

CA User Group website

Getting Started Guide for UG members

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Content

- Get involved with the CA Community (Best Practices)
- Steps for main actions
 - How to join the Community
 - How to Start a conversation or ask question (online Forum)
 - How to create content (File, Video, Poll, ...)
 - Connecting with People / Update your profile
- Ideation : provide input to CA Product Management
 - Submit your idea to enhance the product
 - Vote for an idea
- Useful Links

Introduction

Welcome to the CA Regional User Groups Guide for UG members.

This guide is designed to help user group members in Europe learn more about the CA Communities program & get familiar with the CA Communities new platform under Jive. It is also intended to provide some Best Practices to help members get involved in their UG activities & be active contributors.

How can I get involved with the CA Community ?



1) Join the Community

1. <https://communities.ca.com/community/ca-security/france-ca-siteminder-user-group>
2. **Login** (email / password) - use your Support identification, or create an account
3. Click on '**Following**' box on the top right of the page, Select the **inbox** and click **done**.
This will make content flow to your inbox. You will now see “**Following in 2 streams**”



The screenshot shows the community page for the 'France CA Single Sign-On User Group'. The header is dark red with a profile picture of hands holding a phone. Below the header, there are tabs for 'Activity', 'Content', 'People', 'More', 'Actions', and 'About'. A yellow announcement banner reads: 'ANNOUNCEMENT: Prenez Date: 5 mars 2015, club utilisateurs CA Single Sign-On (SiteMinder)'. Below this, there's a 'CREATE:' section with options like 'Discussion', 'Uploaded File', 'Document', 'Poll', and 'More'. The 'RECENT ACTIVITY' section shows a post by 'Abderrazzak Laabi' from 3 weeks ago, titled 'Getting_Started_Guide_for_UG_Leaders.pdf'. On the right, there's a 'UPCOMING EVENTS' section for 'MAR 5 Club utilisateurs CA Single Sign-On (Ex SiteMinder)' and a 'POPULAR CONTENT' section with the same guide. A 'Following' dropdown menu is open on the right, showing 'Following in 2 streams' and options to 'Follow in' 'Connections Stream' and 'Inbox', with 'Stop Following' and 'Done' at the bottom. Red arrows point to the 'Following in 2 streams' text, the 'Inbox' option, and the 'Done' button.

France CA Single Sign-On User Group

Activity Content People More Actions About

ANNOUNCEMENT: Prenez Date: 5 mars 2015, club utilisateurs CA Single Sign-On (SiteMinder) Show Details

CREATE: Discussion Uploaded File Document Poll More

RECENT ACTIVITY

Getting_Started_Guide_for_UG_Leaders.pdf

Abderrazzak Laabi 3 weeks ago (Show more)

La réunion du club le 5 mars 2015 sera aussi pour vous l'occasion d'élire le Président du club. Vous trouverez dans ce document des information sur le rôle du président et les services par CA...

UPCOMING EVENTS

MAR 5 Club utilisateurs CA Single Sign-On (Ex SiteMinder)
CA Technologies, Paris La Defense

