End of Service Announcement

ca technologies

CA ACF2™ Option for DB2 and CA Top Secret® Option for DB2

December 2015

To: CA ACF2 Option for DB2 and CA Top Secret Option for DB2 Customers
From: The CA Technologies ACF2 and Top Secret Option for DB2 Product Teams
Subject: End of Service Announcement for CA ACF2 Option for DB2 and CA Top Secret Option for DB2 Releases 1.2

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with the CA Support Policy and Terms (https://support.ca.com/irj/portal/anonymous/phpsupcontent?contentID=213326), please consider this email your written notification that we are discontinuing support for CA ACF2 Option for DB2 and CA Top Secret Option for DB2 Releases 1.2 beginning December 31, 2016. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA ACF2 Option for DB2 and CA Top Secret Option for DB2.

At this time, we encourage you to plan for the migration to CA ACF2 Option for DB2 and CA Top Secret Option for DB2 Release 1.3 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on your CA ACF2 Option for DB2 and CA Top Secret Option for DB2, please visit the product pages at CA Support Online (https://support.ca.com).

As CA Technologies would like to make your upgrade to CA ACF2 Option for DB2 and CA Top Secret Option for DB2 Release 1.3 as straightforward as possible, we are offering the following:

- A no-charge software upgrade from the Release 1.2 to Release 1.3 as long as you have an active maintenance contract for CA ACF2 Option for DB2 or CA Top Secret Option for DB2.
- Documentation to help you prepare for your upgrade to the latest release can be viewed on the CA product pages at CA Support Online (https://support.ca.com/).
- Consulting services from CA Services for any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. Please visit www.ca.com/services.
- Assistance from qualified local CA partners with any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. For more information and a list of partners in your area, please contact your local CA Channel Partner Group office, (http://www.ca.com/partners.aspx).
- Upgrade support services. CA wants to motivate you to migrate to supported versions of our technology so you may maximize your value and enjoy the latest features and functionality of CA products. To facilitate a faster, and more efficient upgrade strategy

while providing support for an End of Service product, CA Upgrade Services now includes technical support for the unsupported release for the duration of the CA Services upgrade + an additional 30 days after completion. Please contact your CA account representative to receive a quote for such services.

- CA Extended Support, a CA Technologies support offering, will extend support for CA Technologies software product versions or releases that have reached End of Service. CA Extended Support may be available for a maximum of a 12-month term if contracted within 6 months of the End of Service Date. Note however, in most cases CA Upgrade Services with upgrade support services will provide a more cost effective approach than CA Upgrade Services + CA Extended Support. We encourage you to consider CA Upgrade Services with upgrade support services. Please visit our website, CA Support Online (https://support.ca.com/) for more information.

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