUA Headquarters via the World Wide Web and easily access membership information, upcoming meeting information and important dates, IUA Board updates and volunteering opportunities. IUA's Home Page is also a great opportunity to reach an expanded audience, as well as a targeted forum to advertise IUA member benefits. Watch for IUA's new World Wide Web address in upcoming issues of *IUA Connections* — and conveniently access IUA Headquarters directly 24 hours a day, seven days a week.

# From 1996 “IUA Connections” – IUA launches a “Web Presence” !

## June 2011 – IUA/EIUA Switches to CA Communities at: <https://communities.ca.com>

# regional communities

 **Australian IDMS User Group**  
[- leave](#)

Welcome back, Gary [log out](#) [MyCA](#)

[+ products](#) [+ communities & insights](#) [+ services, support & education](#) [+ partners](#) [+ contact](#)

[Welcome](#) [Blogs](#) [Message Board](#) [Document Library](#) [Administration](#)

All Communities  [MyPlaces](#)

Officers



Committee Members
Gary Cherlet - President/Chairperson

Here you can see where Adelaide is - home of OZIUA



Here is [The LinkedIn Group for IDMS Connections](#)

WELCOME



**Australian IDMS User Group**  
*A Regional User Group Of The IDMS User Association*

**DON'T PANIC!**  
If you tried to go to <http://ozuia.shorturl.com> you are in the right place - WELCOME !

**Back Ground**  
The OZIUA is a non-profit association of people interested in the use of CA-Advantage IDMS and in discussion, training, seminars and networking, on this and related topics. The association was founded in 1985 and ran a vigorous program of meetings and seminars through to 1997 when it founded.  
The association was restarted in 2001 and now provides an Australian forum for users of IDMS to meet together, and also with CA and other third party vendors who contribute to the IDMS environment.

**Web Presence**  
Everything of any value that was at the old OZIUA web site has now been relocated to the IUA/EIUA IDMS User Community here at [communities.ca.com](#) - here is a link to that User Community where you will be able to access things like a newly activated "Message Board", and a "Document Library" that contains presentations, the entire old User Contributed Library "tape", and many new additions to the UCL, as well as presentations and other, sundry materials - go there - try it - you'll like it! [communities.ca.com/web/ca-idms-iua-eiua-global-user-community/welcome](#)

To Access IDMS-L Archives click on [Search the IDMS-L Archives](#) to go directly There !

Not a member? Steps to register and become a member :

- 1) **LOGIN** : link on the top of this page  
Sign in with your CA Support Online identification, or click on register to create an account
- 2) **JOIN COMMUNITY** : click on the link on the top left of this page

**Last OZIUA Meeting**  
Wednesday, May 4<sup>th</sup>, 2011

**"IDMS Database Currency - Concepts and Examples" Cal Domingue**  
Cal webcast a presentation on "IDMS Database Currency - concepts and examples" from San Francisco. Cal did his usual good job and living up to expectations his session was very well received!

Related Communities

CA Service Management Global User Community  
[Join Community](#)

## ● WHY IS A EUROPEAN IUA NECESSARY?

IUA members have asked why there is a need for special international user representation. The answer is simple: many US software vendors assume that whatever works in the US will work everywhere, but this is not necessarily true.

As an example, consider postal codes. In much of Europe, a code in the form X-99999 usually precedes the city name. The X designates a country. The number, which can vary in number of digits, is the internal postal code. The United Kingdom, however, uses a completely different but long established code in the form XX9 9XX. Other codes exist in other parts of the world.

CA, like most US vendors, assumes that all addresses conform to US patterns. There was no allowance for country on CA-World badges, CARE Web pages, conference evaluation forms, or even the call for speakers distributed in conference registration bags. The same often applies to other US-built software. This inflexibility can often exclude US products from effective use in other countries.

There are also problems with dates, but the postal code example is enough to explain the basic issue.

