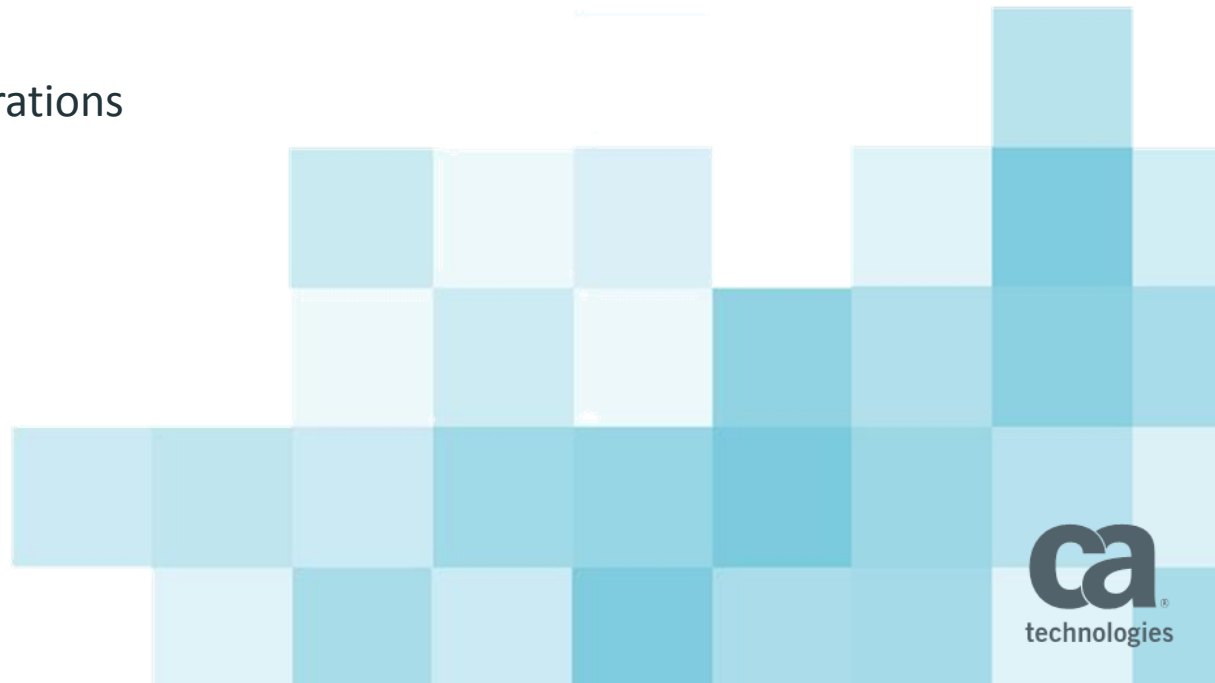


CA UIM Community Introducing our New Community Platform – powered by JIVE

Melissa Potvin,
Lead Community Manager & Strategist

Melanie Giuliani,
Community Manager and Operations

February 2015



Hi. Nice to meet you all !

We are your Community Managers!



Lead Community Manager and Strategist,
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Community Manager and Operations,
Enterprise Management
melanie.giuliani@ca.com

