

CA User Group website

Getting Started Guide for UG members

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Content

- Introduction
- Best Practices / Get involved with the CA Community
- Steps for key actions
 - How to join the Community
 - How to Start a conversation, ask question (online Forum)
 - How to create content (File, Video, Poll, ...)
 - Connecting with People, Update your profile
- Ideation : provide input to CA Product Management
 - Submit your idea to enhance the product / Vote for an idea
- Useful Links

Introduction

Welcome to the CA Regional User Groups Guide for UG members.

This guide is designed to help user group members in Europe learn more about the CA Communities program & get familiar with the CA Communities new platform under Jive. It is also intended to provide some Best Practices to help members get involved in their UG activities & be active contributors.

How can I get involved with the Community ?



1) Join the Community

1. <https://communities.ca.com/community/ca-workload-automation/france-ca-workload-automation-user-group>
2. **Login** (email / password) - use your Support identification, or create an account
3. Click on '**Following**' box on the top right of the page, Select the **inbox** and click **done**.
This will make content flow to your inbox. You will now see "**Following in 2 streams**"

Home **50+** Content People Communities Help Apps Search

Following in 2 streams

France CA Workload Automation User Group

in CA Workload Automation

Activity Content People More Actions About

CREATE: Discussion Uploaded File Document Poll More

RECENT ACTIVITY

Club utilisateurs CA Workload Automation AE (Autosys) - 29 JAN 2015

Abderrazzak Laabi 2 weeks ago (Show more)

Prenez date : le 29 janvier 2015 Cher utilisateur, Nous vous donnons rendez-vous le jeudi 29 janvier 2015 dans les locaux de CA Technologies à Paris La Défense pour une nouvelle réunion...

in France CA Workload Automation User Group • Share • Reply • Like (0)

UPCOMING EVENTS

JAN 29 Club utilisateurs CA Workload Automation AE (Autosys) - 29 JAN 2015
CA Technologies, Paris La Defense

POPULAR CONTENT

Mathieu_Petit_projets_de_migration.pdf

Club utilisateurs CA Workload Automation AE (Autosys) - 29 JAN 2015

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2) Share your experience & knowledge

- **in-Person meetings** : User presentations, Roundtable discussions, ...



- **Online** : Click on 'Action' to share file, video ..., or start a conversation ('Discussion') ..

A screenshot of a community interface. The top navigation bar includes 'Home 50+', 'Content', 'People', 'Communities', 'Help', and 'Apps'. A red circle highlights the 'Action' icon (a pencil) in the top right corner. Below the navigation bar, there is a 'Create' dropdown menu. The menu options are: 'Discussion' (with a speech bubble icon), 'Uploaded File' (with a file icon), 'Document' (with a document icon), 'Blog Post' (with a document icon), and 'Poll' (with a bar chart icon). Two red arrows point to the 'Discussion' and 'Uploaded File' options. The background shows a 'CA Service in DevTest Community' page with 'Activity' and 'Content' tabs.

