How to renew a Provisioning Profile for Use with Symantec Mobility Suite

Note: The below steps outline how to regenerate iOS Distribution In-house Provisioning Profile. Click <u>here</u> for more information on maintaining in-house applications.

Member Center

- Using Chrome, Firefox or Safari; open <u>https://developer.apple.com</u> and navigate to (Account) at the top.
- 2. Log in using the Enterprise Developer Account.
- 3. On the left, click **Certificates, IDs & Profiles**.
- 4. Click **Provisioning Profiles**.
- 5. After the page loads, under **Provisioning Profiles** select **Production**.
- 6. Search by the provisioning profile name.
- 7. Click on the result to expand the preview.

Tip: Since iOS 8.0, profiles cannot be viewed from the device itself. X-Code may be used to view the profile installed on an iOS device. Click <u>here</u> for more detailed instructions on how to view provisioning profiles installed on a device using x-code. X-code requires a MAC.

- 8. At the bottom click **Edit**.
- 9. After the edit page loads, select the new Distribution Certificate created from HOWTO().
- 10. Click Generate and after the page reloads, click Download.
- 11. Use the newly downloaded provisioning profile to re-sign the in-house Application or rebuild the iOS Work Hub Agent.

How to replace the iOS provisioning profile used by a secure Web Application

- If renewing the provisioning profile used by an iOS secure web app, navigate to the Mobility Admin console > Apps and select the app containing the expiring or invalid provisioning profile.
- 2. Click the ⁽²⁾ (upload symbol) next to the **Product Version** bar.
- 3. Click the option to use a previously published version.



- 4. Select the latest version (in most cases only one available version is shown).
- 5. Scroll down to **Provisioning** section and click **Browse**.
- 6. Browse to the downloaded profile and click **Open**.

7. Click Save and set version (Save and set version).