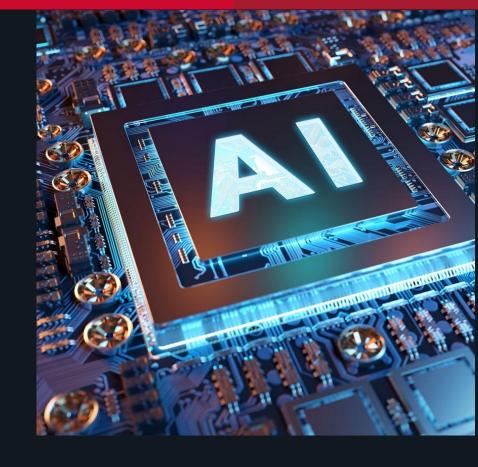
# Introducing WLA Agent Manager

2022/12/01

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# **Agenda**

- What is Workload Automation Agent Manager?
- WLA Agent Manager Roadmap
- Architecture Overview
- Needed Security Configuration
- Demo of WLA AM User Interface
- Associated REST APIs Overview
- Validation Information

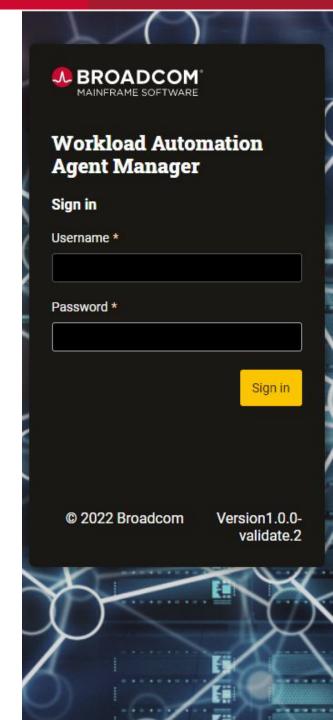


# What is WLA Agent Manager?

New Web UI to serve as a single stop for monitoring and management of system agents

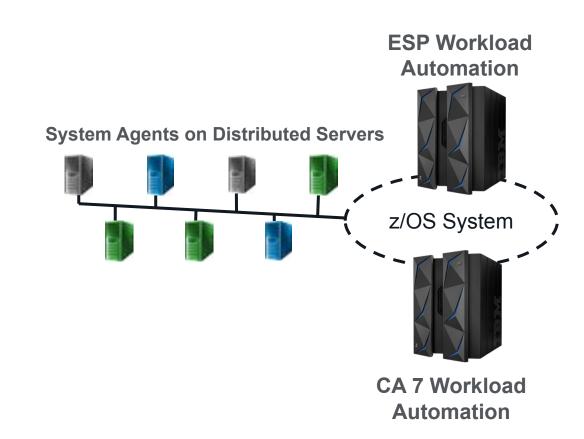
Gives Workload Automation Operators a view of the status of all system agents across multiple instances of schedulers in a consolidated view.

Enables Workload Automation Administrators to monitor, troubleshoot, manage and upgrade thousands of system agents in a single pane of glass.



# Why System Agents?

- Key integration component for WLA products
- Enables scheduling on a variety of systems
- Can be extended by business-specific agents



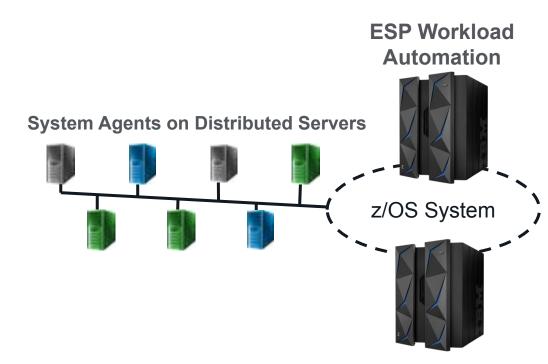


# Why System Agents?

- Key integration component for WLA products
- Enables scheduling on a variety of systems
- Can be extended by business-specific agents

# The need to manage?

- Our customers are running thousands of agents
- Readiness of the agents to process workload is critical for smooth operations
- Challenging maintenance due to the involvement of multiple departments
- Difficulties in understanding the overall state of the scheduling environments



CA 7 Workload Automation



# Solution?



# **WLA Agent Manager**

#1 Quickly and easily displays where agents are installed, agent status, and detailed information about each agent

#2 Issues commands to agents, retrieves log files, performs configuration changes to the agent

#3 Performs agent upgrades

### Benefits:

- The view and control of the agents leveraged by schedulers from a single tool
- Gain visibility of agent inventory and plugin distribution
- Identify which agents need maintenance and configuration changes and then execute the updates
- Reduce the amount of SME time dedicated to agent maintenance and overcome hurdles with accessing the agents



