

Symantec IT Management Suite Platform Support Matrix

Symantec IT Management Suite Platform Support Matrix

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Introduction

The Symantec IT Management Suite Platform Support Matrix (PSM) has been created to provide current and future planned platform support information to interested parties. It is organized to display supportability information based on the Symantec IT Management Suite (ITMS) components as well as by ITMS release.

Many OS and database platforms include multiple versions that are based on the same platform kernel. An example would be Windows Vista where there is Home Basic, Home Premium, Business, and Ultimate. QA testing resources are limited; therefore, we have only included a platform in the PSM if that platform has actually been tested. This does not necessarily prevent a derivative platform from being

used by a customer, however, it should be understood that if an untested derivative platform were used, support would not be provided.¹

Any forward-looking indication of plans for products is preliminary. All future release dates are tentative and are subject to change. Any future release of the product or planned modifications to product capability, functionality or feature is subject to ongoing evaluation by Symantec, and should not be relied upon in making purchasing decisions

As changes occur, an updated version of this document will be made available.

Note: The PSM includes supportability matrices for the Symantec solutions currently included in Client Management Suite (CMS), Server Management Suite (SMS) or IT Management Suite (ITMS). For additional Symantec solution support information, please refer to the solution release notes published with each solution.

¹Requests to formally support currently untested platforms will be treated as an enhancement request and will be considered in the context of the numbers of customers who could benefit from support weighted against the amount of QA and Engineering effort required to provide that support

Symantec Management Platform

The following section contains the Microsoft platform support matrices for the Symantec Management Platform. This section outlines which platforms are supported for the installation of Symantec Management Platform components. For information about supported agent platforms, please refer to the Symantec Client Management Suite, and Server Management Suite sections provided later in this document.

Notification Server and Workflow Server

Table A-1 Notification Server and Workflow Server

Microsoft Server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Windows Server 2003						
Windows Server 2003 SP2 x86	Supported ²	Supported	Not Supported	Not Supported	Not Supported	Not Supported

Table A-1 Notification Server and Workflow Server (*continued*)

Microsoft Server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Windows Server 2003 R2 x86	Supported ²	Supported	Not Supported	Not Supported	Not Supported	Not Supported
Windows Server 2003 R2 SP2 x86	Not Supported ²	Supported	Not Supported	Not Supported	Not Supported	Not Supported
Windows Server 2008						
Windows Server 2008 R2 ¹	Not Supported	Not Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2 SP1 ¹	Not Supported	Not Supported	Supported	Supported	Supported	Supported
Windows Server 2012						
Windows Server 2012	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported
Windows Server 2012 R2	Not Supported	Not Supported	Not Supported	Not Supported	Supported ³	Supported ³

¹ The Symantec Management Platform version 7.1 supports Windows Server 2008 R2 (64-bit only) Enterprise, Standard, and Datacenter editions. Core Edition is not a supported platform.

²Due to incompatibilities between Windows Server 2003 and the Windows ADK for WinPE 4.0, Deployment Solution 6.9 SP6 does not support Windows Server 2003 for running the Deployment Server except in the cases of remote PXE servers and remote SQL servers. For more information, refer to the following article:

<http://www.symantec.com/docs/HOWTO95096>

³The Symantec Management Platform version 7.5 SP1 and 7.6 support Windows Server 2012 R2 (64-bit only) Standard and Datacenter editions. Core Edition is not a supported platform.

Note: Workflow Server includes the Workflow Server and Process Manager Components. The support matrix for the Workflow Designer is included in the Designer and Tools section below

Table A-2 Notification Server on a virtual host

Virtual host version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
VMware ESX 3.5	Supported	Supported	Supported	Not supported	Supported	Supported
VMware ESX 4.0	Supported	Supported	Supported	Supported	Supported	Supported
VMware ESX 5.0	Not supported	Not supported	Supported	Supported	Supported	Supported
VMware ESX 5.1	Not supported	Not supported	Not supported	Supported	Supported	Supported
VMware ESXi 5.5	Not supported	Not supported	Not supported	Note supported	Supported	Supported
Windows Hyper-V Server 2008 R2 ¹	Not supported	Not supported	Supported	Supported	Supported	Supported
Windows Hyper-V Server 2012	Not supported	Not supported	Not supported	Supported	Supported	Supported
Windows Hyper-V Server 2012 R2	Not supported	Not supported	Not supported	Not supported	Not supported	Supported

¹ It should be noted that core Hyper-V Server 2008 requires that UAC be set to a lower level (1 down from the max security level) to allow the Symantec Management Agent to work.

