**CA Privileged Identity Manager 12.8 UNIX/LINUX Endpoint Fix Strategy**

**Last Updated: September 1, 2015**

**Installation and Maintenance Methodology**

CA Privileged Identity Manager installation and Service Pack maintenance are provided via standard shell script installation and native OS packaging, including PKG for Solaris, RPM for LINUX, BFF for AIX, and DEPOT for HP-UX. Service Packs deliver both an install and maintenance upgrade option which contains all fixes up to a known date and are available via electronic delivery. Individual Fixes are provided via manual installation instructions for binary replacement; no native OS packaging formats are available for Individual Fixes.

**Maintenance Delivery & Timeframes**

CA Privileged Identity Manager Release 12.8 provides maintenance using the following delivery methods. The goal of the CA Privileged Identity Manager product team is to generate these deliveries using the guidelines specified:

 Individual Fixes As Needed for critical issues only

 Service Packs As Needed

**Delivery Definitions**

**Individual Fix:** A single test fix or a published fix which addresses the product defect as documented in the original test fix. An individual fix can contain binary patches or a cumulative component(s) and/or element(s) replacement and must be applied to an existing product environment. Individual fixes are included in and superseded by the next service pack. Individual fixes are only provided for the latest available GA release or Service Pack.

**Service Pack:** A Service Pack is a delivery mechanism for GA product maintenance which consists of an accumulation of fixes from the GA release to a given point in time. A Service Pack may include product enhancements and/or new functionality, as well as new platform support, in addition to the cumulative maintenance. A Service Pack essentially supersedes previously issued Individual Fixes and Service Packs.