# How does it fit with BRCM schedulers?

- Cross-enterprise workload automation helps reduce cost and complexity, and improve service delivery
- WLA Agent Manager is a new component of:
  - ESP Workload Automation
  - CA 7 Workload Automation
- Will be available to ESP & CA 7 customers with active contracts



# Roadmap - Done

### **Validate Drop (November)**

- delivered
- Connect multiple schedulers
- Retrieve the list of the agents
- View Agent Info
- Agent Heartbeat for ESP
- Agent inventory export
- Individual agent ping
- Retrieve agent log file
- Agent commands
  - STOP
  - RESTART
  - QUIESCE
  - UNQUIESCE
- Associated ESP and CA 7 REST endpoints

### Release v1 (Early 2023)

- under construction
- Possibility to upgrade the agent
  - Staging of updates
  - Upgrade execution
- Installers and Versions management
- Specific log files download
- Possibility to edit agent parm file
- Incorporation of gathered feedback
- Associated ESP and CA 7 REST endpoints

### **Future Releases**

- under consideration
- Arbitrary agent version rollback
- Last scheduled job info
- Information on licence consumption
- Agent Notes
- Scheduled upgrade



# Roadmap - Now

### **Validate Drop (November)**

- delivered
- Connect multiple schedulers
- Retrieve the list of the agents
- View Agent Info
- Agent Heartbeat for ESP
- Agent inventory export
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- Retrieve agent log file
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### **Future Releases**

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# Roadmap - Later

### **Validate Drop (November)**

- delivered
- Connect multiple schedulers
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- View Agent info
- Agent Heartbeat for ESP
- Agent inventory export
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### Release v1 (Early 2023)

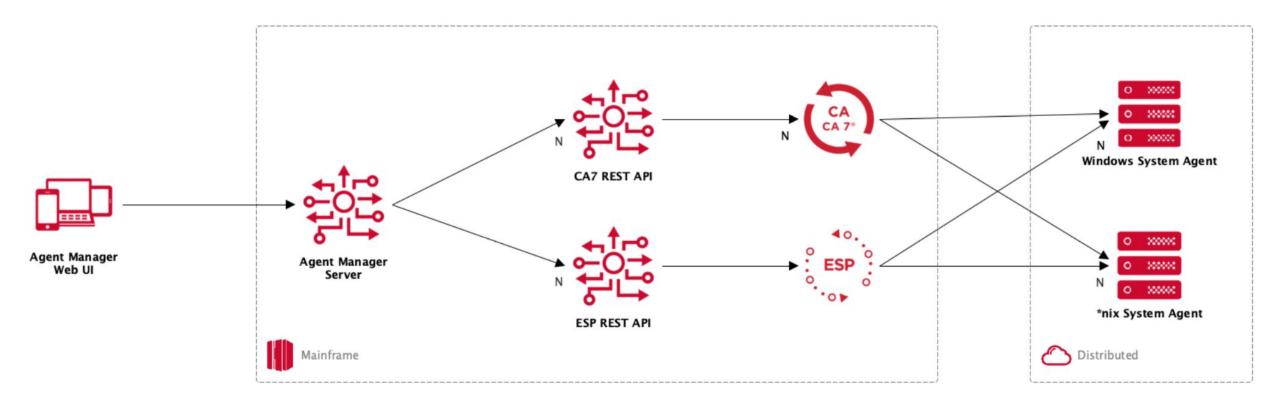
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### **Future Releases**

- under consideration
- Arbitrary agent version rollback
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# **Architecture Overview**



- CA7 and ESP REST Server Agent Management APIs can be used independently of Agent Manager
- Agent Manager Server aggregates agent data from multiple Scheduler REST API instances, thus you can manage all your agents centrally
- Agent Manager Server is only deployable on Mainframe USS to provide z/OS built-in security



# **Security**

- Agent Manager functions are role-based access controlled (RBAC)
- Roles are assigned by writing rules in your external security manager to grant the appropriate access
  - An "ADMIN" role is assigned if the user has READ access to the WAM.ADMIN resource of FACILITY resource class
  - An "OPERATOR" role is assigned if the user has READ access to the WAM.OPERATOR resource of FACILITY resource class
- Users with a role of OPERATOR can:
  - See the list of Agents for the defined Schedulers
  - See the list of defined Schedulers
- Users with a role of ADMIN can do everything an OPERATOR can do, plus:
  - Maintain the Scheduler definitions
  - Perform actions on the Agents: quiesce, unquiesce, stop, restart, retrieve logs, retrieve Agent parms, etc.



