

CA User Group

Guide for the members

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 - How to join the User Group
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Introduction

Welcome to the Guide for the CA User Group members.

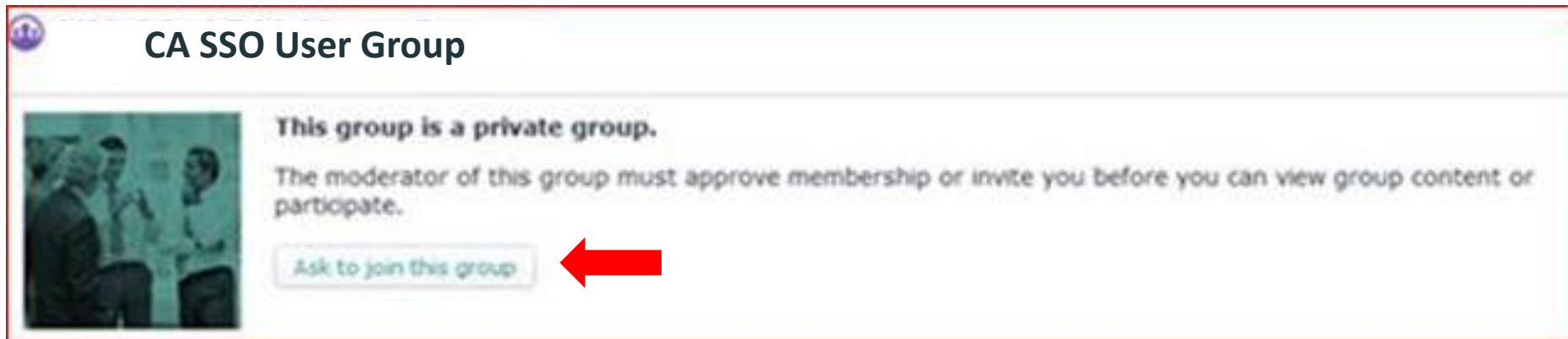
This guide is designed to help user group members in Europe get familiar with the CA Communities new platform. It is also intended to provide some Best Practices to help members get involved in their User Group activities & be active contributors.

How can I get involved with the User Group ?



1) Join the User Group to become member

1. <https://communities.ca.com/groups/france-ca-single-sign-on-user-group>
2. **Login** (email / password) - use your Support identification, or create an account
3. Click on **"Ask to join this group"**. Your request will be reviewed then Approved



2) Share your experience & knowledge

- **in-Person meetings** : User presentation, Roundtable discussions, ...



- **Online** : Click on '**Action**' to share a document or start a conversation ('**Discussion**') ..

The screenshot shows the UK CA PPM User Group website. The header has a navigation bar with links: Overview, Activity, Content, People, Reports, Calendar, Actions (highlighted with a red circle), About, and Share. Below the navigation bar, there are icons for Discussion, Files, Document, and Event. The main content area shows 'RECENT ACTIVITY' with a post by Abderrazzak Laabi in the UK CA PPM User Group, dated 3 weeks ago. A dropdown menu is open from the 'Actions' link, showing options: CREATE, Discussion (with a red arrow), Document, Files (with a red arrow), and Event. The footer includes the CA technologies logo.

3) Be active contributor

Get involved in the user group activities (as User Group member, or Board member)

- Make suggestions, ideas, Topics for the next UG meeting, ...
- Contribute to enhance the CA solution (Ideation ...)



Connecting with people

- 1) Click on **People** tab and use the sorting options to filter and find relevant people
- 2) Click on **Follow** tab on the bottom right
and choose whether to follow that user via your inbox or connections stream.
- 3) Click on **Message** tab on the bottom right to send private message

