



## Welcome to the CA Communities Ideation Platform

CA Technologies looks to build products in an open, transparent and collaborative environment. Your ideas are an important component in creating great products. Here is a summary of the ideation process that CA follows within CA communities.

### The Process:

1. Community members post ideas in the Ideas section of the product community. The best ideas focus on a business need or problem to solve, rather than a specific implementation.
2. Community members discuss and iterate on the idea to add clarifications and other input to turn it into a broadly accepted idea. As the idea resonates with more members they vote on that idea to raise its priority.
3. The CA product team participates in clarifying the idea through comments and encourages community members to vote on the idea.

**Note:** If the CA product team identifies that an idea is a duplicate of another idea that was previously submitted, they move the idea to the **Duplicate** stage and add a comment that includes a link to the original idea. Voting is disabled for ideas in the Duplicate stage; Community members can follow, comment and/or vote on the original idea. If a Community member believes that the idea is not a duplicate, they can submit another idea providing clarification.

4. When the idea has received a critical threshold of votes (which can differ per product depending on the size of the community, the installed base and other factors), the CA product team moves the idea to the **Under Review** stage.
5. If the demand for that idea is high, the CA product team has done feasibility analysis and CA has decided to implement the idea, the CA product team may move the idea to **Currently Planned** stage. This would mean that the idea is planned for implementation in a future release.
6. If the idea is under consideration but needs more votes and has not risen to high priority for implementation, the CA product team moves the idea to the **Wish-listed** stage. The community can continue to vote to raise its priority. The CA product team will pick it up at a later time if the priority has sufficiently raised and when other higher priority ideas are addressed.
7. Once the idea is implemented in a GA release, the product team moves the idea to the **Delivered** stage.
8. If for some reason, the idea is not in alignment with the product roadmap, product direction or resource management, the CA product team moves the idea to the **Not Planned** stage. Please note that ideas can be moved from any stage to the **Not Planned** stage at CA's discretion based on product direction, feasibility analysis or other factors.

## Some Other Considerations:

While your ideas are great we must balance community input with strategic direction and market conditions and so not all community ideas can be implemented. The development, release and timing of CA products remain at CA's sole discretion. If we cannot implement your idea, we apologize in advance. We greatly value your contributions to our community and are committed to engaging with you to improve our products.

Also, if we use any idea raised in the community, we own the idea. Please see the CA Communities [Terms of Use](#) for more details regarding your participation in CA Communities. We do appreciate your collaboration to make our products better.

If your community offers ideation, please submit an idea instead of opening an enhancement with CA Support. Submitting your idea to the community gives your idea visibility and through voting, can help raise the priority. We encourage you to collaborate and experience the power of the larger community. Finally, while we will look to provide you as much information about future plans as possible we do have to follow corporate guidelines and cannot provide specific dates for roadmap items as plans can change based on market conditions and your requests.

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