POPULAR CONTENT

Getting_Started_Guide_for_UG_Leaders.pdf

Following in 2 streams

Follow in

- ☒ Connections Stream
- ☒ Inbox

Stop Following

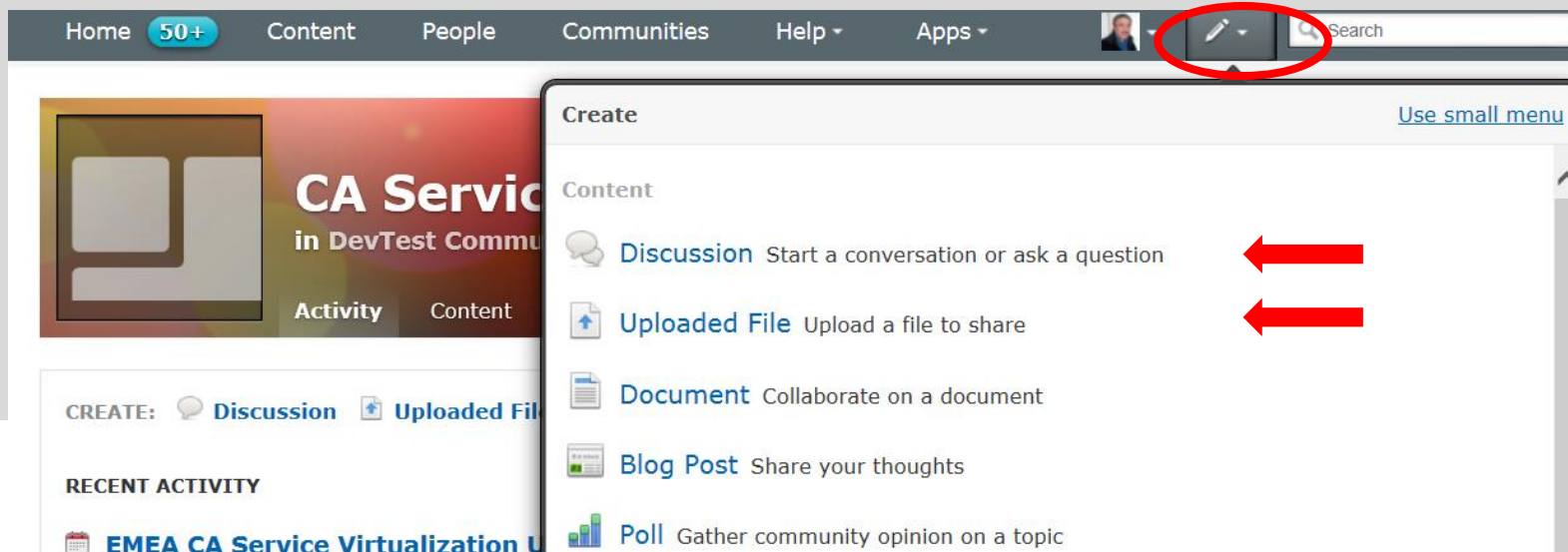
Done

2) Share your experience & knowledge

- **in-Person meetings** : User presentations, Roundtable discussions, ...



- **Online** : Click on '**Action**' to share file, video ..., or start a conversation ('**Discussion**') ..



3) Be active contributor

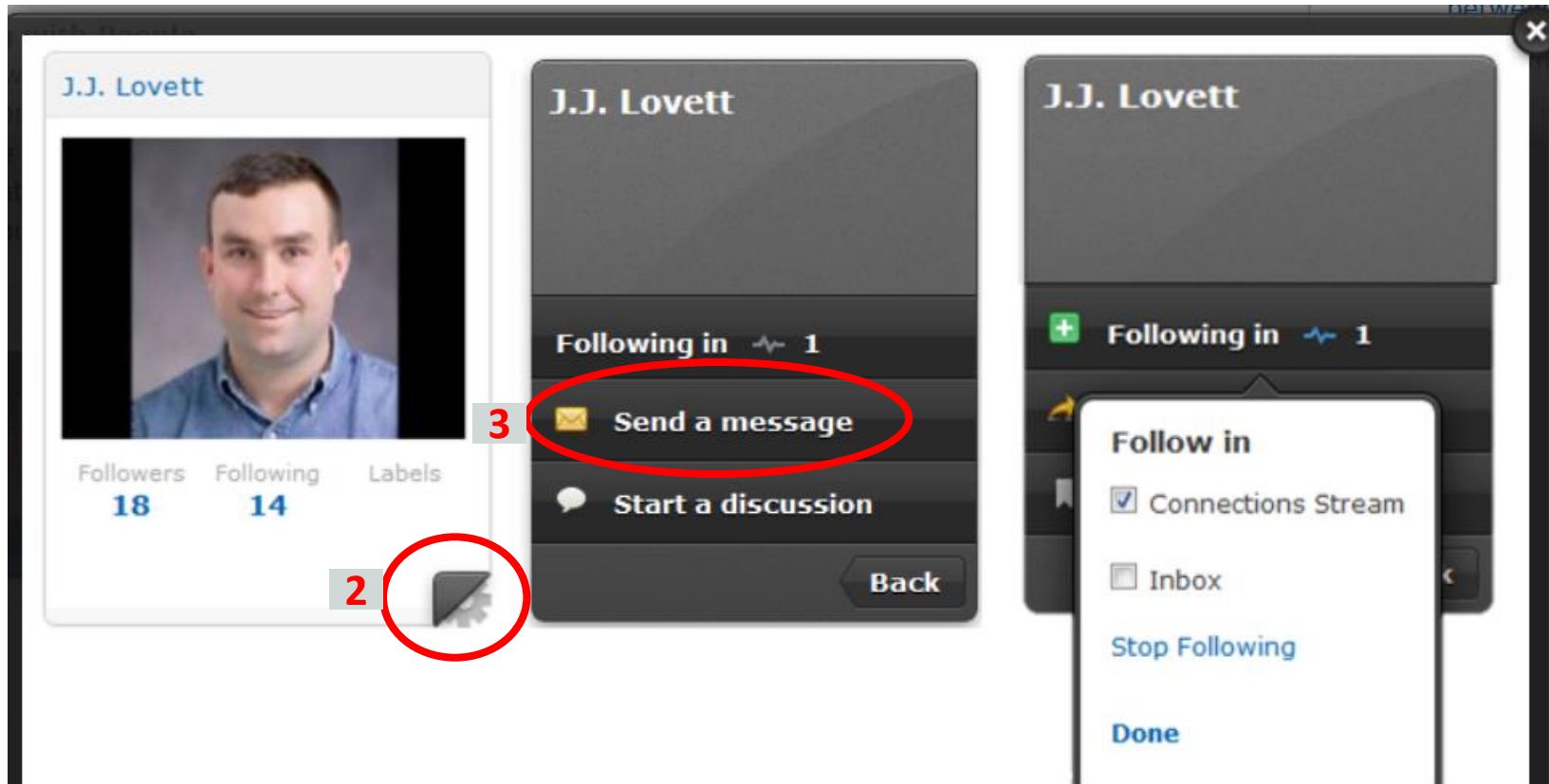
Get involved in the user group activities (as User Group member, or Board member)

