enertiv

Comly Wilson <comly@enertiv.com>

Fwd: Delivery Status Notification (Failure)

Stephen Doherty <stephen@enertiv.com>
To: Comly Wilson <comly@enertiv.com>, Derek Cedarbaum <derek@enertiv.com>
Cc: Connell McGill <connell@enertiv.com>

Comly and Derek,
I got a bounce back on this email for Greg Maser at Edison Properties. If you follow the link you will see that we are now on a blacklist:

553-Message filtered

The error message indicates that your email was blocked as spam by our Signaturing anti-spam filter. Please try the following steps to resolve the issue:

I. Check if your sending IP is on any spam lists, search for “spam database lookup”. You are looking for any 3rd party lists that may have received spam fro removal request as soon as possible, once removed please retry sending your mail.

II. Ensure your mail server is not open relay, search for “Email Open Relay Tester” and choose from any number of testers.

III. If your internet line is provided by DSL or Cable that shares IP’s with residential users, please ensure your mail server sends to your ISP’s smart host in error as coming from a Trojan infected home user machine.

IV. Ensure the email you are sending does not contain any spam content (i.e. forwarded spam or ‘spamvertised’ URL’s).

V. Ensure your mail server is configured correctly.

VI. Ensure you have no virus infected machines on your network that are being used to send spam through your mail server.

VII. Ensure you have no exploitable web scripts on your web servers that could be abused to send spam. The most commonly used one is PHP contact sc send what they want.

VIII. Make sure any ‘opt-in’ newsletters contain an ‘opt-out’ link to be certain users can easily unsubscribe. If the problem persists, please contact the recip Cloud approved senders list.

If the problem persists, please contact the recipient by other means and request that your email address be added to their Symantec Cloud app given a verdict of spam can be submitted to Symantec for analysis and filter review. Please review the False Positive submission article to subn

Regards
Stephen

Begin forwarded message:

From: Mail Delivery Subsystem <mailer-daemon@googlemail.com>
Subject: Delivery Status Notification (Failure)
Date: August 4, 2017 at 11:01:53 AM EDT
To: stephen@enertiv.com

Message not delivered

There was a problem delivering your message to **gregm@edprop.com**. See the technical details below, or try resending in a few minutes.

LEARN MORE
This link will take you to a third-party site

The response was:

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553 Message filtered. Refer to the Troubleshooting page at http://www.symanteccloud.com/troubleshooting for more information. (#5.7.1)
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Reporting-MTA: dns; googlemail.com
Received-From-MTA: dns; stephen@enertiv.com
Arrival-Date: Fri, 04 Aug 2017 08:01:50 -0700 (PDT)
X-Original-Message-ID: <54B9B84B-F3B7-4CBF-BC31-71C26E2C250B@enertiv.com>

Final-Recipient: rfc822; gregm@edprop.com
Action: failed
Status: 5.0.0
Remote-MTA: dns; cluster5.us.messagelabs.com. (216.82.242.147, the server for
the domain edprop.com.)
Diagnostic-Code: smtp; 553-Message filtered. Refer to the Troubleshooting page at
553-http://www.symanteccloud.com/troubleshooting for more
553 information. (#5.7.1)
Last-Attempt-Date: Fri, 04 Aug 2017 08:01:53 -0700 (PDT)

From: Stephen Doherty <stephen@enertiv.com>
Subject: **Having trouble scheduling Enertiv training at The Ludlow - can we discuss**
Date: August 4, 2017 at 11:01:50 AM EDT
To: Greg Maser <gregm@edprop.com>
Cc: Connell McGill <connell@enertiv.com>