²VMware ESXi 5.5 supports Network Discovery, Deployment Solution, Inventory Solution, and Virtual Machine Management. Please refer to the following article:

<http://www.symantec.com/docs/DOC7123>

Note: For more details about hosting the Notification Server computer on a virtual host, please reference the knowledge base article titled “Installing the Symantec Management Platform on VMware”:

<http://www.symantec.com/docs/HOWTO9692>

Microsoft SQL Server

Table A-3 Microsoft SQL Server

Microsoft SQL Server Version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
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Microsoft SQL Server 2005

Table A-3 Microsoft SQL Server (*continued*)

Microsoft SQL Server Version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Microsoft SQL Server 2005 SP2	R5	Supported	Supported	End of life	End of life	End of life
Microsoft SQL Server 2005 SP3	R10	Supported	Supported	End of life	End of life	End of life
Microsoft SQL Server 2005 SP4	R13	Not supported	Supported	Supported	Supported	End of life
Microsoft SQL Server 2008						
Microsoft SQL Server 2008	R13	Supported	Supported	End of life	End of life	End of life
Microsoft SQL Server 2008 SP1	Not supported	Supported	Supported	End of life	End of life	End of life
Microsoft SQL Server 2008 SP2	Not supported	Not supported	Supported	Supported	Supported	Supported
Microsoft SQL Server 2008 SP3	Not supported	Not supported	Supported	Supported	Supported	Supported
Microsoft SQL Server 2008 R2*	Not supported	Not supported	Supported	Supported	Supported	Supported
Microsoft SQL Server 2008 R2 SP1	Not supported	Not supported	Supported	Supported	Supported	Supported
Microsoft SQL Server 2008 R2 SP2	Not supported	Not supported	Supported	Supported	Supported	Supported
Microsoft SQL Server 2012						
Microsoft SQL Server 2012	Not supported	Not supported	Not supported	Supported	Supported	Supported
Microsoft SQL Server 2012 SP1	Not supported	Not supported	Not supported	Supported	Supported	Supported
Microsoft SQL Server 2014						
Microsoft SQL Server 2014	Not supported	Not supported	Not supported	Not supported	Not supported	Supported

* SQL 2008 R2 support includes support for cumulative rollup 4.

Note: The Notification Server computer installation is tested with Microsoft SQL Express, Standard, and Enterprise versions x86 and 64-bit. Using a 64-bit OS in combination with an x64 version of SQL Server is highly recommended for dedicated SQL servers that have more than 4GB of physical memory to take advantage of the memory addressing capabilities of 64-bit hardware. For additional information, please refer to the following article:

<http://www.symantec.com/docs/HOWTO10723>

Microsoft SQL Server Collations

Table A-4 Microsoft SQL Server Collations

Microsoft SQL Server Collations	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Latin1_General_BIN	Supported	Supported	Supported	Supported	Supported	Supported
Latin1_General_BIN2	Supported	Supported	Supported	Supported	Supported	Supported
Latin1_General_CI_AI	Supported	Supported	Supported	Supported	Supported	Supported
Latin1_General_CI_AS	Supported	Supported	Supported	Supported	Supported	Supported
Latin1_General_CS_AI	Supported	Supported	Supported	Supported	Supported	Supported
Latin1_General_CS_AS	Supported	Supported	Supported	Supported	Supported	Supported
Latin1_General_CP1_CI_AS	Supported	Supported	Supported	Supported	Supported	Supported

Microsoft IIS

Table A-5 Microsoft IIS

IIS Version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Microsoft IIS 6	Supported	Supported	Not supported	Not supported	Not supported	Not supported
Microsoft IIS 7.5 (IIS 6 compatibility)	Not supported	Not supported	Supported	Supported	Supported	Supported
Microsoft IIS 7.5 Native	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported

Table A-5 Microsoft IIS (*continued*)

IIS Version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Microsoft IIS 8.5 Native (IIS 6 compatibility)	Not supported	Not supported	Not supported	Not supported	Supported	Supported

Microsoft .NET

Table A-6 Microsoft .NET

.NET Version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Microsoft .NET Framework 1.1	Supported	Not supported	Not supported	Not supported	Not supported	Not supported
Microsoft .NET Framework 3.5	Not supported	Supported	Not supported	Not supported	Not supported	Not supported
Microsoft .NET Framework 3.5 SP1	Not supported	Supported	Supported	Supported	Supported	Not supported
Microsoft .NET Framework 4.0	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Microsoft .NET Framework 4.5.1	Not supported	Not supported	Not supported	Not supported	Not supported	Supported

Console/Browser

Table A-7 Console/Browser

Browser Version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Microsoft Internet Explorer						
Microsoft Internet Explorer 6 SP1	Supported	Not supported	Not supported	Not supported	Not supported	Not supported
Microsoft Internet Explorer 7	Supported	Supported	Supported	Supported	Supported	Supported

Table A-7 Console/Browser (*continued*)

Browser Version	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Microsoft Internet Explorer 8 ¹	Not supported	Supported	Supported	Supported	Supported	Supported
Microsoft Internet Explorer 9 ¹	Not supported	Not supported	Supported	Supported	Supported	Supported
Microsoft Internet Explorer 10 ¹	Not supported	Not supported	Not supported	Limited support	Supported	Supported
Microsoft Internet Explorer 11 ¹	Not supported	Not supported	Not supported	Not supported	Supported	Supported

Note: Current referenced browser support is for the 32-bit version of Internet Explorer.