Home News Communities Browse ▾ Help ▾ Apps ▾

50+

Melanie Giuliani

TITLE
Community Programs Analyst

COMPANY
CA Technologies

EMAIL
giume03@ca.com

LAST LOGGED IN
November 19, 2015

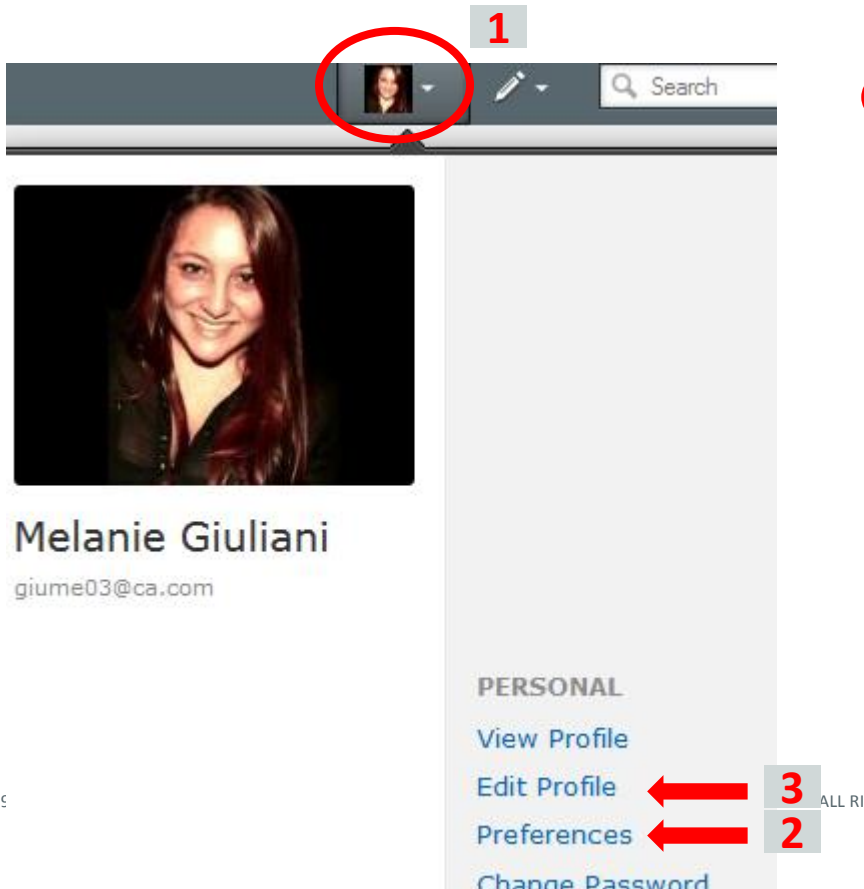
VIEW POINTS DETAILS

Overview Activity Content More ▾ Actions ▾

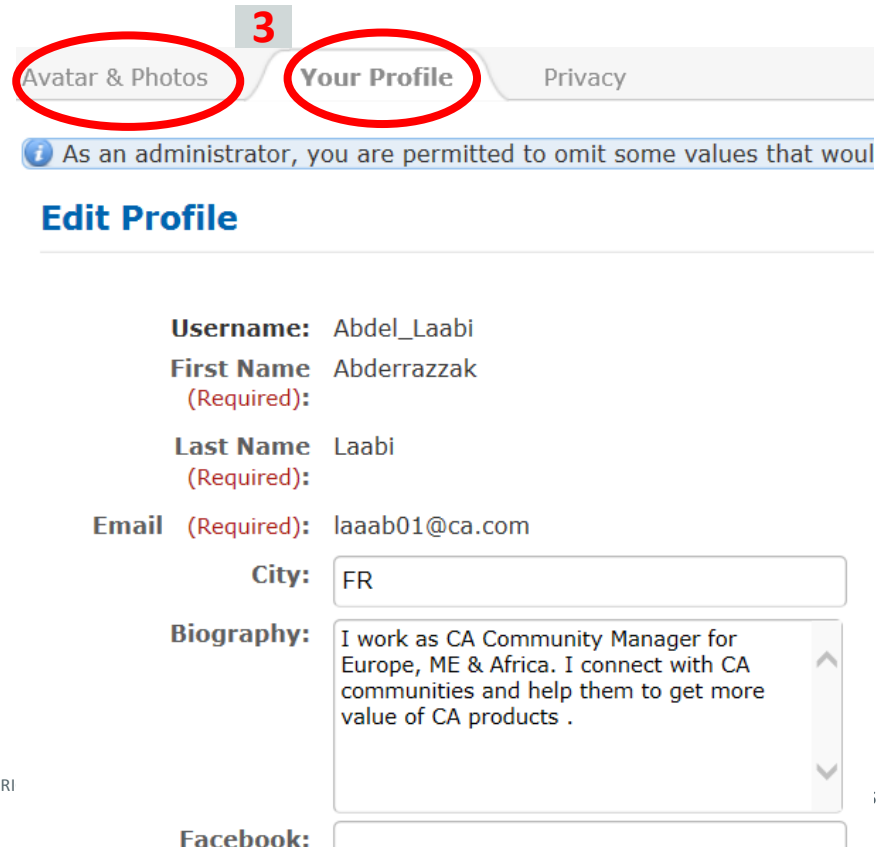
Message Follow

Update your profile

- 1) Click on the drop menu on the top of the page
- 2) Click on **Preferences** and update your time zone, language, ...
- 3) Click on **Edit Profile** to load your photo, update your Biography, ...



This screenshot shows a user profile for Melanie Giuliani. A red circle with the number '1' highlights the user's profile picture in the top navigation bar. Below the profile picture, the name 'Melanie Giuliani' and email 'giume03@ca.com' are visible. On the left sidebar, under the 'PERSONAL' section, there are links for 'View Profile', 