- Make suggestions, ideas, Topics for the next UG meeting, ...
- Contribute to enhance the CA solution (Ideation ...)



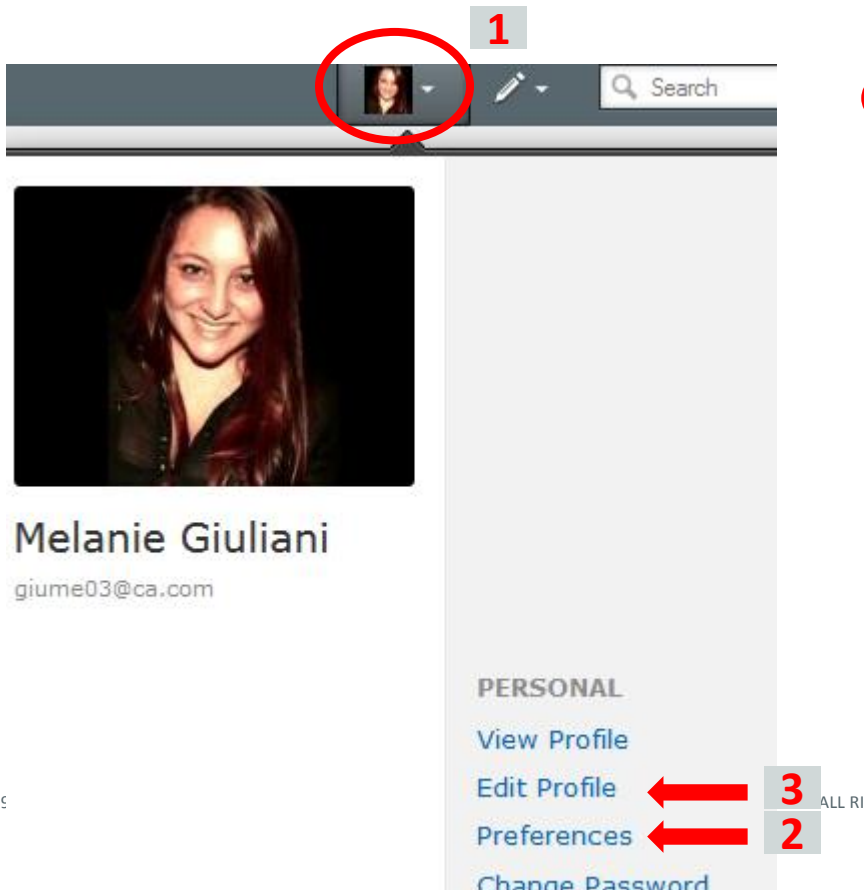
Connecting with people

- 1) Click on **People** tab and use the sorting options to filter and find relevant people.
- 2) Click on the gear image in the bottom right corner of that user, and click "**follow**." and choose whether to follow that user via your inbox or connections stream.
- 3) Send Private message