¹ Browser will automatically switch to compatibility mode when required.

Workflow Designer

The Workflow Designer and Tools are the client tools used to design, publish, and debug processes. The following matrix defines the Microsoft platforms that the Designer and Tools are supported on.

Table A-8 Designer and Tools

Microsoft Windows operating systems	Workflow Designer 6.x	Workflow Designer 7.0 SP5	Workflow Designer 7.1 SP2 MP1.1	Workflow Designer 7.5	Workflow Designer 7.5 SP1	Workflow Designer 7.6
Windows XP						
Windows XP SP2 x86/x64	Supported	Supported	Supported	End of life	End of life	End of life
Windows XP SP3 x86/x64	Supported	Supported	Supported	Supported	Supported	End of life
Windows Vista						
Windows Vista x86/x64	Supported	Supported	Not supported	Not supported	Not supported	Not supported

Table A-8 Designer and Tools (*continued*)

Microsoft Windows operating systems	Workflow Designer 6.x	Workflow Designer 7.0 SP5	Workflow Designer 7.1 SP2 MP1.1	Workflow Designer 7.5	Workflow Designer 7.5 SP1	Workflow Designer 7.6
Windows Vista SP1 x86/x64	Supported	Supported	Supported	End of life	End of life	End of life
Windows Vista SP2 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported
Windows 7						
Windows 7 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported
Windows 7 SP1 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported
Windows 8						
Windows 8 x86/x64	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Windows 8.1 x86/x64	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Windows 8.1 Update 1 x86/x64	Not supported	Not supported	Not supported	Not supported	Supported (from SMP 7.5 SP1 HF2 onwards)	Supported
Windows 8.1 Update 2 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Supported
Windows Server 2003						
Windows Server 2003 R2 x86/x64	Supported	Supported	Not supported	Not supported	Not supported	Not supported
Windows Server 2003 R2 SP2 x86/x64	Not supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008						
Windows Server 2008 SP2 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported

Table A-8 Designer and Tools (*continued*)

Microsoft Windows operating systems	Workflow Designer 6.x	Workflow Designer 7.0 SP5	Workflow Designer 7.1 SP2 MP1.1	Workflow Designer 7.5	Workflow Designer 7.5 SP1	Workflow Designer 7.6
Windows Server 2008 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2 SP1	Not supported	Not supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2 SP2 ¹	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Windows Server 2012						
Windows Server 2012	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Windows Server 2012 R2	Not supported	Not supported	Not supported	Not supported	Supported	Supported

¹ Microsoft has not yet announced a release date for Windows Server 2008 R2 SP2, so no support has been added for these versions.

Site server

Any server that has either the Package Service or the Task Service installed on it is called a "Site Server". The site server support matrix below indicates full support for Package and Task Services on the specified platform unless otherwise indicated. These services will also run on any supported Notification Server OS platform.

Table A-9 Site server OS support matrix

Site server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Windows 2000						
Windows Server 2000 SP4	Supported	Not supported	Not supported	Not supported	Not supported	Not supported
Windows 2000 Professional SP4	Supported	Not supported	Not supported	Not supported	Not supported	Not supported

Table A-9 Site server OS support matrix (*continued*)

Site server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Windows XP						
Windows XP SP2 x86/x64 ¹	Supported	Supported	Supported	Supported - x64	Supported - x64	Support for package server only
Windows XP SP3 x86/x64 ¹	Supported	Supported	Supported	Supported	Supported	Support for package server only
Windows Vista						
Windows Vista x86/x64 ¹	Not supported	Support for package server only	Not supported	Not supported	Not supported	Not supported
Windows Vista SP1 x86/x64 ¹	Not supported	Support for package server only	Support for package server only	End of life	End of life	End of life
Windows Vista SP2 x86/x64 ¹	R13	Supported	Supported	Supported	Supported	Supported
Windows 7						
Windows 7 x86/x64 ¹	R13	Supported	Supported	Supported	Supported	Supported
Windows 7 SP1 x86/x64 ¹	R13	Not supported	Supported	Supported	Supported	Supported
Windows 8						
Windows 8	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Windows 8.1	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Windows 8.1 Update 1	Not supported	Not supported	Not supported	Not supported	Supported (from SMP 7.5 SP1 HF2 onwards)	Supported
Windows 8.1 Update 2	Not supported	Not supported	Not supported	Not supported	Not supported	Supported