# **Security (continued)**

- Agent Manager uses the Scheduler's REST APIs to perform functions on behalf of the user
- Agent Manager users must have Scheduler security permissions to send messages to an Agent
- Agent Manager uses a "service account" for communicating with the Scheduler
  - The service account credentials are specified when defining the Scheduler to Agent Manager
  - The service account is used to refresh the Agent list in the background
  - The service account must have security permission to get a list of Agents



# WLA Agent Manager Web User Interface Demo

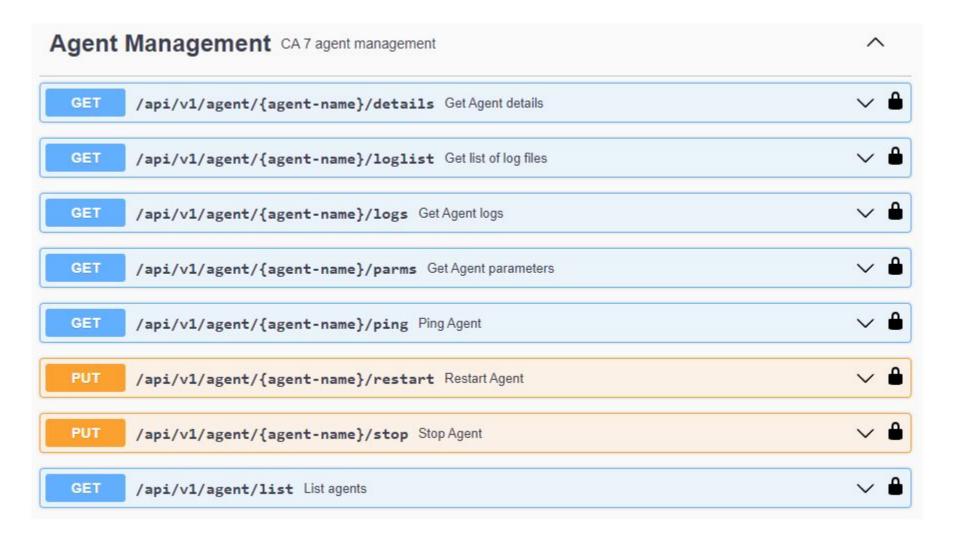


# **ESP REST AM Endpoints**



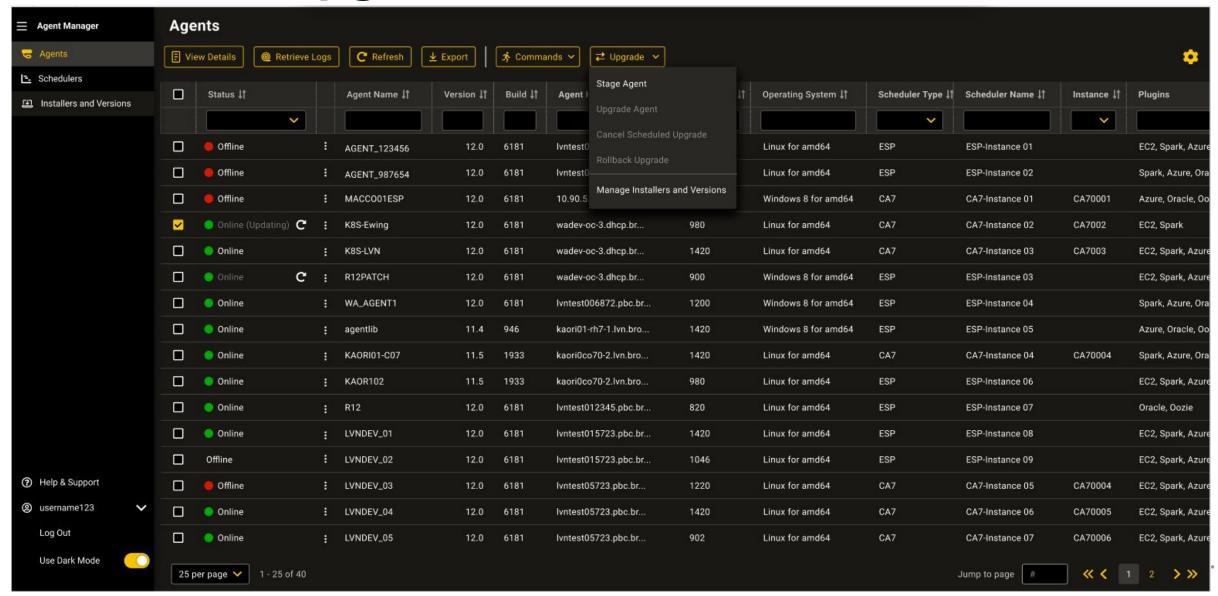


# **CA 7 REST AM Endpoints**

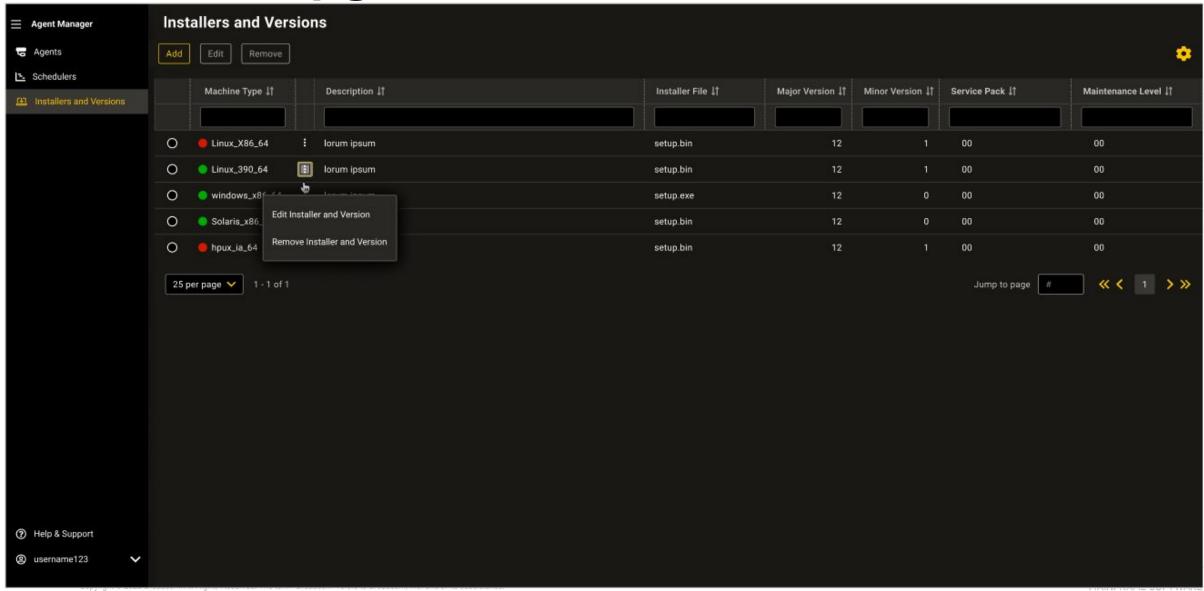




# WAM UI - Upgrades Mocks



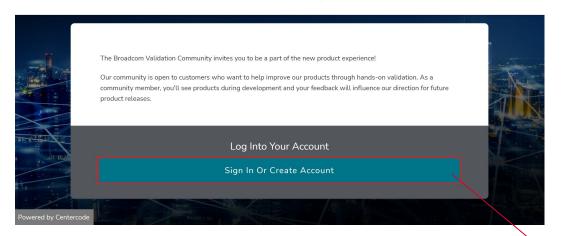
# WAM UI - Upgrades Mocks



## Involved or Interested in WLA AM Validation?

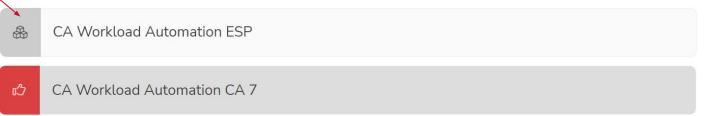
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Welcome to the Broadcom Validation Community.



 Sign in to <u>validate.broadcom.com</u> so that you can participate in various validation projects, get access to pre-releases, invitation to development reviews, recordings and other materials.

 Search for ESP or CA 7 project to get access to WLA Agent Manager related materials



