WLA Self-Service

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Workload Automation - Cross Enterprise Self-Service

Use Case & Solution Concept

Line of Business Owner,
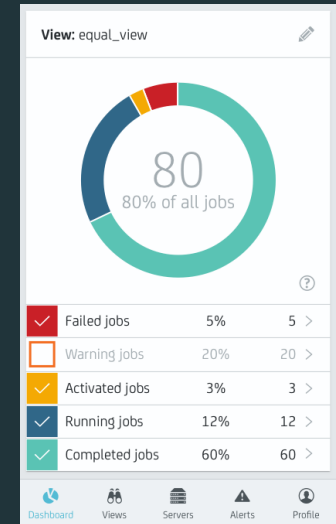Application Developer,
Production Control Operator

Biz Agility

✓ Empower Line of Business Owners to have complete control

✓ Improved cross enterprise visibility with personalized views

✓ Implement DevOps Practices for Faster Delivery

Bottom Line: Manage your business services real time, uninterrupted from anywhere.

Use Case: As a LOB team, we need full visibility into our business services and be able to adjust them in real-time so that we can meet the business needs with reduced cost & complexity without relying on the overloaded central operations team

Self-Service Application

- Secure Cross enterprise visibility:
  - Mobile, Tablet or Web Access
  - Full compliance and auditing capabilities
  - Personalized business service views
  - Advanced alert/notification capabilities
- Reduce Cost:
  - Free up Centralized Operations
  - Consumable Insights without deep technical knowledge
  - Expedite operations on business services

View: equal_view

80
80% of all jobs

Failed jobs	5%	5	>
Warning jobs	20%	20	>
Activated jobs	3%	3	>
Running jobs	12%	12	>
Completed jobs	60%	60	>

Dashboard   Views   Servers   Alerts   Profile

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High Level Use Cases

	Use Case
1	I need a dashboard to quickly monitor real-time status summary of my business services and their related jobs.
2	I need to search capability from my list of business services so that I can quickly get to the relevant view and monitor its state
3	I need to hold or release all applications contained in a business service.
4	I need a list of my applications for any business service so that I can quickly monitor the state and can take necessary action if anything is in trouble
5	I need to search capability from my list of applications so that I can quickly get to the relevant application and monitor its state
6	I need to take actions on an application within a service to control its execution.
7	I need a list of my jobs within a business service so that I can quickly monitor the state and can take necessary action if anything is in trouble
8	I need to search capability from my list of jobs so that I can quickly get to the relevant job and monitor its state

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High Level Use Cases Cont.

	Use Case
1	I need to take authorized actions on any job(s) to control its execution.
2	I need a business service that consists of all my ad-hoc jobs
3	I need to create a new ad-hoc job and perform actions on it so that I can take care of anomaly
4	I need to modify command, machine, schedule of an existing application/job so that I can take care of anomaly
5	I need the ability to tag few selected business services/applications/jobs as favorite/important so that I can quickly access them
6	I need to see log output and key attributes for my jobs so that I can get the necessary information for troubleshooting and take corrective actions
7	I need to be able to capture and share the job/application details/status via email so that I can quickly keep others informed

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Screenshots

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Self-service Dashboard