Table A-9

Site server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Windows Server 2003						
Windows Server 2003 SP2 x86	R5	Supported	Supported	Supported ⁴	Supported ⁴	Support for package server only
Windows Server 2003 SP2 x64 ¹	R9	Supported	Supported	Supported ⁴	Supported ⁴	Support for package server only
Windows Server 2003 R2 x86/x64 ¹	Supported	Supported	Not supported	Not supported ⁴	Not supported ⁴	Support for package server only
Windows Server 2003 R2 SP2 x86/x64 ¹	Not supported	Supported	Supported	Supported ⁴	Supported ⁴	Support for package server only
Windows Server 2008						
Windows Server 2008 x86/x64 ¹	R8	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 SP2 x86/x64 ¹	R13	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2	R13	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2 Core	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Windows Server 2008 R2 SP1	R13	Not supported	Supported	Supported	Supported	Supported
Windows Server 2012						
Windows Server 2012	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Windows Server 2012 R2	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Red Hat Enterprise Linux 4						

Table A-9 Site server OS support matrix (*continued*)

Site server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Red Hat Enterprise Linux 4 WS x86/x64	Support for package server only ²	Not supported	Support for package server only ²	End of life	Not supported	Not supported
Red Hat Enterprise Linux 4 ES x86/x64	Support for package server only ²	Not supported	Support for package server only ²	End of life	Not supported	Not supported
Red Hat Enterprise Linux 4 AS x86/x64	Support for package server only ²	Not supported	Support for package server only ²	End of life	End of life	End of life
Red Hat Enterprise Linux 5						
Red Hat Enterprise Linux 5.1 Server x86/x64	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.2 Server x86/x64	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.3 Server x86/x64	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.4 Server x86/x64	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.5 Server x86/x64	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.6 Server x86/x64	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.7 Server x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Not supported

Table A-9 Site server OS support matrix (*continued*)

Site server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Red Hat Enterprise Linux 5.8 Server x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.9 Server x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Not supported
Red Hat Enterprise Linux 5.10 Server x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only
Red Hat Enterprise Linux 5.11 Server x86/x64	Not supported	Not supported	Not supported	Not supported	Limited support for package server only (from SMP 7.5 SP1 HF5 onwards))	Limited support for package server only
Red Hat Enterprise Linux 6						
Red Hat Enterprise Linux 6.0 x86/x64	Not supported	Not supported	Supported	Support for package server only	Support for package server only	Support for package server only
Red Hat Enterprise Linux Server 6.0 x86/x64	Not supported	Not supported	Supported	Support for package server only	Support for package server only	Support for package server only
Red Hat Enterprise Linux 6.1 Server x86/x64	Not supported	Not supported	Supported	Support for package server only	Support for package server only	Support for package server only
Red Hat Enterprise Linux 6.2 Server x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only
Red Hat Enterprise Linux 6.3 Server x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only

Table A-9 Site server OS support matrix (*continued*)

Site server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Red Hat Enterprise Linux 6.4 Server x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only
Red Hat Enterprise Linux 6.5 Server x86/x64	Not supported	Not supported	Not supported	Not supported	Supported for package server only (from SMP 7.5 SP1 HF2 onwards)	Support for package server only
Red Hat Enterprise Linux 6.6 Server x86/x64	Not supported	Not supported	Not supported	Not supported	Limited support for package server only (from SMP 7.5 SP1 HF5 onwards) ⁵	Limited support for package server only
Red Hat Enterprise Linux 7						
Red Hat Enterprise Linux 7 Server x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Support for package server only
Novell SUSE Enterprise Server						
Novell SUSE Linux Enterprise Server 9 x86/x64	Support for package server only	Not supported	Not supported	Not supported	Not supported	Not supported
Novell SUSE Linux Enterprise Server 10 x86/x64	Support for package server only	Not supported	Support for package server only	Support for package server only	Support for package server only	Support for package server only
Novell SUSE Linux Enterprise Server 11 x86/x64	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only	Support for package server only
Novell SUSE Linux Enterprise Server 11 SP1 x86/x64	Not supported	Not supported	Not supported	Support for package server only	Support for package server only	Support for package server only

Table A-9 Site server OS support matrix *(continued)*

[illegible]

Table A-9 Site server OS support matrix (*continued*)

Site server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
IBM AIX 5.1 PPC	Support for package server only	Not supported	Not supported	Not supported	Not supported	Not supported
IBM AIX 5.2 PPC	Support for package server only	Not supported	Not supported	Not supported	Not supported	Not supported
IBM AIX 5.3 PPC	Support for package server only	Not supported	Not supported	Not supported	Not supported	Not supported
Hewlett-Packard HP-UX						
Hewlett-Packard HP-UX 11 PA-RISC/IA-64	Support for package server only	Not supported	Not supported	Not supported	Not supported	Not supported
Hewlett-Packard HP-UX 11i PA-RISC/IA-64	Support for package server only	Not supported	Not supported	Not supported	Not supported	Not supported

¹ It should be noted that core 6.x agents running on x64 platforms currently only support running in WOW64 (32-bit emulation mode). This limits the core agent to seeing only those files and registry entries in the 32-bit environment. Starting with Notification Server 7.1, the Symantec Management Agent adds native 64-bit support.