Why we selected Jive as our new collaborative platform

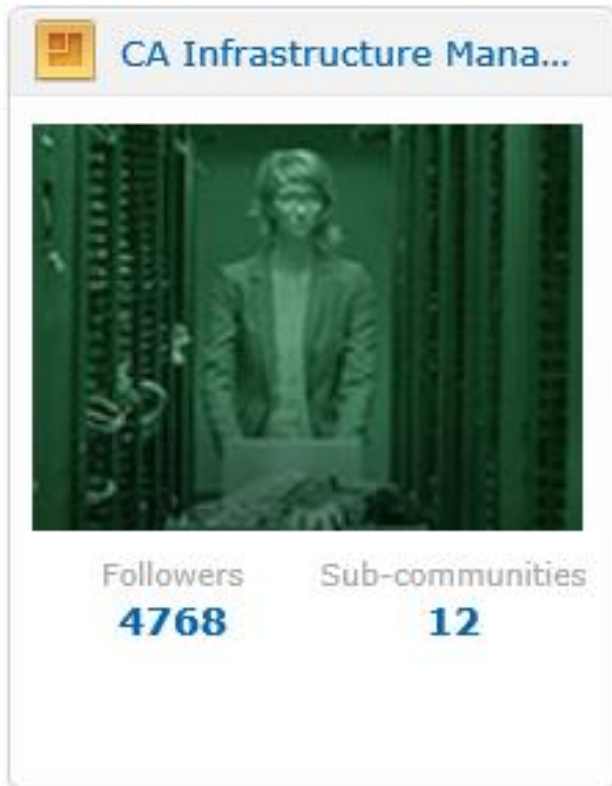
- Improved access (**full mobile**)
- **Event management** includes RSVP capability
- **Social integration** that brings posts from Twitter and Facebook into communities and allows users to respond
- **Improved Self-Service:** provides the capability to choose correct answers to questions as well as allowing users to designate that an answer was helpful.
- **Highly configurable**, intuitive and simple design focused on connecting users and driving content creation and sharing
- Deeply integrated recognition and rewards system (**gamification**)

Feature Comparison Between Platforms


Feature	Jive	Lithium
Forums		
Event Mgmt		
Ideas		
Documents		
Web Content		
Subscriptions		
External Social		
Mobile		
Analytics		
Rewards		
App Ecosystem		

CA UIM (f/k/a Nimsoft Monitor) will now fall within the CA Infrastructure Management Community

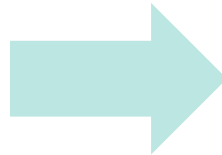
You will need to follow this community



CA Infrastructure Mana...




Followers **4768** Sub-communities **12**




Product Covered; aka "CATEGORIES"


1. CA Application Delivery Analysis / MTP
2. CA DCIM
3. CA eHealth
4. CA Gigastor
5. CA Mediation Manager
6. CA NetVoyant
7. CA Network Flow Analysis
8. CA NSM
9. CA Performance Center
10. CA Performance Management
11. CA Spectrum
12. CA SystemEDGE
13. CA Unified Communications Manager
- 14. CA Unified Infrastructure Management (f/k/a Nimsoft Monitor)**
15. CA Virtual Assurance for Infrastructure Managers


Other communities covering Enterprise Management

 CA Service Operation...





Followers
1076

 CA Capacity Management



Followers
548

 CA APM



Followers
3359

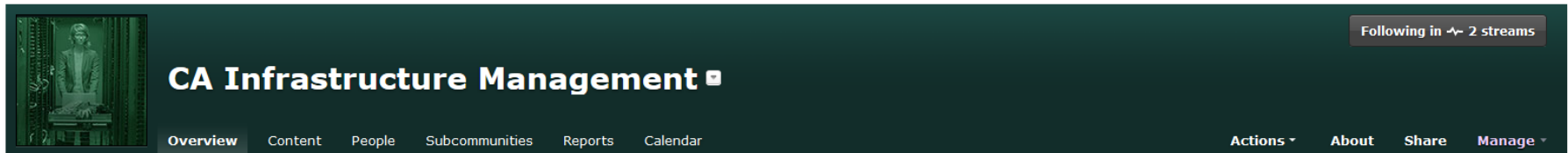
Sub-communities
8

*Each of these communities contains several Regional User Groups 'sub-communities' for localized events and language-specific content

*You would need to follow each of these communities, if interested.

Benefits of Moving to New Platform

- Now, the CA UIM community will be located adjacent to all other product-specific CA Communities
- Easier to connect with peers, colleagues, and CA employees
- Access to several additional communities aimed at allowing you to get the most out of the CA Communities site (eg. Water Cooler and Training Communities)



The screenshot shows the header of the CA Infrastructure Management community page. On the left is a profile picture of a woman. To its right is the title "CA Infrastructure Management" with a small square icon. Below the title is a navigation menu with links: Overview, Content, People, Subcommunities, Reports, and Calendar. On the far right of the header is a button that says "Following in 2 streams".

