

End of Service Announcement



CA Chorus™ Software Manager (CA CSM)

September 2016

To: CA Chorus Software Manager Customers
From: The CA Technologies Chorus Software Manager Product Team
Subject: End of Service Announcement for CA Chorus Software Manager (CA CSM) Release 5.1

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with the CA Support Policy and Terms available at <https://support.ca.com> please consider this email your written notification that we are discontinuing technical support for CA Chorus Software Manager (CA CSM) Release 5.1 effective September 30, 2017. This will allow our Development organization to more effectively focus its resources toward future development. After September 30, 2017, CA Technologies will continue to make self-service support available until the end of your current maintenance term.

At this time, we encourage you to plan for the migration to CA CSM Version 6.0 as soon as possible, so you can take full advantage of the features and enhancements this version has to offer. For information on CA CSM, please visit the CA Chorus Software Manager pages at CA Support Online (<https://support.ca.com>).

As CA Technologies would like to make your upgrade to CA CSM Version 6.0 as straightforward as possible, we are offering the following:

- The latest supported Version of CA Chorus Software Manager, at no charge, as long as you have an active maintenance contract for any CA Mainframe Product.
- Documentation to help you prepare for your upgrade to the new Version can be viewed on the CA Chorus Software Manager Version 06.0.00 pages at CA Support Online (<https://support.ca.com/>).
- If upgrade assistance is needed, please contact Maddalena Tosoni at Maddalena.Tosoni@ca.com.

Thank you.