² The Package Service supports Red Hat Enterprise Linux 4 WS x86/x64, and Novell SUSE Linux Enterprise Desktop version 10 and 11 when Apache web server has been installed. Apache web server is not installed by default on these operating systems.

⁴ Windows Server 2003 is supported for Network Boot Services, that is, Deployment Solution PXE server. However, imaging is limited to saving or deploying the image using UNC. HTTP imaging requires IIS 7, which is not supported by Windows Server 2003.

⁵ You can see the RHEL 6.6 Early Support Statement at <http://www.symantec.com/docs/DOC8123>

⁶ You can see the Novell SUSE Linux Enterprise Server 12 x86/x64 Early Support Statement at <http://www.symantec.com/docs/DOC8122>

Cloud-enabled Management

Cloud-enabled Management (CEM) that is introduced in the IT Management Suite 7.5 lets you manage client computers over the Internet using an Internet gateway that is located in the demilitarized zone (DMZ). CEM is supported on Microsoft Windows computers and Mac OS X computers. CEM lets you manage the client computers even if the client computers are outside of the corporate environment and cannot access the management servers directly. The CEM managed client computers do not need to use a VPN connection to your organization's network.

The following table contains information about operating system (OS) support for the Internet gateway server:

Table A-10 Internet gateway

Microsoft Server operating systems	SMP 6.x	SMP 7.0 SP5	SMP 7.1 SP2 MP1.1	SMP 7.5	SMP 7.5 SP1	SMP 7.6
Windows Server 2008 R2 SP1 x64	Not supported	Not supported	Not supported	Supported	Supported	Supported
Windows Server 2008 R2 SP2 x64 ¹	Not supported	Not supported	Not supported	Not supported	Not supported	Supported
Windows Server 2012 R2 x64	Not supported	Not supported	Not supported	Not supported	Not supported	Supported

¹ Microsoft has not yet announced a release date for Windows Server 2008 R2 SP2, so no support has been added for SMP 7.5 SP1.

Note: Internet gateway requires .NET 4.5 SP1 as well as 64-bit OS platform.

Client Management Suite

The following section includes operating system support for the solutions used in Client Management Suite (CMS).

The Client Management Suite includes full support for the following solutions unless otherwise indicated:

- Deployment Solution⁶
- Inventory Solution
- Inventory for Network Devices

Table A-11 Client OS Support Matrix (*continued*)

Agent on Client operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Windows 7 XP Mode	Not supported	Not supported	Limited support	Limited support	Limited support	Limited support	Limited support	Limited support
Windows Embedded 7 ²								
Windows Embedded Standard 7 x86/x64	Not supported	Not supported	Not supported	Not supported ²	Not supported ²	Not supported ²	Not supported ²	Not supported ²
Windows Embedded Standard 7 x86/x64 SP1	Not supported	Not supported	Not supported	Not supported ²	Not supported ²	Supported ¹⁶ , ²	Supported ¹⁶ , ²	Supported ¹⁶ , ²
Windows Embedded POSReady 7	Not supported	Not supported	Not supported	Not supported ²	Not supported ²	Not supported ²	Not supported ²	Not supported ²
Windows 8								
Windows 8	Not supported	Not supported	Limited support ¹²	Supported ¹⁵	Supported ¹⁵	Supported ¹⁵	Supported ¹⁵	Supported ¹⁵
Windows 8.1	Not supported	Not supported	Not supported	Limited support ¹⁵	Supported ¹⁵	Supported ¹⁵	Supported ¹⁵	Supported ¹⁵
Windows 8.1 Update 1	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported (from 7.5 SP1 HF2 onwards) ^{15, 18}	Supported ¹⁵
Windows 8.1 Update 2	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported (from 7.5 SP1 HF5 onwards) ^{15, 21}	Supported ¹⁵

Apple Mac OS X⁵

Table A-11 Client OS Support Matrix *(continued)*

Agent on Client operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Apple Mac OS X (10.2) PPC	Limited support ¹⁴	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Apple Mac OS X (10.3) PPC	Limited support ¹⁴	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Apple Mac OS X (10.4) Universal	Limited support ¹⁴	Limited support ¹⁴	Limited support ¹⁴	End of life	End of life	End of life	End of life	End of life
Apple Mac OS X (10.5) Universal	Limited support ¹⁴	Limited support ¹⁴	Limited support ¹⁴	End of life	End of life	End of life	End of life	End of life
Apple Mac OS X (10.6)	Limited support ^{8, 14}	Limited support ¹⁴	Limited support ¹⁴	Limited support	Limited support	Limited support	Limited support	End of life
Apple Mac OS X (10.7)	Not supported	Not supported	Limited support ^{7, 14}	Limited support	Limited support	Limited support	Limited support	End of life
Apple OS X (10.8) ⁹	Not supported	Not supported	Limited support ¹⁴	Limited support	Limited support	Limited support	Limited support	Limited support ¹⁴
Apple OS X (10.9)	Not supported	Not supported	Not supported	Not supported	Limited support ¹⁴	Limited support ¹⁴	Limited support ¹⁴	Limited support ¹⁴
Apple OS X (10.10)	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Limited support ¹⁴
Red Hat Enterprise Linux 3								
Red Hat Enterprise Linux 3 WS x86/x64	Limited support ⁴	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Red Hat Enterprise Linux 4								