Even more than a lack of international conformity in address and date fields are language, currency, and taxation issues, as well as differing accounting and business practices. These issues bring international users together to remind CA to stop and ask, "Does it work outside the US?" before issuing a new feature, product, or service.

EIUA exists to help make sure this happens.

# Why both an IUA and an EIUA ?

IUA

# CA communities metrics



**Activity Report**     <https://communities.ca.com/web/ca-idms-iaa-eiua-global-user-community>  
 Period 20.apr to 2.oct

Message Board Activity by Thread			
		View Counts	
		Previous	Current
		Difference	
		2011-04-20	2011-10-20
View Count		3416	29884
Thread Count		16	121

1st 4 Months

Last 4 Months

Document Libraries			
		Down load Counts	
		Previous	Current
		Difference	
		2011-04-20	2011-10-20
			183

DBA Issues - Open Forum			
CA - HYPER NOTIFICATION - RI35691 IDMS - OS (IDMS 18 C	0	4	4
John's IUA CMMT Laboratory	0	464	464
Coming Next Week! - Support your CA Technologies Solutions	0	3	3
Culprit for ADS Symbol Tables	0	13	13
ca-world event night	0	40	40
PMRM - PF6 - LAST VERB NUM field	0	108	108
Micro Focus Mainframe Express Enterprise Edition (MFEE) :	0	32	32
Chicago Midwest User Group meets Tuesday, October 18th	0	30	30
JREPORT 004	0	98	98
SAS/ISAS issue resolved by IDMS 17.0 SP1 APAR RO26106	0	90	90
Excessive deadlocks on one record name, while batch cv retrie	0	851	851
Release 18.0 in production	0	129	129
Speeding up reorgs using CA products	0	266	266
running IDMS storage protect in CICS	0	72	72
Release 18 PRESSPACK Issue	0	69	69
Cross Posting posts from IUA/EIUA CA Community Message	0	53	53
uid ?	0	94	94
IUID use within IDMS	0	296	296

General Interest			
Calendar FAQ	25	27	2
Promoting IDMS	0	9	9
CMMT and XOMT	0	147	147

Newsletters			
IUA/IDMS Connections (2003- now)	106	170	64
Connections 2000 - 2002	0	205	205
Connections 1997 - 1999	0	154	154
Connections 1995 - 1996	0	111	111
<b>Sub Total</b>	<b>106</b>	<b>640</b>	<b>534</b>

<b>Presentation</b>	38	43	5
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<b>User Contributed Library</b>	103	129	26
Original Tape UCL	23	23	0

- Why use it? **Let's discourage “parallel communities”!**
  - Fragments audience
  - Detracts from message of unity
  - Inconvenient for users who now need to look in multiple places for relevant discussion and Value Added
- Value added proposition – **negative**
  - Most of the activity is from IUA Board Members
  - Much of the activity just “points back” to CA Communities in any event!
- Save for “pure” networking
- Perhaps retain for **Job Posting** + Searches
  - Avoids “clutter” on IDMS-L and at CA Communities





## CA - IDMS & ADS Application Developers & DBAs

Discussions Members Promotions Jobs Search More...

Share group



My Activity

Start a discussion or share something with the group...

Maximum length is 200 characters.

Attach a link

Share

### Updates: Last 7 Days



**Gary Cherlet** started a discussion:  
FAQs Available for CA World 2011

18 days ago • Like • Add comment



**Isar Grodberg** and 1 other like:  
10,000 hours to become a  
mainframer?

21 days ago • Like (2)



**Jerry Roberson** commented on:  
10,000 hours to become a  
mainframer?

1 month ago • Like (2) • Comment (1)

See all updates »

### Most Popular Discussions



#### 10,000 hours to become a mainframer?

10,000 hours, eh?  $10,000 / 7.5 = 1,333.3333$  days / 220 productive working days per year = 6.060606 years. With the hours we used to work ...

