

Altiris Deployment Solution 6.9 SP5 Release Notes

This document includes the following topics:

- [About Deployment Solution 6.9 SP5](#)
- [What's new in Deployment Solution 6.9 SP5](#)
- [General installation and upgrade information](#)
- [Known issues](#)
- [Fixed issues](#)
- [Documentation that is installed](#)
- [Other information](#)

About Deployment Solution 6.9 SP5

Deployment Solution provides a complete system to cut costs and improve response times for both big and small jobs. The attitude behind deployment solution is to increase access and productivity. This will help decrease costs and IT response time. You will appreciate the simple ,easy-to-use graphical consoles to organize computer groups, schedule deployment jobs and distribute disk image and update packages.

This product is part of the following suites:

- Altiris™ Client Management Suite from Symantec
- Altiris™ Server Management Suite from Symantec
- Altiris™ IT Management Suite from Symantec

What's new in Deployment Solution 6.9 SP5

In the release of Deployment Solution 6.9 SP5, the following new platforms are being supported:

- **WES 7 Thin Client Support**
Windows Embedded Standard 7 (WES7) is the next generation embedded OS based on Windows 7.
DS supports remote management and sysprep imaging of Thin Clients running WES 7.
- **RHEL 6**
It's a new OS platform support for adlagent.
The adlagent can now run on RHEL 6 OS. RHEL 6 will not have any Imaging support.
- **PCT support.**
DS supports **Capture Personality** and **Distribute Personality** tasks of PCT on 64 bit client OS.
MS office 2010 support on PCT includes MS Access, MS Excel, MS Outlook, MS Powerpoint and MS Word.
PCT now has 64-bit migration support. The supported scenarios for the 64-bit migration support are mentioned below:

Table 1-1 64-bit migration support

Source	Destination
Win XP 32-bit	Win XP 32-bit
Win XP 32-bit	Win Vista 32-bit
Win XP 32-bit	Win 7 32-bit
Win XP 32-bit	Win XP 64-bit
Win XP 32-bit	Win 7 64-bit
Win XP 64-bit	Win XP 64-bit
Win XP 64-bit	Win Vista 64-bit
Win XP 64-bit	Win 7 64-bit
Win Vista 32-bit	Win Vista 32-bit
Win Vista 32-bit	Win 7 32-bit
Win Vista 64-bit	Vista 64-bit

Table 1-1 64-bit migration support (*continued*)

Source	Destination
Win Vista 64-bit	Win 7 64-bit
Win 7 32-bit	Win 7 32-bit
Win7 64-bit	Win 7 64-bit

General installation and upgrade information

Deployment Solution can be installed and implemented locally as an independent deployment server system on a single LAN segment or site.

For more information, see the *Altiris Deployment Solution 6.9 SP5 from Symantec User's Guide*.

Known issues

The following are known issues for this release.

For the most up-to-date information, latest workarounds, and other technical support information about this solution, see the technical support base. For information , please refer to <http://www.symantec.com/docs/HOWTO45121>

Table 1-2 Known issues for Deployment Solution

Issue	Description	Article link
axEngine sends blank MAC address to WOL proxies, WOL stops working.	The axengine, after an undetermined period of time ceases to send out WOL MAC addresses in the SendWOL= communication	
Entry of Windows Embedded Standard 7 is missing in Computer Filter	Entry for Windows Embedded Standard 7 should be present in filters list.	
Imaging with write filters enabled is not supported	Imaging with write filters enabled is not supported on WES7	
axSched does not support hierarchy with '\' in the folder name	axSched is unable to locate job with slash '\'	

Table 1-2 Known issues for Deployment Solution (*continued*)

Issue	Description	Article link
Migration settings from MS Outlook 2007 to MS Outlook 2010	after the migration, MS Outlook displays “Unable to open window” message on its opening. It starts to work when you restart. It functions normally when you restart it. Due to some compatibility issue, advance settings are not getting migrated.	
Settings migration from MS Word 2007 to MS Word 2010	There is change in registry entries for some settings, hence cannot be migrated from 2007 to 2010. (Mostly advanced settings)	

Fixed issues

The following are the previous issues that were fixed in this release.

Table 1-3 Fixed issues

Issue	Description	Article link
Dagent unable to connect to DS	Dagent won't connect to DS if it's unable to delete Setupcomplete.cmd at the startup.	
No DFS share support for Drive mapping in DS control panel applet	Drive Mapping in the DS Control Panel Applet does not support DFS (Distributed File System) shares.	
Copy File tasks failure incase if it exceeds size.	Copy File tasks fail, if the file to be copied to an OS X client exceeds 610MBs in size.	
Scheduled jobs do not start executing when the locale is set to Japanese	The scheduled job fails to start from the web console if the locale is Japanese.	
Problem in IBM system x idataplex DX360 server	Problems occur when you rebuild IBM system x idataplex DX360 server since its upgrade to SP4.	
Import imaging Jobs with Ghost images	when you import imaging jobs with Ghost images , the imaging tool is set to rdeploy and not ghost.	
Dagent is missing the ability to not send logged on user data	Agents have the ability to disable sending logged on user data.	

