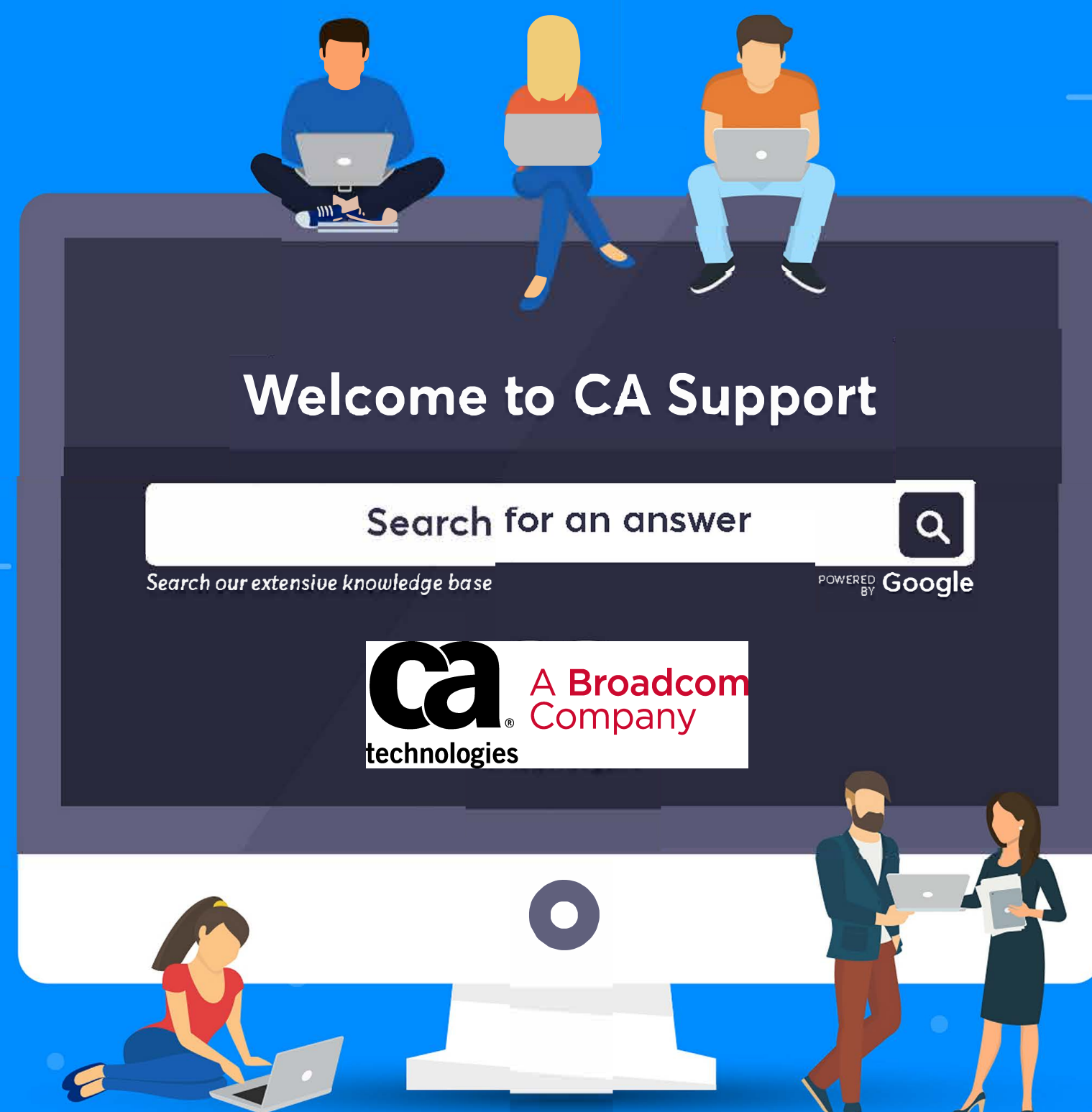


How to become a **DO IT YOURSELF** with CA products

Quick guide to leveraging our self-service options whenever you need them

SEARCH FOR AN ANSWER AT
<https://support.ca.com>



This is the **BEST** place to start your search as we use Google technology but limit the results to CA Technologies content only. You search and we return all the - content we have - then you choose the content that meets your needs.

Watch: [Optimizing Your Search Experience](#)

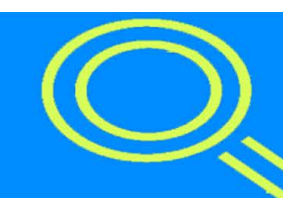
DOWNLOAD YOUR PRODUCT OR PATCHES



DOWNLOAD MANAGEMENT

Read: [How to Download Your Product](#)
Watch: [How to Download Your Product](#)

COMPATIBILITY & LIFECYCLE INFORMATION



Watch: [Discovering Compatibility and Lifecycle information](#)

ASK YOUR PEERS A QUESTION



COMMUNITIES

CA Communities is the place where customers have 24/7 access to collaborate on CA products. Customers, partners, and CA employees come to these communities to get answers, submit ideas, share best practices, view product tips, attend webcasts and more.

Watch: [Learn Connect and Share With CA Communities](#)
Read: [Find Your Product Community](#)
Read: [Community User Guide](#)
[The Joy of Communities](#)

ASK CA A QUESTION



CASE MANAGEMENT

Upon entering a product and title for a new case, we will recommend knowledge that may answer your question.

If you enter a case, you are in good hands and we will be in touch shortly.

NEED HELP? OPEN A SUPPORT CASE.
Read: [How to Open a Support Case](#)
Watch: [How to Open a Support Case](#)

CHECK THE STATUS OF YOUR SUPPORT CASE(S).
Read: [How to Check the Status of a Case](#)
Watch: [How to Check the Status of a Case](#)