'Edit Profile', 'Preferences', and 'Change Password'. Red arrows point to 'Edit Profile' (labeled with a red '3') and 'Preferences' (labeled with a red '2').



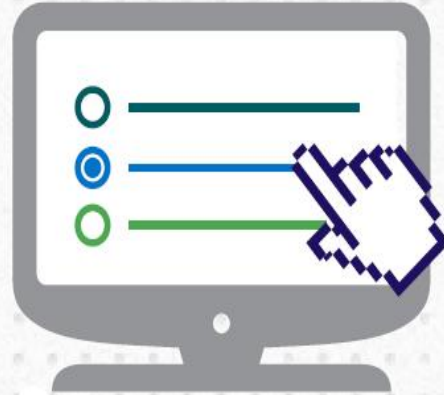
This screenshot shows the 'Edit Profile' form. At the top, there are tabs for 'Avatar & Photos', 'Your Profile', and 'Privacy'. The 'Your Profile' tab is selected and circled in red with a red '3'. Below the tabs, an information message states: 'As an administrator, you are permitted to omit some values that would otherwise be required.' The form fields are as follows:

- Username:** Abdel_Laabi
- First Name (Required):** Abderrazzak
- Last Name (Required):** Laabi
- Email (Required):** laaab01@ca.com
- City:** FR
- Biography:** I work as CA Community Manager for Europe, ME & Africa. I connect with CA communities and help them to get more value of CA products .
- Facebook:** (empty field)