Update your profile

- 1) Click on the drop menu on the top of the page
- 2) Click on **Preferences** and update your time zone, language, ...
- 3) Click on **Edit Profile** to load your photo, update your Biography, ...



1

Avatar & Photos

Search

Melanie Giuliani

giume03@ca.com

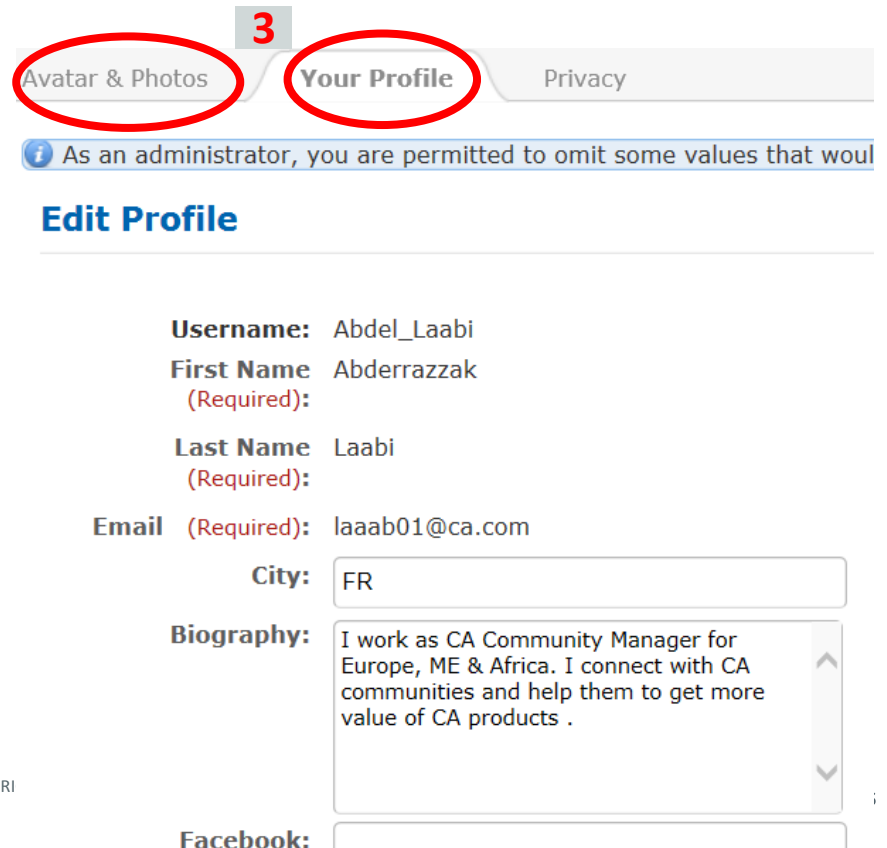
PERSONAL

View Profile

Edit Profile

Preferences

Change Password



3

Avatar & Photos

Your Profile

Privacy

As an administrator, you are permitted to omit some values that would be required.

Edit Profile

Username: Abdel_Laabi

First Name Abderrazzak
(Required):

Last Name Laabi
(Required):

Email (Required): laaab01@ca.com

City: FR

Biography: I work as CA Community Manager for Europe, ME & Africa. I connect with CA communities and help them to get more value of CA products .

