Steps to uninstall Current Capacity Reporter

1. Backup any customized .xml file and its respective .sql file (file locations below respectively)
   \NETQOS\portal\Integration\DataManager
   \NETQOS\portal\Integration\DataManager\Sql

2. Uninstall Current Capacity Reporter 1.x from Control Panel -> Programs -> Uninstall a program

3. Stop the following services in CCR server
   NetQoS Device Manager Service
   NetQoS MySql51

4. Stop IIS Admin Service

5. Delete the aforesaid services from command prompt
   SC delete "NetQoS Device Manager Service"
   SC delete "NetQoS MySql51"

6. Backup and Delete the following registry key
   HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\NetQoS

7. Check if the following registry key exists, if yes delete them
   HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\services\NetQoS Device Manager Service
   HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\services\NetQoS MySql51

8. Delete the following Applications from IIS Manager
   DataManager
   Npc
   ODBC
   PortalWebService
   SingleSignOn
   VMWare
   WAAS

9. Delete the following Application Pools from IIS Manager
   Npc
   SingleSignOn
   VMWare
   WAAS

10. Delete\Remove "Default Web Site" under Sites in IIS Manager

11. Rename\Delete NETQOS folder (CCR install directory), server reboot may be required.