



Downloading Infrastructure Management Customer Validation Code from The Cloud Commons® Marketplace

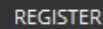


Five easy steps for downloading from www.CloudCommons.com

1. Register as a Member. (Entering inaccurate information here could prevent you from being able to download later.)
2. Login as Cloud Commons Member.
3. Find and Add IM Customer Validation software to Cart.
4. Checkout Shopping Cart.
5. Receive Order Confirmation and Software Download Emails.

1. Register as a Member.

- Go to www.cloudcommons.com.
- Click the **Register** button (upper right hand corner).
- Complete simple form (Name, Screen name, email and password).
- Open **Email** and click Registration Acknowledgement from Cloud Commons.



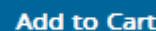
2. Login as Cloud Commons Member.

- Log into www.cloudcommons.com (email and password) by clicking **Log In** in upper right corner.



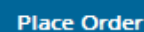

3. Find and Add CA IM Customer Validation to Cart.

- Click <http://www.cloudcommons.com/product/3tksub2Zeno3199c.html> link (must first log into Cloud Commons in default browser).
- Click the **Rate/Price** menu option (on the right side of the screen).
- Select the **License Rate/Price** option.
- Click the **Add to Cart** button.



4. Checkout Shopping Cart.

- Click **Proceed to Checkout**.
- Add **Company Address** if prompted. (This is only required on the first order/download. Not entering a valid company address could prevent you from being able to download.) Click **Continue**.
- **CA IM Customer Validation** software is zero cost; therefore, payment method is not required.
- Click the **Continue** button.
- Select boxes **I Agree** and **I have read and agree to these Terms of Use**.
- Click the **Place Order** button.



5. Receive Order Confirmation and Software Download Emails.

- Review Order Confirmation email.
- Review Cloud Commons Bill of Material email (should arrive within 4 hours).
- Follow steps to download your software from Cloud Commons.
- The password for the zip file is: **ZK2sUF1rh1016**