3) Be active contributor

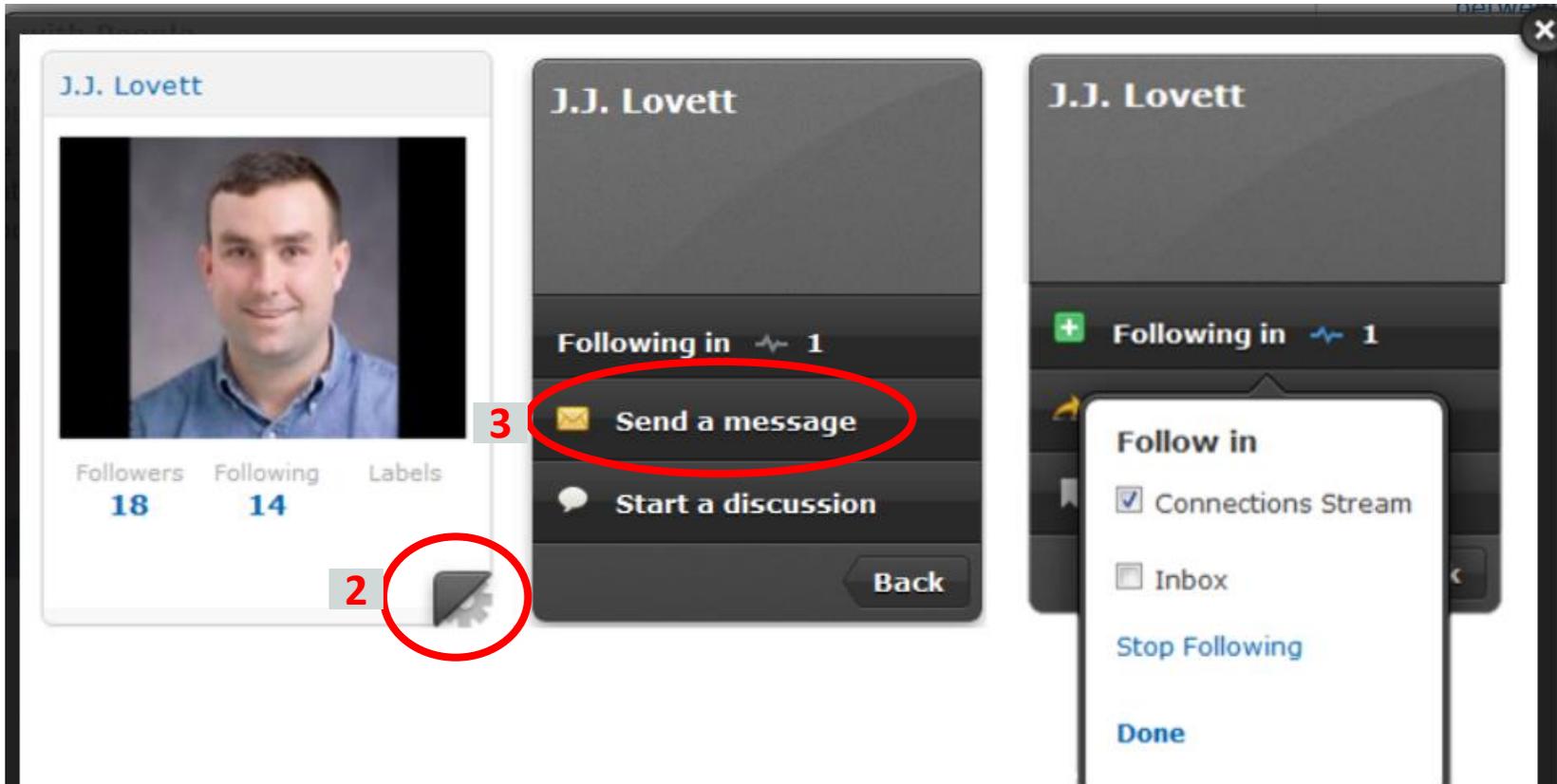
Get involved in the user group activities (as User Group member, or Board member)

- Make suggestions, ideas, Topics for the next UG meeting, ...
- Contribute to enhance the CA solution (Ideation ...)



