July 21, 2016

To: CA Privileged Access Manager Customers

From: The CA Technologies Privileged Access Manager Product Team

Subject: General Availability Announcement for CA Privileged Access Manager 2.6.2

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce that CA Privileged Access Manager 2.6.2 is now available.

This Service Pack contains important bug fixes and quality-related improvements.

The following new capabilities were added:

**CA PAM Client authentication now includes SAML, RADIUS, RADIUS challenge/response, RSA, and RSA+LDAP**

The 2.6 CA PAM Client did not provide the options to process login using the SAML, RADIUS, RADIUS challenge and response, RSA, or RSA+LDAP authentication methods that have been available through GUI login.

You can download your copy of CA Privileged Access Manager 2.6.2 through CA Support Online <https://support.ca.com/> or also directly from [https://support.xceedium.com/](https://support.xceedium.com/Download.aspx?id=66f03fe4-d6f9-4e24-9e66-f621b0733ef4). If you have any questions or require assistance contact CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Should you need any assistance in understanding these new features, or implementing this latest release, our CA Services experts can help. For more information on CA Services and how you can leverage our expertise, please visit [www.ca.com/services](http://www.ca.com/services). To connect, learn and share with other customers, join and participate in our CA Privileged Access Manager CA Community at <https://communities.ca.com/>.

To review CA Support lifecycle policies, please review the CA Support Policy and Terms located at: <https://support.ca.com/>.

Thank you again for your business.