Facebook:

Ideation : Submit & vote for Product Enhancement ideas



Submitting ideas
for product
enhancements



Voting on and discussing
ideas from other
community members



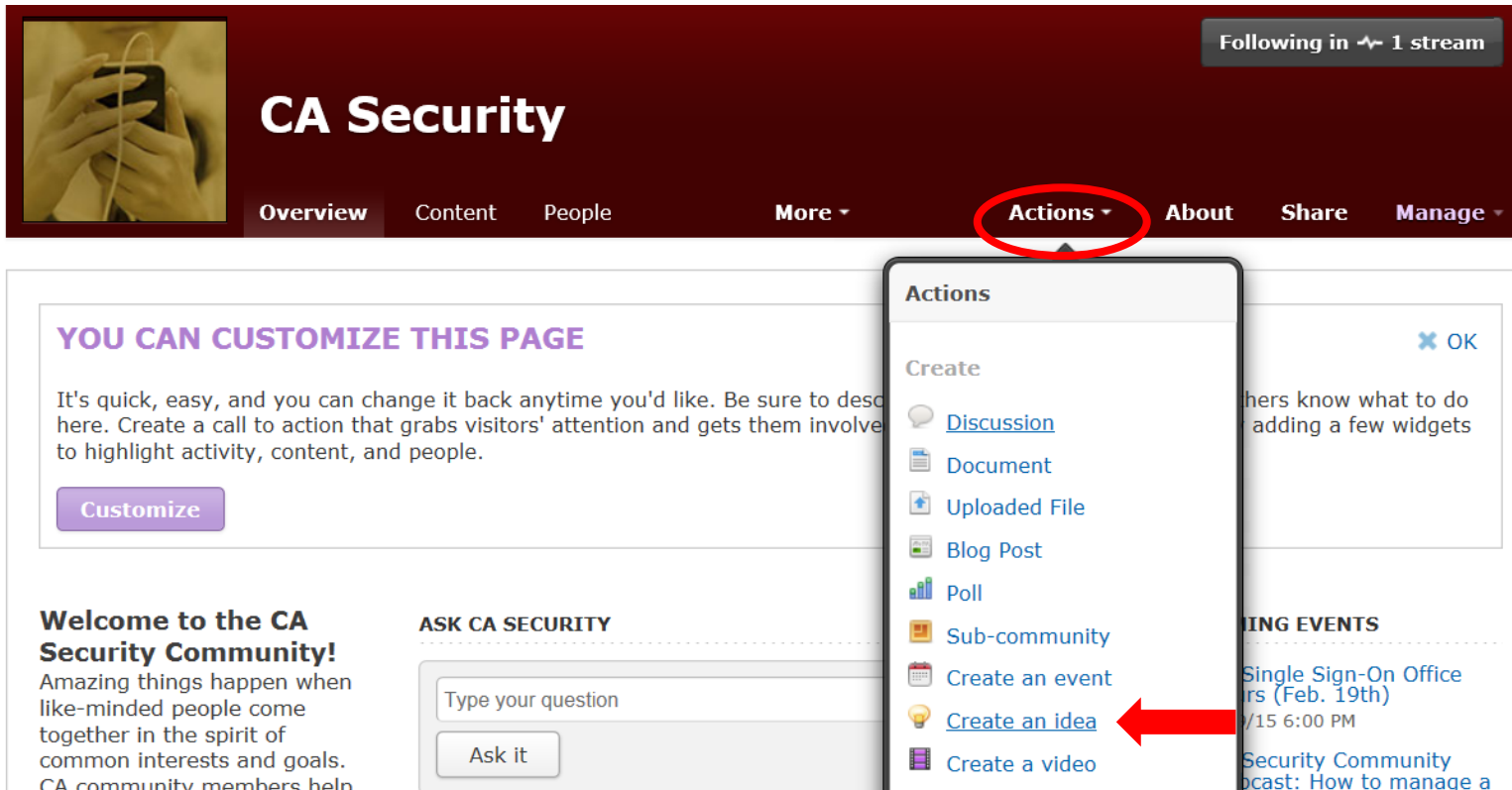
Opting into product validation
programs to test incremental process
and provide feedback that will
influence the next software iteration



5 of the 9 marquee features for the CA Clarity 13.3 release came directly from its Global User Community, which receives **~100 ideas per month**

Ideation : Submit ideas for product enhancements

- 1) Global Community : <https://communities.ca.com/community/ca-security>
- 2) Login (email / password)
- 3) Click on **Action** tab on the top, then **Create an Idea**