**MainframeZone.com - IT Management: Becoming an Outlier: How to Achieve Success** [mainframezone.com](http://mainframezone.com)

a...

posted 1 month ago

**Isar Grodberg** 21 days ago • Isar likes this.

See more »



Like Comment Stop following More ▼



#### Direct link to Incredible Knowledge Base for IDMS DBA's and Developers

In the "Latest News" on the Welcome page for the IUA/EIUA Global User Community (  
<https://communities.ca.com/web/ca-idms-iua-eiua-global> ...

**Search the IDMS-L Archives** [listserv.iuassn.com](http://listserv.iuassn.com)

posted 1 month ago

**Frantisek Hrabak** 1 month ago • Frantisek likes this.

# LinkedIn community metrics



## About this Group

**Created:** August 6, 2008

**Type:** Conference Group

**Members:** 43

**Owner:** [REDACTED]

**Website:** <http://causergroups.ca.com/usergroups/Us...>



## About this Group

**Created:** August 19, 2008

**Type:** Professional Group

**Members:** 154

**Owner:** [REDACTED]

**Website:** <http://www.itdoesmorestuff.com>



- Why use it?
  - Major articles “of substance”
  - Educational value
  - Authoritative articles CA Technologies staff
  - Business Value stories by successful users
- How to access it?
  - Get on mailing list
  - Subscribe
  - Download – announced on IDMS-L – watch for it!
- Value added proposition
  - Best Practice Award for CA Community Newsletters

## Document Library

### Newsletters - IDMS Connections

Current and back issues of "IDMS Connections" from issue no 28 in 1995 !

Last Updated 1/08/11 6:05 PM | 3 Subfolders | 14 Documents








#### Subfolders

FOLDER	# OF FOLDERS	# OF DOCUMENTS	
Connections from 1995 No 28 to 1996 No 35	0	7	Actions
Connections from 1997 No 36 to 1999 No 47	0	8	Actions
Connections from 2000 No 48 to 2002 No 58	0	14	Actions

Showing 3 results.

#### Documents

Showing 14 results.