Table A-11 Client OS Support Matrix (*continued*)

Agent on Client operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Red Hat Enterprise Linux 4 WS x86/x64	Limited support ⁴	Limited support ⁴	Limited support ⁴	End of life	End of life	End of life	End of life	End of life
Red Hat Enterprise Linux 5 ⁴								
Red Hat Enterprise Linux 5 x86/x64	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.1 x86/x64	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.2 x86/x64	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.3 x86/x64	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.4 x86/x64	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.5 x86/x64	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.6 x86/x64	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported

Table A-11 Client OS Support Matrix (*continued*)

Agent on Client operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Red Hat Enterprise Linux 5.7 x86/x64	Not supported	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.8 x86/x64	Not supported	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.9 x86/x64	Not supported	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Not supported
Red Hat Enterprise Linux 5.10 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Supported ^{17, 4}	Supported ^{17, 4}	Supported ^{17, 4}
Red Hat Enterprise Linux 5.11 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported ^{17, 4}	Not supported
Red Hat Enterprise Linux 6 ⁴								
Red Hat Enterprise Linux 6.0 x86/x64	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴
Red Hat Enterprise Linux 6.1 x86/x64	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴
Red Hat Enterprise Linux 6.2 x86/x64	Not supported	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴

Table A-11 Client OS Support Matrix *(continued)*

[illegible]

Table A-11 Client OS Support Matrix (*continued*)

Agent on Client operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Novell SUSE Linux Enterprise Desktop 11 SP2 x86/x64	Not supported	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴
Novell SUSE Linux Enterprise Desktop 11 SP3 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported (from 7.5 SP1 HF2 onwards) ^{4, 20}	Supported ^{4, 20}
Novell SUSE Linux Enterprise Desktop 12 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Limited support (from 7.5 SP1 HF5 onwards)	Not supported

¹ Note that core 6.x agents running on Windows x64 platforms currently only support running in WOW64 (32-bit emulation mode). This limits the core agent to seeing only those files and registry entries in the 32-bit environment. Starting with Notification Server 7.1, the Symantec Management Agent adds native 64-bit support.

² Windows Embedded capabilities are limited.

For Windows 7 Embedded (CMS 7.1 or later), see the following article:

<http://www.symantec.com/docs/TECH190554>

For Windows XP Embedded (CMS 7.0 or later), see the following article:

<http://www.symantec.com/docs/HOWTO10921>

³ Microsoft ended support for Windows 2000 on July 13, 2010, hence support for Windows 2000 agents has been removed in the 7.0 SP5 release. Base agent functionality using a 7.0 SP4 agent in a 7.0 environment provides limited functionality for the agent computers as they are upgraded.

⁴ The Linux agent does not support PC Transplant, Application Management, Software Virtualization Client Functionality, the WiseScript scripting tool, Software Portal, Application Metering, or the ability to evaluate software detection rules that are not .rpm packages.

⁵ The Mac OS X agent does not support PC Transplant, Application Management, Software Virtualization Client Functionality, the WiseScript scripting tool, or Application Metering.

⁶ For additional support information for Deployment 6.9, please refer to the following article:

<http://www.symantec.com/docs/DOC2079>

⁷ In 7.1 SP1, Mac OS X 10.7 is only available through a special point fix. posted on September 19, 2011. Please see the following article:

<http://www.symantec.com/docs/HOWTO58968>

⁸ In NS 6.x, Mac OS X 10.6 support is limited to the Symantec Management Agent and basic inventory; none of the solutions support it. Basic inventory and Symantec Management Agent support is available through a special point-fix. Please see the following article:

<http://www.symantec.com/docs/HOWTO21457>

⁹ Apple has ceased referring to its OS as “Mac OS X” and now only uses “OS X” as the name of the operating system

¹⁰ Software detection rules support for OS X is added in 7.5.

¹² Microsoft Windows 8 support has known limitations listed in this article:

<http://www.symantec.com/docs/DOC6193>

¹⁴ This version of the OS X agent does not support detection rules.

