February 28, 2019

To: CA Workload Automation AE Customers
From: The CA Technologies Workload Automation AE Product Team
Subject: General Availability Announcement for CA Workload
         Automation AE Release 11.3.6 SP8 and CA Workload Control Center (CA WCC)
         Release 11.4 SP7

On behalf of CA Technologies, a Broadcom company, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly announce updated releases and maintenance for our products.

Today, we are pleased to announce the availability of CA Workload Automation AE Release 11.3.6 SP8 and CA WCC Release 11.4 SP7. These releases include all maintenance published prior to this update. By installing these releases, you ensure that your systems are current on maintenance.

New features for CA Workload Automation AE Release 11.3.6 SP8 and CA WCC Release 11.4 SP7 include:

1. **Telemetry integration:** Telemetry is integrated with AE to improve customer experience and help customers achieve a greater return on investment. The integration monitors your CA Workload Automation AE environment and collects data to provide insight to customers and to CA. The data collected helps CA to focus on the product areas most frequently used by customers and the timely delivery of new releases that better meet customer needs.

2. **Portfolio Licensing Agreement (PLA) model:** PLA provides AE customers access to all products in the PLA portfolio catalog under a single licensing fee. Please reach out to your account representative to learn more about this exciting new model.

3**. Support for Platforms and Databases:** Continued the effort to support current technology, CA Workload Automation AE now supports the following platforms:

- Windows Server 2019
- Oracle 18c
- SQL Server 2017

We also encourage you to visit the [CA Workload Automation AE product information page](#) for more information. Visit https://docops.ca.com/wlaae to view the documentation for CA Workload Automation AE release.

You can download your copy of CA Workload Automation AE R11.3.6 SP8 and CA WCC R11.4 SP7 online at https://support.ca.com/ where you can also utilize CA's case management system. To install your product, follow the installation procedures for your product at DocOps.ca.com. If you have any questions or require assistance, contact CA Customer Care online at http://www.ca.com/us/customer-care.aspx.

CA Technologies is pleased to invite you to participate in the CA Workload Automation AE feature validation. Participants registered for the **CA Workload Automation AE** project on validate.ca.com will receive the invitations.

[Chat Support](#) is available for Workload Automation AE products from 8am - 6pm Eastern Standard Time. To chat with a knowledge support engineer, once logged on to CA Support Online, go to Open a Case, select CA Workload Automation AE product and the chat icon will appear during the designated hours. From a chat session, we can give you access to knowledge base article information, help with product documentation questions, assist with product specific questions, issues, and error messages.

A reminder to customers to periodically review [CA Workload Automation Support Lifecycle Dates](#) and associated policies.

Should you need any assistance in understanding these new features, or implementing this latest release, our implementation services partners can help. Please contact your CA account representative for more information on how our implementation services partners can help. To connect, learn, and share with other customers, join and participate in our CA Workload Automation AE CA Community at https://communities.ca.com/.

Thank you again for your business.