

# General Availability Announcement



## CA Workload Automation iDash

December 6, 2017

To: CA Workload Automation iDash Customers  
From: The CA Technologies CA Workload Automation iDash Product Team  
Subject: General Availability Announcement for CA Workload Automation iDash

At CA Technologies, our goal is to provide you with the highest quality products and innovative software and services. We appreciate your business and thank you for supporting CA Workload Automation. As part of our ongoing commitment to quality, we are pleased to announce the availability of CA Workload Automation iDash 12.0.04.01. CA recommends CA Workload Automation iDash customers on 12.0.04.00 release apply the maintenance release at their earliest convenience. The details of the fixes included in this maintenance release can be found when logged on to the iDash DocOps site:

[CA Workload Automation iDash 12.0.04.01 Fixed Issues.](#)

You can download your copy of CA Workload Automation iDash 12.0.04.01 from CA Support Online <https://support.ca.com/>. If you have any questions or require assistance contact CA Customer Care on line at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America North America or see <http://www.ca.com/phone> for the local number in your country.

To connect, learn and share with other customers, join and participate in our CA Workload Automation iDash CA Community at <https://communities.ca.com/>.

Documentation for the features can be found on the [CA Technologies DocOps Site for CA Workload Automation iDash](#). Remember to login to the DocOps site using your CA Support id and password to see all available materials. We recommend using Firefox, Safari or Chrome to access <https://docops.ca.com>

CA Technologies is pleased to invite you to participate in the creation of CA Workload Automation iDash! Participants registered for the **CA iDash** project on [validate.ca.com](https://validate.ca.com) will receive the invitations to all discussions and reviews.

To review CA Support lifecycle policies, please review the CA Support Policy and Terms located at: <https://support.ca.com/>. CA also recommends customers to periodically review

[CA Workload Automation Support Lifecycle Dates](#). As a reminder, unless otherwise noted, our support for a third-party platform ends when that platform's vendor officially ends support for the platform.

Should you need any assistance in understanding these new features, or implementing this latest release, our CA Services experts are here to help! For more information on CA Services and how you can leverage our expertise, please visit [www.ca.com/services](http://www.ca.com/services).

Thank you again for your business.

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