¹⁵ pcAnywhere Solution is not supported on all versions of Microsoft Windows 8 operating system. Please refer to the following articles:

<http://www.symantec.com/docs/DOC6855>

<http://www.symantec.com/docs/DOC7656>

¹⁶ Symantec Endpoint Protection Integration Component (SEPIC), pcAnywhere solution, and Deployment Solution are not supported for Windows Embedded Standard 7 SP1 client computers. Please refer to following article:

<http://www.symantec.com/docs/DOC7125>

¹⁷ Symantec Endpoint Protection Integration Component (SEPIC), pcAnywhere solution are not supported for Red Hat Enterprise Linux 5.10 client computers. Please refer to the following article:

<http://www.symantec.com/docs/DOC7124>

¹⁸ For additional support information for Windows 8.1 Update 1, please refer to the following article:

<http://www.symantec.com/docs/DOC7656>

¹⁹ For additional support information for RHEL 6.5, please refer to the following article:

<http://www.symantec.com/docs/DOC7655>

²⁰ For additional support information for SLES 11 SP3, please refer to the following article:

<http://www.symantec.com/docs/DOC7657>

²¹ For additional support information for Windows 8.1 Update 2, please refer to the following article:

<http://www.symantec.com/docs/DOC8026>

Server Management Suite

The following section includes operating system (OS) support for the solutions used with Server Management Suite (SMS).

The Server Management Suite includes full support for the following solutions unless otherwise indicated:

- Deployment Solution¹⁰
- Inventory for Network Devices
- Inventory Solution
- Network Discovery
- Patch Management Solution
- Real-Time System Manager
- Software Management Solution
- Monitor Solution for Servers
- Virtual Machine Management

Server OS Support Matrix

Table A-12 Server OS Support Matrix

[illegible]

Table A-12 Server OS Support Matrix (*continued*)

Agent on Server operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Windows Small Business Server (SBS) 2008	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported	Supported
Apple Mac OS X Server								
Apple Mac OS X Server (10.2) PPC	Limited support ⁴	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Apple Mac OS X Server (10.3) PPC	Limited support ⁴	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Apple Mac OS X Server (10.4) Universal	Limited support ⁴	Limited support ⁴	Limited support ⁴	End of life	End of life	End of life	End of life	End of life
Apple Mac OS X Server (10.5) Universal	Limited support ⁴	Limited support ⁴	Limited support ⁴	End of life	End of life	End of life	End of life	End of life
Apple Mac OS X Server (10.6)	Limited support ¹²	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	End of life
Apple Mac OS X Server (10.7)	Not supported	Not supported	Limited support ¹¹	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	End of life
Apple OS X Server (10.8) ¹⁵	Not supported	Not supported	Limited support ⁴	Limited support ^{4,14}	Limited support ^{4,14}	Limited support ^{4,14}	Limited support ^{4,14}	Limited support ^{4,14}
Apple OS X Server (10.9)	Not supported	Not supported	Not supported	Not supported	Supported	Supported	Supported	Supported

Table A-12

[illegible]

Table A-12 Server OS Support Matrix (*continued*)

Agent on Server operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Red Hat Enterprise Linux 5.2 Server x86/x64	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 5.3 Server x86/x64	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 5.4 Server x86/x64	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 5.5 Server x86/x64	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 5.6 Server x86/x64	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 5.7 Server x86/x64	Not supported	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 5.8 Server x86/x64	Not supported	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported

Table A-12 Server OS Support Matrix (continued)

Agent on Server operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Red Hat Enterprise Linux 5.9 Server x86/x64	Not supported	Not supported	Not supported	Limited support ^{5, 17}	Limited support ^{5, 17}	Limited support ^{5, 17}	Limited support ^{5, 17}	Not supported
Red Hat Enterprise Linux 5.10 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Supported ₂₀	Supported ₂₀	Supported
Red Hat Enterprise Linux 5.11 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported ₂₀	Not supported
Not supported								
Red Hat Enterprise Linux 6 Server x86/x64	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 6.1 Server x86/x64	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 6.2 Server x86/x64	Not supported	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported
Red Hat Enterprise Linux 6.3 Server x86/x64	Not supported	Not supported	Not supported	Limited support ⁵	Limited support ⁵	Limited support ⁵	Limited support ⁵	Not supported

Table A-12 Server OS Support Matrix (continued)

[illegible]

Table A-12 Server OS Support Matrix *(continued)*

[illegible]

Table A-12

Agent on Server operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
VMware vSphere / ESX / ESXi 5.0 (Agentless)	Not supported	Not supported	Limited support ⁸	Limited support ⁸	Limited support ⁸	Limited support ⁸	Limited support ⁸	Limited support ⁸
VMware vSphere / ESX / ESXi 5.1 (Agentless)	Not supported	Not supported	Limited support ⁸	Limited support ⁸	Limited support ⁸	Limited support ⁸	Limited support ⁸	Limited support ⁸
VMware ESXi 5.5(Agentless)	Not supported	Not supported	Not supported	Not supported	Not supported	Supported ^{8, 19}	Supported ^{8, 19}	Supported ^{8, 19}
Sun Solaris								
Sun Solaris 7 SPARC	Limited support ⁷	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Sun Solaris 8 SPARC	Limited support ⁷	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Sun Solaris 9 SPARC	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷
Sun Solaris 10 x86/x64	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷
Sun Solaris 10 SPARC	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷
Sun Solaris 11 x86/x64	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported
Sun Solaris 11 SPARC	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported
Sun Solaris Zones	Not supported	Not supported	Limited support ^{7, 13}	Limited support ^{7, 13}	Limited support ^{7, 13}	Limited support ^{7, 13}	Limited support ^{7, 13}	Limited support ^{7, 13}
Hewlett-Packard HP-UX								