Ideation : Submit & vote for Product Enhancement ideas



Submitting ideas
for product
enhancements



Voting on and discussing
ideas from other
community members



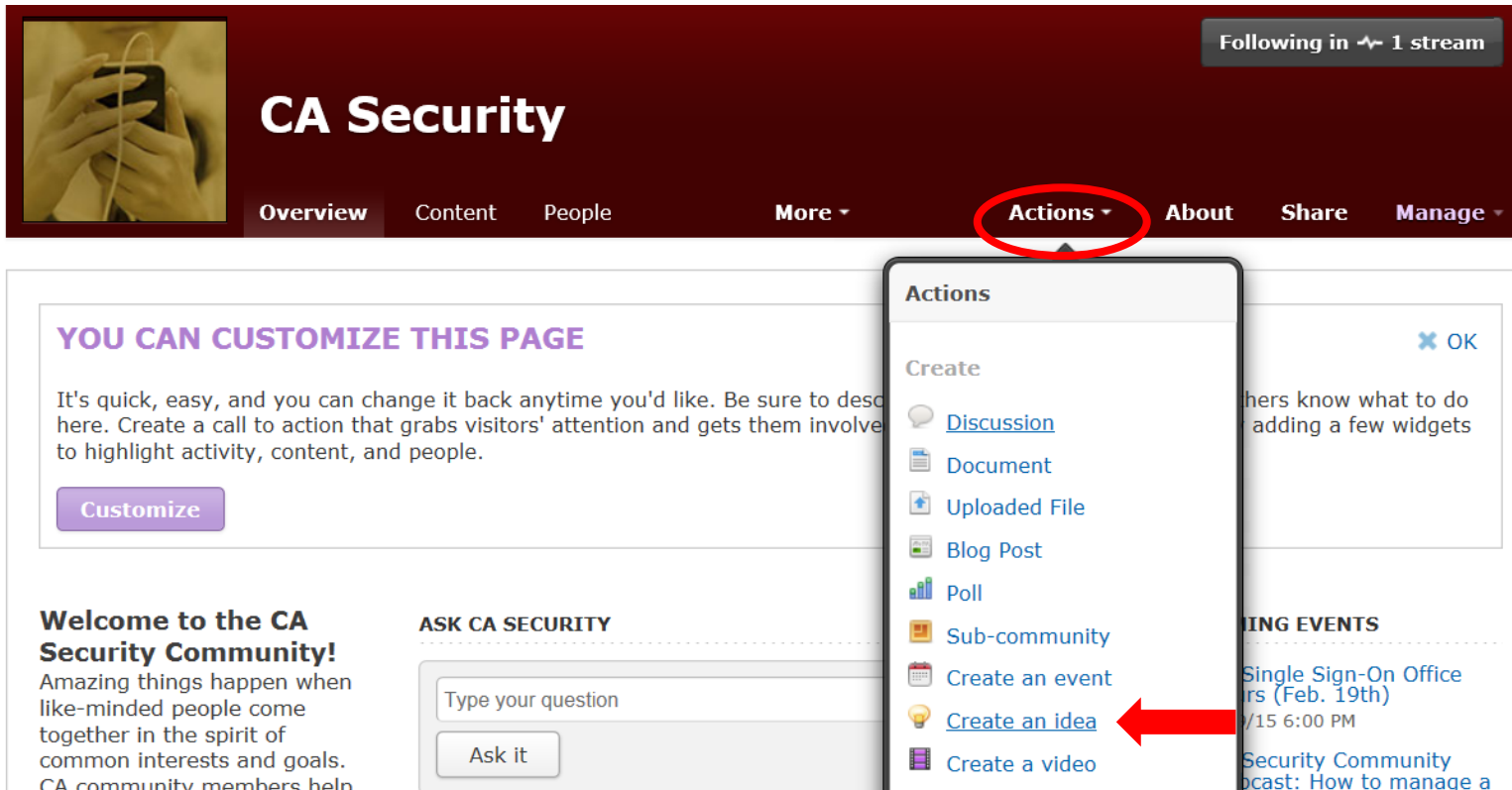
Opting into product validation
programs to test incremental process
and provide feedback that will
influence the next software iteration



5 of the 9 marquee features for the CA Clarity 13.3 release came directly from its Global User Community, which receives **~100 ideas per month**

Ideation : Submit ideas for product enhancements

- 1) Global Community : <https://communities.ca.com/community/ca-security>
- 2) Login (email / password)
- 3) Click on **Action** tab on the top, then **Ideas**



The screenshot shows the CA Security Community page. The header is dark red with a navigation bar containing 'Overview', 'Content', 'People', 'More', 'Actions', 'About', 'Share', and 'Manage'. The 'Actions' tab is circled in red. A dropdown menu is open from 'Actions', listing options: 'Create', 'Discussion', 'Document', 'Uploaded File', 'Blog Post', 'Poll', 'Sub-community', 'Create an event', 'Create an idea', and 'Create a video'. A red arrow points to 'Create an idea'. Below the header, the main content area includes a 'YOU CAN CUSTOMIZE THIS PAGE' section with a 'Customize' button, a 'Welcome to the CA Security Community!' section, and an 'ASK CA SECURITY' section with a text input and 'Ask it' button. On the right, there's a 'FOLLOWING EVENTS' section with event details.