NAME	SIZE	DOWNLOADS	LOCKED	
 2003 Spring Connections.pdf Spring 2003 Edition - Contents Dive In for In-Depth Education Fun in the Sun! IUA Workshop 2003 - Call for Speakers Message from the International Chair Webcast Presentations CA World 2003 IUA RUG Report Applications Advisory Committee Nominate a Colleague (or Yourself) to the IUA Board of Directors Bylaw Changes Bring a Road Show to Your Area Thank You to Sallie Mae IDMSJOBS Archive of IDMS-L	325.2k	4	No	Actions
 2004 Fall - Edop Connections.pdf Fall 2004 - EdOp Edition - Contents Is EdOp 2004 Everything ? Message from the International Chair White Paper Available EdOp Biographies French 101 Canadian 101 Special Events Important Notice to Americans What are the IUA Guides? Then and Now The EdOp Blog Important Notice to Drivers Important Notice to Pedestrians Things to do in Montreal Share your Digital Pictures	375.4k	6	No	Actions
 2004 Spring Connections.pdf Spring 2004 Edition - Contents The IUA needs 'Active' IDMS People Message from the International Chair In the Zone Bill Abbott for Hall of Fame Release 16 IUA Reorganisation Commissariat of Networking Rules for IUA Membership Dues A Message from the Communication Commissioner Advocacy Commission-Your Conduit to CA Development Welcome from the new Education Commission Finance Commission The Future of IDMS is in Jeopardy! From Cathy Garrison Jean Bres Website Revamped Stop Press IUA Bylaw Changes IUA Webcast Presentations DAR Ballot IUA RUG Report Autostatus Implications in CA-ADS Promoting IDMS - White Paper EdOp 2004 - The IUA's October Educational Conference in Montreal Canada Archive of IDMS-L Q&A	334.4k	5	No	Actions
 2004 Summer Connections.pdf Summer 2004 Edition - Contents Interview with Anthony Gaughan Message from the International Chair Farewell to Emily Bylaw Changes Accepted by Board Changes in CA Management DAR Ballot Closes Benelux IDMS Users Meeting CA World Experience IUA Hall of Fame for 2004 Looking for Some Unique Individuals AID Annual Conference An EdOp Attendees Guide Webcasts and Educational Opportunities The Big Financial Picture, The Big Mainframe Picture Networking Commission Report The Hot Seat EdOp 2004: Just the facts, ma'am IUA RUG Report Storing Pictures in IDMS Web Mistress Report A Proven Methodology for 'Extend Space' Archive of IDMS-L Q&A	273.2k	7	No	Actions
 2005 Winter Connections.pdf Winter 2005 Edition - Contents Follow-up to Interview with Anthony Gaughan...1 Message from International Chair...2 EdOp2004 in Montreal...3 CA Announces CA World dates...4 Winter Corporation Launches 2005 TopTen...5 Integration Architectures-A Primer for the Issues Topics...6 MQSeries - What's it all about?...7 Using IDMS Server for Web Access to CICS data...8 An Overview of TCP/IP...9 Having a Go with the Release 16.0 TCP/IP Line Driver...10 The Dumbest Solution Ever?...11 Hunter-Killer Facility...12 Second thoughts...13 Handling CA-IDMS Server Errors in ASP and ASPnet...14 Topics for Connections Issues...15 Some Insights on John Swainson...16	123.0k	7	No	Actions
 2007 Summer Connections.pdf North American Summer Edition - contents Letter from the Editor... 2 Message from International Chair... 3 Travel Tidbits for the Herndon area... 4 Business Value Corner... 4 DBA Humour... 4 ADS Terminology 101 - Extended Run Unit... 5 How EXTEND SPACE saved my life... 6 IDD Code Tables and SQL... 7 Accessing Web Services from Mainframe Programs... 9 Sample SQL User Function in CA IDMS r16... 11 Upcoming events in Europe and the UK... 12 Board of Directors Elections... 12 What am I doing Wrong?... 14 Called and Table Procedures Tips and Techniques... 15 Modernize CA IDMS for SOA... 16 Voting result IUA DAR	538.2k	8	No	Actions
 2008 September Connections.pdf September 2008 Edition - contents Letter from the Editor... 1 Message from the International Chair... 3 DBA Humour... 5 IDMS and Mental Philosophy... 5 IDMS Application Analysis... 6 Trust the	3,002.1k	10	No	Actions

## 1. Value Added Services

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- Simplify mainframe management while extending performance
- Leverage your mainframe infrastructure to increase agility and service delivery

## 2. User Access to Value Added Services

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- CA Communities
- LinkedIn
- IDMS Connections

## 3. DBAs only? What makes them so special?

# DBAs only? what makes them so special?

- What's missing from the equation?
  - Does application development begin and end with the DBA?
- Why should this be for DBA's only?
- How can we expand the sharing of the “added value”?
  - Who are the managers?
  - How do we involve them?
  - How do we involve developers?
  - Make participation part of their job?

# DBAs only? what makes them so special?

- Just CA IDMS – what about related topics?
  - COBOL enhancements and features
  - XML – e.g., interaction with network databases
  - Not Only SQL (noSQL)
  - Inter-operability between DBMS's
  - Interaction with MQ and other Messaging Services
  - Web Services / SOA
  - Other CA Technologies Mainframe products – integration with CA IDMS
    - CA Spool™, CA Scheduler Job Management
    - CA InterTest™, CA SymDump®
    - Etc.

summary and comments

ca world<sup>®</sup>'11

## from a post on CA communities – Expanding Scope of Membership – By Role Type

- Reaching out beyond one's core community is indeed a good thing. So often we hear that miscommunication and misunderstanding causes IT groups to be dysfunctional. **Any type of meeting that encourages more dialogue and cross team conversation is a good thing.**

Summing this up...