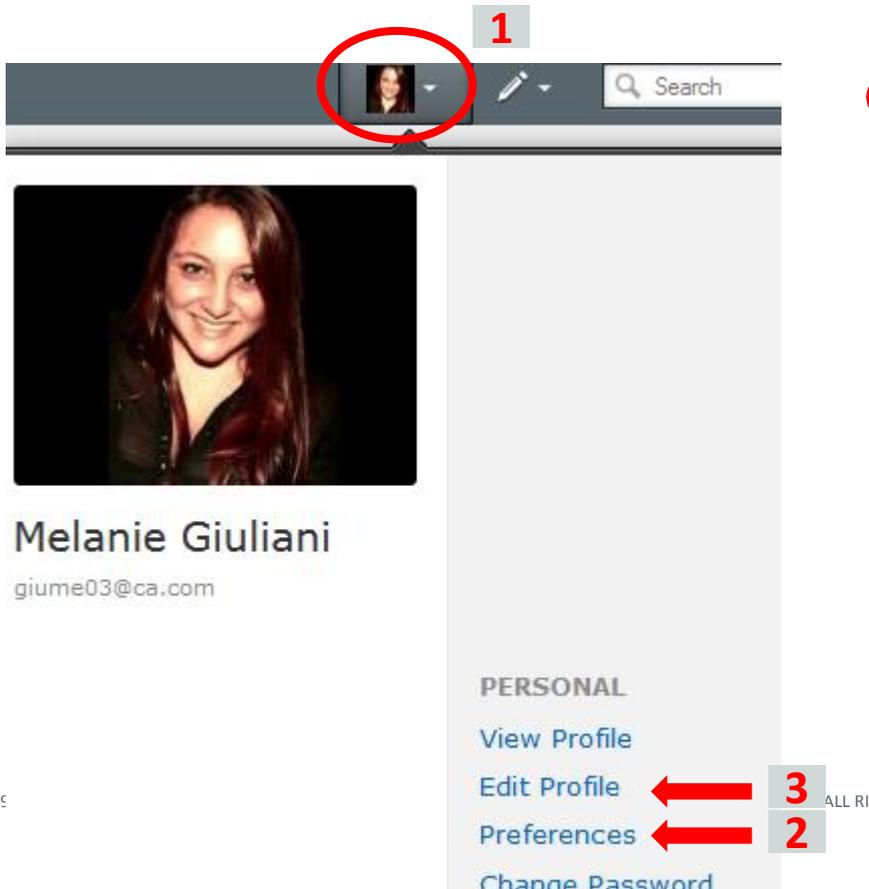
Connecting with people

- 1) Click on **People** tab and use the sorting options to filter and find relevant people.
- 2) Click on the gear image in the bottom right corner of that user, and click "**follow.**" and choose whether to follow that user via your inbox or connections stream.
- 3) Send Private message



Update your profile

- 1) Click on the drop menu on the top of the page
- 2) Click on **Preferences** and update your time zone, language, ...
- 3) Click on **Edit Profile** to load your photo, update your Biography, ...



1

Avatar & Photos

Melanie Giuliani

giume03@ca.com

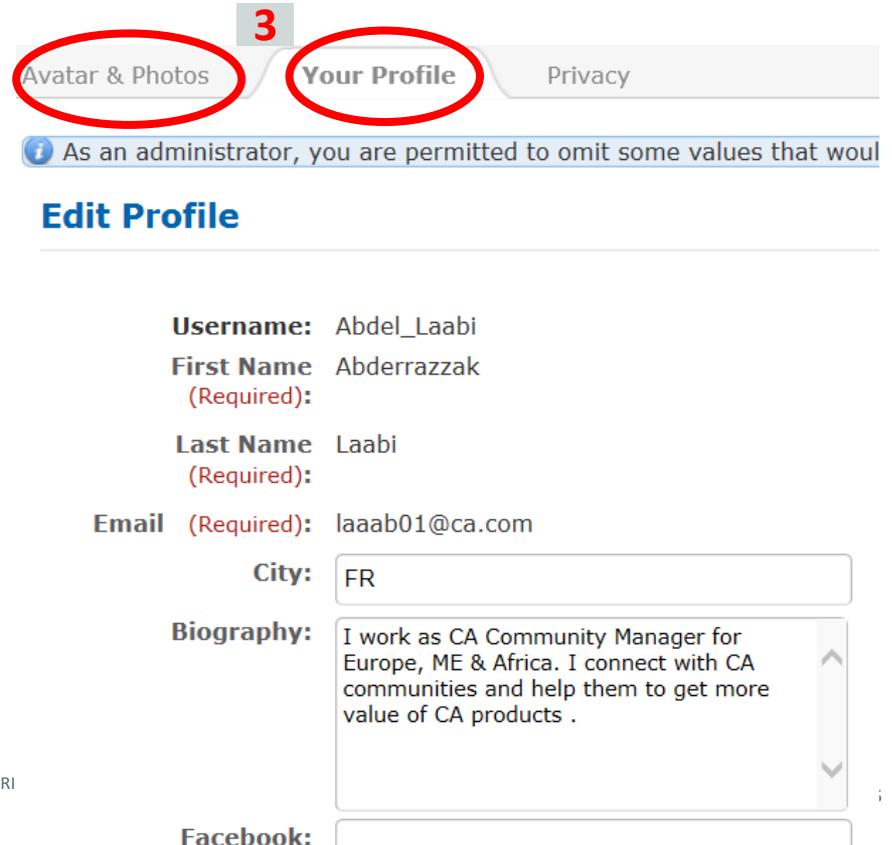
PERSONAL

View Profile

Edit Profile ← 3

Preferences ← 2

Change Password



3

Avatar & Photos

Your Profile

Privacy

i As an administrator, you are permitted to omit some values that would

Edit Profile

Username: Abdel_Laabi

First Name Abderrazzak
(Required):

Last Name Laabi
(Required):

Email (Required): laaab01@ca.com

City: FR

Biography: I work as CA Community Manager for Europe, ME & Africa. I connect with CA communities and help them to get more value of CA products .

