

AWA Operations Foundations (eLearning)

Overview:

This self-paced, 6-hour eLearning course is all about the long-forgotten team member: the Operator. Oftentimes, this integral role is overlooked—they are not prioritized as training targets (no time!) but are essential to running successful workflows. What is the difference between cancel and cancel recursive? What are the implications of an abended job and blocked workflows? How can I tell what an Event object is doing? All of these questions and more are answered to give your team a first handle on how to actually keep your environment running smoothly. It includes practical examples of use.

Target Group:

Users who monitor and report on running jobs, events and workflows.

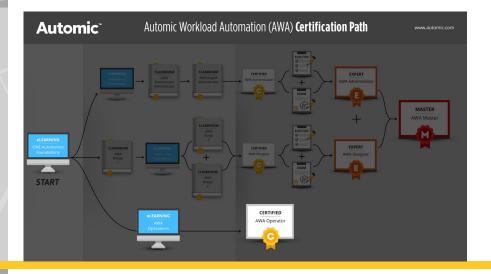
Prerequisites:

ONE Automation Foundations

Certification:

Course Completion Exam applies towards the following credentials:

Certified AWA Operator



Outline:

- Comprehensive presentation of principles of operations management: (1) Observe (2) Analyze (3) act
- Presentation of the Process Monitoring Perspective and Widget
- Defining core concepts and actions: Task, status, object type, cancellation, deactivation, executions
- Identifying the components of a Task: Object type, execution type, status
- Managing basic object Tasks
- Managing Schedule objects
- Managing recurring executions
- Managing other objects like Sync and Events
- Understanding actions and how they are used
- Full description and use in context of 27 actions

Next recommended classes:

» AWA Design 1



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