ANNOUNCEMENT: [The Community Update for July 2014 is now online](#) [Show Details](#)

WELCOME TO THE CA INFRASTRUCTURE MANAGEMENT COMMUNITY

Amazing things happen when like-minded people come together in the spirit of common interests and goals. CA community members help one another solve problems by joining a discussion, asking questions, posting content, attending webcasts and more. Experience the power of community!!


ASK CA INFRASTRUCTURE MANAGEMENT

Type your question





Ask it

RECENT ACTIVITY

SPECTRUM 9.4 and SystemEDGE

 **MattClausen** 30 minutes ago ([Show more](#))

UPCOMING EVENTS

-  **Free Training: Quick & Easy Fault Isolation in CA Spectrum**
7/22/14 1:00 PM
-  **Free Training: Building Customized Role Privileges with CA Spectrum**
8/12/14 1:00 PM
-  **IM Webcast, Using NAST or NFAParser to Verify Flows in NFA**
8/19/14 11:00 AM
-  **IM Webcast, Software Defined Networking**
9/16/14 11:00 AM

Other things you might want to know about

- Pay attention to email communications and community announcements for details about the migration and how it will affect you
- Additional FAQ and Training Materials will be provided, including login instructions, FAQ's, 'What's Different' documentation.
- Your CA Community Managers will be doing some outreach to make sure you are comfortable with the new system plus you can email us at any time you have a question or concern

Important Key Dates to Remember

Friday March 13

- Lithium System moves to 'read' only
- Last date to post content to Lithium community
- Last day to post ideas to Nimsoft SFDC



Monday March 16

- UIM Community live on new platform!
- New ideas post here!



Mid April

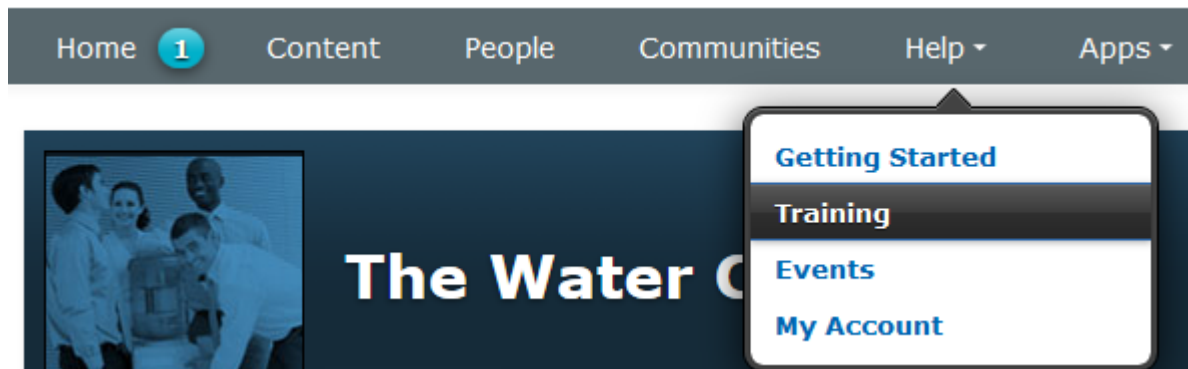
- When old ideas will be migrated to new community platform

LIVE DEMO - Agenda

- 1 How to update your Profile
- 2 How to follow Communities, People & Content
- 3 Managing inbox / email notifications
- 4 Content Types (Docs, Discussions, Ideas, etc.)
- 5 Water Cooler and Training

Once Live in the New System - Learn More and Give Us Your Feedback

- Visit the Training Community for training docs and how-tos on the new site
 - <https://communities.ca.com/community/the-water-cooler/ca-communities-user-guide>
- The Water Cooler Community is your go-to place for questions, comments, and ideas about the communities
 - <https://communities.ca.com/community/the-water-cooler>
- Check out the “Help” drop down from the top banner for more information





Melissa Potvin

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 [CA_Community](#)

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