Facebook:

Ideation : Submit & vote for Product Enhancement ideas



Submitting ideas for product enhancements



Voting on and discussing ideas from other community members



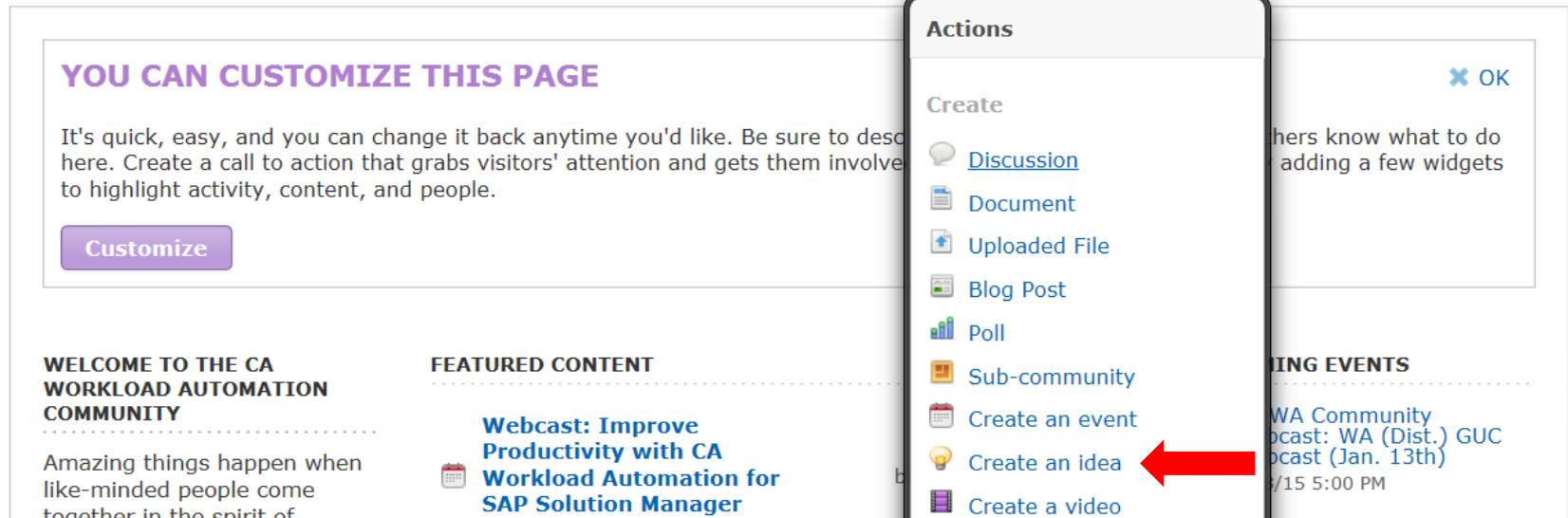
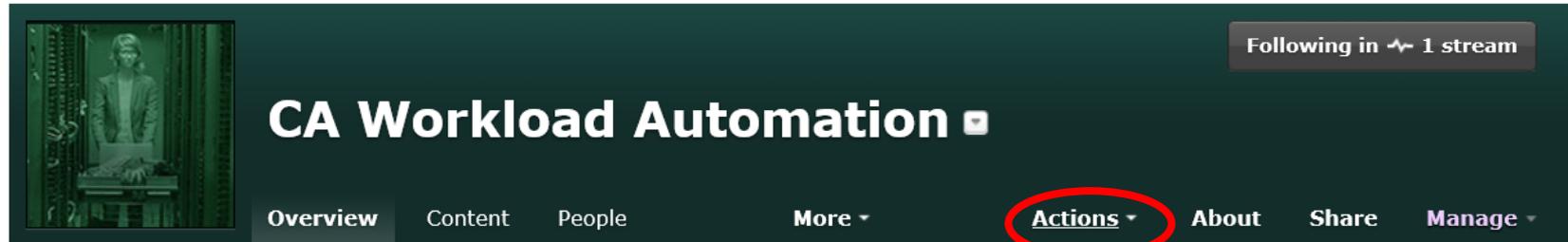
Opting into product validation programs to test incremental process and provide feedback that will influence the next software iteration