Table 1-3 Fixed issues (*continued*)

Issue	Description	Article link
DS Installation failure	The DS installation fails when DB is installed with Blank character in Username and password.	
Imported computers unable to retain their display name	Imported computers unable to retain their display name after the DAgent/AClient makes its initial connection to the engine.	
PCT packages on 64 bit client OS	DS supports capture personality and distribute personality tasks on 64 bit client OS.	
The error "SVS Agent is not installed"	When trying to execute an SVS layer management command through DS 6.9 Console, the error "SVS Agent is not installed" occurs.	
Sysprep imaging with timezone	Distribute disk image using Sysprep (using default answer file) changes time zone to Pacific (timezone=004).	
Console	Console - ilo power off and reset to ilo3 target returns status error 10061LO.	
Altiris tools	Altiris Tools->DSInfo MFC Application not work for W2K8 system.	
Dagent service prevents profiles from deletion	Dagent service prevents roaming profiles from being deleted.	
adlagent support	adlagent support for RedHat 6.0 (32bit and 64 bit).	
RH5NIC Configure job	RH5NIC Configure job does not disable selected NICs.	
Network adapter listing on DS console	Network adapter listing on DS console with more than 10 Network adapters was not in sorted order.	
axSched support to folder hierarchy	axSched now supports folder hierarchy in /f switch while scheduling jobs.	
Chained modified configuration to rename computer	Chained modified configuration to rename computer using token % NAME % changed the computer name to %Name %.	
Captured temporary files causing error	Captured temporary files from folder Temporary Internet Files is causing the execution of package to exit without errors or warnings.	
Temp Folder on Vista and Win7 machines	On Vista and Win7 machines, the 'Temp' folder does not get filtered by default.	
Error log does not contain information due to access rights.	Error log does not contain information regarding files\folders, skipped due to access rights.	

Table 1-3 Fixed issues (*continued*)

Issue	Description	Article link
Blank window during Capture personality	Blank cmd window appears on a client, while executing a Capture Personality task.	
Restore process crashes	Migrating files with % symbol in the directory name under All Users crashes the restore process.	
The Capture personality or Distribute personality failure	When Capture personality or Distribute personality fail, a dialog stays up on the client and DS agent is not able to send the task status to the server .	
Invalid program files folder (x86)	The entry of Program Files Folder (x86) folder is invalid because its parent folder Program Files Folder is already excluded.	
Migration of work group user accounts	Ensure that the work group (local) user accounts from the source can be migrated into domain user accounts on the target.	
PCT unable to capture data from System drive	On a 64 -bit machine, PCT is unable to capture data from system drive using template.	
Outlook profile migration	Outlook profile migrated incorrectly.	
Files migrate inspite of the exclusion of the program files folders	Files from within Program Files (x86) are migrated despite the Program Files (x86) and Program Files folders being excluded in the template.	
Log created at a wrong location	On Win7 x64 bit machine, the 'migrate.log' gets renamed to '6.log' and is created at wrong location.	
Issue with PCT 6.8.1058 and 1060 related with the creation of accounts during PCT Package execution	The account is not being created properly because permissions are not being applied to profile.	
Issue with Windows 2008 R2	Windows 2008 R2 (64 bit) unable to run Template.exe.	

Documentation that is installed

Table 1-4 Documentation that is included into the product installation

Document	Description	Location
Help	<p>Information about how to use this product.</p> <p>Help is available at the solution level and at the suite level.</p> <p>This information is available in HTML help format.</p>	<p>The Documentation Library, which is available in the Deployment Solution Console on the Help menu.</p> <p>Context-sensitive help is available for most screens in the Deployment Solution Console.</p> <p>You can open context-sensitive help in the following ways:</p> <ul style="list-style-type: none">■ The F1 key when the page is active.■ The Context command, which is available in the Deployment Solution Console on the Help menu.
User Guide	<p>Information about how to use this product.</p> <p>This information is available in PDF format.</p>	<ul style="list-style-type: none">■ The Documentation Library, which is available in the Deployment Solution Console on the Help menu. <p>The Documentation Library provides a link to the PDF User Guide on the Symantec support Web site.</p> <ul style="list-style-type: none">■ Supported Products page

Other information

Table 1-5 Information resources that you can use to get more information

Document	Description	Location
Knowledge base	Articles, incidents, and issues about this product.	SymWISE support page
Symantec Connect	An online magazine that contains best practices, tips, tricks, and articles for users of this product.	Symantec Connect page