Following in 1 stream

CA Security

Overview Content People More Actions About Share Manage

YOU CAN CUSTOMIZE THIS PAGE

It's quick, easy, and you can change it back anytime you'd like. Be sure to describe your changes here. Create a call to action that grabs visitors' attention and gets them involved in highlighting activity, content, and people.

Customize

Welcome to the CA Security Community!

Amazing things happen when like-minded people come together in the spirit of common interests and goals. CA community members help each other know what to do when adding a few widgets

ASK CA SECURITY

Type your question

Ask it

FOLLOWING EVENTS

Single Sign-On Office Hours (Feb. 19th)
/15 6:00 PM

Security Community podcast: How to manage a

Ideation : Vote for ideas from community members

- 1) Click on **Content** tab,
- 2) Click on **Ideas** (💡) to list all the ideas

The screenshot shows the CA Security community page. The header has a profile picture of hands holding a phone, the title 'CA Security', and a 'Following in 1 stream' button. Below the header is a navigation bar with tabs: Overview, **Content** (circled in red with a '1' next to it), People, More, Actions, About, and Manage. On the left is a 'Categories' sidebar with links like CA Data Protection, CA Directory, CA Identity Suite, CA Privileged Identity Manager, CA Risk Authentication, CA Secure Cloud, CA Single Sign-On, and CA Strong. The main content area shows 'All Content (3613)' with various icons. The 'Ideas' icon (a lightbulb) is circled in red with a '2' next to it. Below this is a filter section with 'All stages', a text input 'Type to filter by text', a 'Filter by tag' button, and a 'Sort by score' dropdown. The main list displays two ideas:

Title	Author	Views	Latest activity
💡 Export/Import SM Objects via Shopping Cart in AdminUI 33 UNDER REVIEW	Josh Coffman	196	January 14 2015 9:28 PM
💡 Provide search support for ACO attributes in Administrative UI 33 NEW	Ujwol Shrestha	221	February 6 2015 4:05 PM

The URL at the bottom is: <https://communities.ca.com/community/ca-security/content?filterID=contentstatus%5Bpublic%5D>

Ideation : Vote for ideas from community members

3) Click on an idea in order to open it, then **vote** through the button on the top left

[Home](#) [Content](#) [People](#) [Communities](#) [Help](#) [Apps](#)  

All Places > CA Security > Ideas



Export/Import SM Objects via Shopping Cart in AdminUI

Created on Mar 31, 2014 11:52 PM by [Josh Coffman](#) - Last Modified: Dec 30, 2014 3:47 PM

33

3

Voted on 33 times. You have not voted.

UNDER REVIEW

In large SiteMinder implementations, export and import are used extensively to migrate applications from Dev to Test, UAT, and Production environments. Application integrators may not have administrative access to remote desktops on policy servers. This type of access is required to use XPSExplorer, XPSEexport, and XPSImport. Navigating the XPS tools and building an xcart to export objects is cumbersome at best, after which, you need to move the xml between servers, and again login to another server via remote desktop to perform the import.

It would be nice if SiteMinder could provide the ability to navigate through objects in the Administrative User

[Follow](#)

[Share](#)

[Bookmark](#)

ACTIONS

- [Edit idea](#)
- [Move idea](#)
- [Delete idea](#)
- [Report abuse](#)
- [View as PDF](#)

Ideation : Benefits

- Enables transparency and turns enhancement requests into conversations
- Places context around the priority and value of an idea
- Maximizes the input of our customers into our development process
- Provides a timely decision for customers' ideas
- Keeps customers informed of decision and status changes
- Builds trust with our customers that we are building products based on open, transparent and collaborative process

Useful Links

[CA Communities User Guide](#)

Ideation (Video) : <https://communities.ca.com/videos/1447>

[The Water Cooler](#)

The go-to spot to ask questions, submit ideas, or find tips, tricks and training pertaining to the CA Communities

[CA Communities](#) : All Regional User Groups & Global communities

Thank you