1. To reach beyond one's core members, you must offer a service that speaks to the larger community. In the cases I have seen, **it is focusing on techniques and topics that are of interest to a larger community.**
2. You need to acknowledge that you can bring some folks into the fold, but your core community will remain your primary focus. It's not different than a corporate mission and vision. **You need to understand why you exist and what value you offer.**

[https://communities.ca.com/web/ca-user-group-presidents-and-board-officers-website-private/message-board/-/message\\_boards/view\\_message/20689763?&#\\_19\\_message\\_20689763](https://communities.ca.com/web/ca-user-group-presidents-and-board-officers-website-private/message-board/-/message_boards/view_message/20689763?&#_19_message_20689763)



# user comments from a survey

## importance of user groups

### **Factors for Success in User Organisations**

#### **Strategies/Techniques for Success Used by the Respondents**

- **Attendance at User Group meetings - in particular “Under the Covers With ADS”, and “Son of ADS”, also the sharing of knowledge, software and expertise.**

**Engage selected, highly competent contract staff.**

**Avoid becoming the training ground for contractors.**

**ADS process templates - helped developer productivity, and gave a consistent man/machine interface across all applications - thereby aiding end user productivity.**

- **Make good use of the dictionary for checking standards, and consistency - one of the technical strengths of the IDMS product line is the integrated data dictionary.**

***Have a corporate strategy for applications, and a disciplined approach to development.***

## user comments from a survey

### importance of user groups

*the IDMS product line has been successful in the user sites, as it has helped the users to achieve demonstrable application and business successes, and in that respect - it has been successful for CA as well as for the users. There is a healthy, active user community in SA, which reflects the ongoing, vigorous use of the IDMS products .*



**user words of wisdom from CA World 2004**  
**how many hard knocks did this save other users?**

## **Session Summary**

- Always stay in step with the latest architecture
- Always build in plenty of configuration
- Think in units of business functions for integration requirements not screen transactions
- Web Services will give mainframe applications a whole new lease of life
- Never assume that mainframe applications are incompatible with the latest technology and concepts

# community metrics: CA May Mainframe Madness 2011

## the numbers are in!

- **20,857** attendee touches
- From **59** countries around the world
- Averaging **267** minutes each in the MMM virtual environment (about 4.5 hours)
- Experiencing over **376** Keynotes, sessions and demos
- CA IDMS had over **500** requests for content
- Networking and interacting with other mainframers and experts worldwide

- What can we use here ?
- Open to suggestions from CA

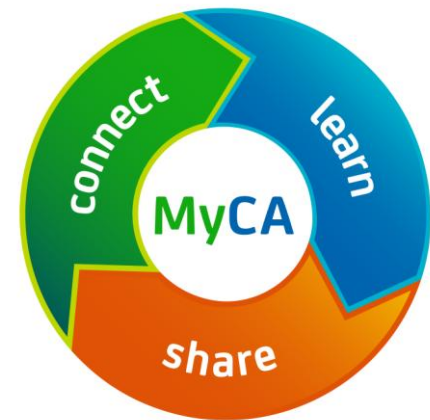
- In this session we have discussed the “Value Added Proposition” of the IUA/EIUA User Community for CA IDMS Users:
  - To maximize value
  - To simplify mainframe management
  - To leverage your infrastructure



# MyCA: Connect, Learn and Share

Professional networking resource that provides interaction between colleagues, experts and CA Communities and access to dynamic information in one place

- Connect to professional network
- Share information
- Get information
- Find answers quickly



**Join the IUA / IDMS Global User Community  
today at [www.ca.com/MyCA](http://www.ca.com/MyCA)**



Q&A

ca world<sup>®</sup>'11

thank you

ca world<sup>®</sup>'11

**Session # MI400SN**



**MI400SN**

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