The screenshot shows the CA Security Community page. The header is dark red with a navigation bar containing 'Overview', 'Content', 'People', 'More', 'Actions' (circled in red), 'About', 'Share', and 'Manage'. A dropdown menu for 'Actions' is open, listing options: 'Create', 'Discussion', 'Document', 'Uploaded File', 'Blog Post', 'Poll', 'Sub-community', 'Create an event', 'Create an idea' (highlighted with a red arrow), and 'Create a video'. The main content area includes a 'YOU CAN CUSTOMIZE THIS PAGE' section with a 'Customize' button, a 'Welcome to the CA Security Community!' message, and an 'ASK CA SECURITY' section with a text input and 'Ask it' button. On the right, there's a 'Following in 1 stream' button and a 'Single Sign-On Office' event announcement.

Ideation : Vote for ideas from community members

- 1) Click on **Content** tab,
- 2) Click on **Ideas** (💡) to list all the ideas

The screenshot shows the CA Security community page. The header has a profile picture of hands holding a phone, the name 'CA Security', and a 'Following in 1 stream' button. Below the header is a navigation bar with tabs: Overview, **Content** (circled in red with a red '1' next to it), People, More, Actions, About, and Manage. On the left is a 'Categories' sidebar with links like 'CA Data Protection', 'CA Directory', 'CA Identity Suite', 'CA Privileged Identity Manager', 'CA Risk Authentication', 'CA Secure Cloud', 'CA Single Sign-On', and 'CA Strong'. The main content area shows 'All Content (3613)' with a toolbar containing icons for documents, discussions, charts, **Ideas** (a lightbulb icon circled in red with a red '2' next to it), and a calendar. Below the toolbar is a filter section with 'All stages', a text input 'Type to filter by text', a 'Filter by tag' button, and a 'Sort by score' dropdown. The main list displays two ideas:

Title	Author	Views	Latest activity
💡 Export/Import SM Objects via Shopping Cart in AdminUI 33 UNDER REVIEW	Josh Coffman	196	January 14 2015 9:28 PM
💡 Provide search support for ACO attributes in Administrative UI 33 NEW	Ujwol Shrestha	221	February 6 2015 4:05 PM

The URL at the bottom is: <https://communities.ca.com/community/ca-security/content?filterID=contentstatus%5Bpublic%5D>

Ideation : Vote for ideas from community members

3) Click on an idea in order to open it, then **vote** through the button on the top left

[Home](#) [Content](#) [People](#) [Communities](#) [Help](#) [Apps](#)  

All Places > CA Security > Ideas



Export/Import SM Objects via Shopping Cart in AdminUI

Created on Mar 31, 2014 11:52 PM by [Josh Coffman](#) - Last Modified: Dec 30, 2014 3:47 PM

33

3

Voted on 33 times. You have not voted.

UNDER REVIEW

In large SiteMinder implementations, export and import are used extensively to migrate applications from Dev to Test, UAT, and Production environments. Application integrators may not have administrative access to remote desktops on policy servers. This type of access is required to use XPSExplorer, XPSEexport, and XPSImport. Navigating the XPS tools and building an xcart to export objects is cumbersome at best, after which, you need to move the xml between servers, and again login to another server via remote desktop to perform the import.

It would be nice if SiteMinder could provide the ability to navigate through objects in the Administrative User

[Follow](#)

[Share](#)

[Bookmark](#)

ACTIONS

- [Edit idea](#)
- [Move idea](#)
- [Delete idea](#)
- [Report abuse](#)
- [View as PDF](#)

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technologies

Ideation : Benefits

- Enables transparency and turns enhancement requests into conversations
- Places context around the priority and value of an idea
- Maximizes the input of our customers into our development process
- Provides a timely decision for customers' ideas
- Keeps customers informed of decision and status changes
- Builds trust with our customers that we are building products based on open, transparent and collaborative process

Useful Links

[CA Communities User Guide](#)

Ideation (Video) : <https://communities.ca.com/videos/1447>

[CA Communities Major Changes & FAQs](#)

[The Water Cooler](#)

is also the go-to spot to ask questions, submit ideas, or find tips, tricks and training pertaining to the CA Communities


[CA Communities](#) : Main site, All Regional & Global communities




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