

May 22, 2013

To: CA Clarity™ PPM and CA Clarity™ Agile Customers  
From: The CA Technologies Clarity™ PPM Product Team  
Subject: General Availability Announcement for CA Clarity™ Project & Portfolio Manager 13.2 and CA Clarity™ Agile Spring 2013

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce that CA Clarity™ Project & Portfolio Manager 13.2/0000 (CA Clarity PPM 13.2) and CA Clarity™ Agile (Spring 2013) are now available.

New features in CA Clarity PPM 13.2 include new portfolios (rewritten to provide optimized performance and interactive planning capabilities), investment capitalization, configurable OBS, new reporting and UI improvements, Agile chart portlets, and a new Mobile Time Manager application for iPhone and Android smartphones. CA Clarity™ Agile (Spring 2013) and Open Workbench 2.1 have also been updated as part of the new release of CA Clarity PPM 13.2.

**CA Clarity PPM On-Premise customers:** Download your copy of CA Clarity PPM 13.2 from CA Support Online <https://support.ca.com/>. To obtain your physical copy of CA Clarity PPM 13.2 in North America, please call 1-800-225-5224 or contact your local account representative. If you are outside of North America, please call your local account representative or

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the local CA Technologies office. Please visit the [CA Clarity PPM 13.2 – On Premise bookshelf](#) for detailed product and feature information including change and upgrade guides.

**CA Clarity PPM On Demand customers:** Open a support ticket with the title “Upgrade to 13.2” at <https://support.ca.com/> to have your service upgraded. An account representative will contact you to plan and execute your upgrade. Please visit the [CA Clarity PPM 13.2 – On Demand bookshelf](#) for detailed product and feature information including change and upgrade guides.

**CA Clarity Agile (formerly Agile Vision) customers:** CA Clarity Agile customers must follow the upgrade instructions to complete their upgrade to the Spring 2013 release. See the [CA Clarity Agile bookshelf](#) for detailed upgrade instructions.

We also invite you to attend a webcast on [What’s New in CA Clarity PPM 13.2](#) on May 23, 2013; 11am EST (the webcast will be available for replay [here](#)).

If you have additional questions or require assistance, visit the new [Answer Bar\\*](#), submit a [CA Customer Care form](#) to [CA Customer Care](#) or call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Should you need any assistance in understanding the new product features, or implementing this latest release, our CA Services experts can help. For more information on CA Services and how you can leverage our

expertise, please visit [www.ca.com/services](http://www.ca.com/services).

To review CA Support lifecycle policies, please review the CA Support Policy and Terms located at: <https://support.ca.com/>.

Thank you again for your business.

*\*The CA Answer Bar is now in Beta for Clarity releases 13.2, 13.1, and 13.0. The CA Answer Bar enables you to quickly find the information you are entitled to by searching across relevant scenarios, guides, tech docs, Green Books, Green Papers, product status, and recommended reading. You can access the CA Answer Bar Beta from the CA Clarity Global User Community Welcome page on [communities.ca.com](http://communities.ca.com).*