End of Service Announcement

CA Gen

March 16, 2020

To: CA Gen Customers
From: The CA Gen Product Team
Subject: End of Service Announcement for CA Gen 8.5

CA Technologies, a Broadcom Company, is continually working to improve our software and services to best meet the needs of our customers. In accordance with the guidelines and parameters of Broadcom's support program, documented in the "Working with Broadcom Support" guide located here, please consider this email your written notification that we are discontinuing technical support for CA Gen release 8.5 effective June 30, 2021. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA Gen. After June 30, 2021, Broadcom will continue to make self-service support available until the end of your current maintenance term.

At this time, we encourage you to plan for the migration to CA Gen release 8.6 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. Review the CA Gen 8.6 documentation for a comprehensive list here.

As Broadcom would like to make your upgrade to CA Gen release 8.6 as straightforward as possible, we are offering the following:

- The latest supported Release of CA Gen, at no charge, as long as you have an active maintenance contract for CA Gen. Documentation to help you prepare for your upgrade to the new Release can be viewed on the CA Gen pages at Support.
- Accelerated time-to-value when you engage CA Services to assist you with any or all parts of your upgrade. Additional information can be found at https://www.broadcom.com/support/services-support. Please contact your account representative to receive a quote for such services.
- Upgrade assistance from qualified local CA Partners. For more information and a list of partners in your area, please contact your local CA Channel Partner Group office, https://www.broadcom.com/company/partners/ca-technologies.
- If available, CA Extended Support, a CA Technologies support offering, that extends support for CA Technologies software product versions or releases that have reached End of Service. CA Extended Support may be available for a limited time after the End of Service date. Please visit our website at Support for more information.

Your success is very important to us, and we look forward to continuing our successful partnership with you.