5 of the 9 marquee features for the CA Clarity 13.3 release came directly from its Global User Community, which receives **~100 ideas per month**

Ideation : Submit ideas for product enhancements

- 1) **Global Community** : <https://communities.ca.com/community/ca-workload-automation>
- 2) Login (email / password)
- 3) Click on **Action** tab on the top, then **Create an Idea**



Ideation : Vote for ideas from community members

- 1) Click on **Content** tab,
- 2) Click on **Ideas** tab (💡) to list all the ideas

The screenshot displays the CA Workload Automation web interface. At the top, the page title is "CA Workload Automation" with a sub-header "Following in 1 stream". Below the title is a navigation bar with tabs: "Overview", "Content", "People", "More", "Actions", "About", and "Manage". The "Content" tab is circled in red and labeled with a red "1". Below the navigation bar, there is a toolbar with various icons. The "Ideas" icon (a lightbulb) is circled in red and labeled with a red "2". Below the toolbar, there is a search and filter section with a text input field, a "Filter by tag" button, and a "Sort by score" dropdown menu. The main content area displays a list of ideas. The first idea is titled "Enhancement Request: Obtain Agentparm Information through LMI" by Steven Copley, with 33 votes and a "NEW" tag. The second idea is titled "Auto-Resubmit Failed Jobs: Option to only notify on the last failed retry" by David Kovaleski, with 22 votes and an "UNDER REVIEW" tag. The third idea is partially visible, titled "As a Job Scheduler, i need an".

Title	Author	Views	Latest activity
💡 Enhancement Request: Obtain Agentparm Information through LMI 33 NEW	Steven Copley	343	January 5 2015 8:15 PM
💡 Auto-Resubmit Failed Jobs: Option to only notify on the last failed retry 22 UNDER REVIEW	David Kovaleski	138	January 23 2015 9:17 PM
💡 As a Job Scheduler, i need an			

Ideation : Vote for ideas from community members

3) Click on an idea in order to open it, then **vote** through the button on the top left

Home **50+** Content People Communities Help Apps Search

More ideas in CA Workload Automation

Enhancement Request: Obtain Agentparm Information through LMI

Created on Jul 23, 2014 3:14 PM by [Steven Copley](#) - Last Modified: Nov 17, 2014 8:49 PM

3

29 Voted on 29 times. You have not voted. **NEW**

We often need to be able to verify the agent version and agentparm settings and the only way I know how is to log into the box where the agent resides. I should be able to poll the agent from the workload director through LMI. If we're doing this for just a few systems, it doesn't take long to log into each box separately. When doing this over dozens, hundreds, or, in our case, thousands of remote agents, this enhancement would save time and provide a tremendous productivity increase. It would be most excellent if we could issue a command through LMI, or some other means, to be able to view the agentparm.txt of the agent we're working with.

Categories: CA Workload Automation ESP Edition, CA Workload Automation Agents
Tags (edit): [ca workload automation agents](#)

ACTIONS

- Follow
- Share
- Bookmark **0**
- Edit idea
- Move idea
- Delete idea
- Report abuse
- View as PDF

0

Ideation : Benefits

- Enables transparency and turns enhancement requests into conversations
- Places context around the priority and value of an idea
- Maximizes the input of our customers into our development process
- Provides a timely decision for customers' ideas
- Keeps customers informed of decision and status changes
- Builds trust with our customers that we are building products based on open, transparent and collaborative process

Useful Links

[CA Communities User Guide](#)

Ideation (Video) : <https://communities.ca.com/videos/1447>

[CA Communities Major Changes & FAQs](#)

[The Water Cooler](#)

is also the go-to spot to ask questions, submit ideas, or find tips, tricks and training pertaining to the CA Communities

[CA Communities](#) : Main site, All Regional & Global communities

Thank you





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 [@cainc](https://twitter.com/cainc)

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