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Preparing unmanaged clients to receive updates from third-party distribution tools

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Description

If you install unmanaged clients from the installation file, you cannot immediately use third-party distribution tools to distribute LiveUpdate content or policy updates to them. As a security measure, by default these client computers do not trust or process the content that third-party distribution tools deliver to them.

To successfully use third-party distribution tools to deliver updates, you must first create a Windows registry key on each of the unmanaged clients. The key lets you use the inbox folder on unmanaged clients to distribute LiveUpdate content and policy updates by using third-party distribution tools.

The inbox folder appears on unmanaged clients in the following locations:

- Vista and later operating systems

  C:\ProgramData\Symantec\Symantec Endpoint Protection\CurrentVersion\inbox

- Pre-Vista operating systems (for legacy 12.1.x clients)

  C:\Documents and Settings\All Users\Application Data\Symantec\CurrentVersion\inbox

Once you create the registry key, you can use a third-party distribution tool to copy content or policy updates to this folder. The Symantec Endpoint Protection client software then trusts and processes the updates.

To prepare unmanaged clients to receive updates from third-party distribution tools

1. On each client computer, use regedit.exe or another Windows registry editing tool to add one of the following Windows registry keys:

   - On 12.1.5 and later clients on a 64-bit computer, add `HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Symantec\Symantec Endpoint Protection\SMC\SPE\TPMState`

   - On 12.1.5 and later clients on a 32-bit computer, and all other 12.1 clients, add `HKEY_LOCAL_MACHINE\SOFTWARE\Symantec\Symantec Endpoint Protection\SMC\SPE\TPMState`

2. Set the value type of the registry key to DWORD (32-bit) or QWORD (64-bit) and the value to hexadecimal 80 as follows:

   `0x00000080 (128)`

3. Save the registry key, and then exit the registry editing tool.

See [Using third-party distribution tools to update client computers](#)

See [Distributing the content using third-party distribution tools](#)

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