Or reach out directly to <a href="mailto:daniel.remta@broadcom.com">daniel.remta@broadcom.com</a> with an ask for invitation to ESP or CA 7 validation project.



# Where to Find the Materials at Validate?

 "WLA Agent Manager" in the project menu **® BROADCOM** CA Workload Automation CA 7 V Management V Feedback V Project Home **® BROADCOM** CA Workload Automation ESP ~ Management V Feedback V Project News Project Home Agreements Sprint Reviews Workstation Builds WLA Agent Manager WLA Agent Manager ESP Links Opt-out of Project Recent Projects Recent Pr DATE TITLE Agent Manager Validate Drop v2 2 Weeks ago Development review 2022/11/09 2 Weeks ago Development review 2022/08/18 3 Months ago Agent Manager 3 Months ago



# **Before We Conclude**

- Please leave feedback for the session and for Workload Automation Agent Manager
- While filling the feedback please let us also know:
  - 1) Would you like to follow-up with us and bring more of your colleagues?
  - Would you like to participate in a short remotely-done usability study (30 60 mins) to get a hands-on experience with the tool?
  - 3) Are you considering installing the validate version and/or would you like any form of help from Broadcom?
  - 4) Do you use ESP or CA 7 REST APIs already? And are you interested in a more detailed session to explore APIs-related Agent Management?





# Thank You