Table A-12 Server OS Support Matrix (*continued*)

Agent on Server operating systems	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Hewlett-Packard HP-UX 11.11 (11i) PA-RISC ⁹	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Not supported
Hewlett-Packard HP-UX 11.23 (11i v2) PA-RISC/IA-64 ⁹	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Not supported
Hewlett-Packard HP-UX 11.31 (11i v3) PA-RISC/IA-64 ⁹	Not supported	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷
IBM AIX								
IBM AIX 4.3.3	Limited support ⁷	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
IBM AIX 5.1 PPC	Limited support ⁷	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
IBM AIX 5.2 PPC	Limited support ⁷	Limited support ⁷	Limited support ⁷	End of life	End of life	End of life	End of life	End of life
IBM AIX 5.3 PPC	Limited support ⁷	Limited support ⁷	Limited support ⁷	End of life	End of life	End of life	End of life	End of life
IBM AIX 6.1 PPC	Not supported	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷
IBM AIX 7.1 Standard	Not supported	Not supported	Not supported	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷
IBM LPAR-s	Not supported	Not supported	Limited support ^{7,13}	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷	Limited support ⁷

¹ It should be noted that core 6.x agents running on Windows x64 platforms currently only support running in WOW64 (32-bit emulation mode). This limits the core agent to seeing only those files and registry entries in the 32-bit environment. Starting

with Notification Server 7.1, the Symantec Management Agent adds native 64-bit support.

² Microsoft ended support for Windows 2000 on July 13, 2010, hence support for Windows 2000 agents has been removed in the 7.0 SP5 release. Base agent functionality using a 7.0 SP4 agent in a 7.0 environment will provide limited functionality for the agent computers as they are upgraded.

³ Monitor Packs for Servers support only agentless monitoring of Windows Server 2008 R2 Core Edition servers.

⁴ The Mac OS X agent does not support PC Transplant, Monitor Solution, Application Management, Software Virtualization Client Functionality, the WiseScript scripting tool, or Application Metering.

⁵ The Linux agent does not support PC Transplant, Application Management, Software Virtualization Client Functionality, Software Portal, the WiseScript scripting tool, or Application Metering.

⁶ VMware ESX and ESXi 3.x supports Inventory for Network Devices, Network discovery at a hardware level, and Monitor Solution only.

⁷ The UNIX agent does not support PC Transplant, Application Management, Software Virtualization Client Functionality, Software Portal, the WiseScript scripting tool, Application Metering, or Patch Management.

⁸ VMware ESX and ESXi 4 supports Inventory for Network Devices, and Network Discovery only. Starting with the Symantec Management Platform 7.1, ESX and ESXi 4.x servers will be managed as agentless.

⁹ IA-64 support on NS 6.x is provided by running PA-RISC binaries under the HP-UX Aries translation engine which is included as a core component of HP-UX. IA-64 support with the 7.x version is provided natively.

¹⁰ For additional support information for Deployment 6.9, please refer to the following article:

<http://www.symantec.com/docs/DOC2079>

¹¹ In 7.1 SP1, Mac OS X 10.7 is only available through a special point fix posted on September 19, 2011. Please refer to the following article:<http://www.symantec.com/docs/HOWTO58968>

¹² In NS 6.x Mac OS X 10.6 support is limited to Altiris Agent and basic inventory, while none of the solutions support it. Basic inventory and AA support is available through a special point-fix. Please refer to the following article:

<http://www.symantec.com/docs/HOWTO21457>

<http://www.symantec.com/docs/DOC7124>

[illegible]

Table A-13 Imaging OS Support Matrix (*continued*)

Imaging Support	6.9 SP5 MR3	7.1 SP2 MP1.1	6.9 SP6	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Windows Vista SP1 x86/x64	Not supported	Supported	Not supported	End of life	End of life	End of life	End of life	End of life
Windows Vista SP2 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows 7								
Windows 7 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows 7 SP1 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows 8								
Windows 8	Limited support ⁵	Limited support ⁵	Supported	Supported	Supported	Supported	Supported	Supported
Windows 8.1	Not supported	Not supported	Not supported	Limited support ⁸	Supported ⁷	Supported ⁷	Supported ⁷	Supported ⁷
Windows 8.1 Update 1	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported (from 7.5 SP1 HF2 onwards)	Supported
Apple OS X								
Apple Mac OS X (10.4) Universal	Limited support ⁶	Not supported	Limited support ⁶	Not supported	Not supported	Not supported	Not supported	Not supported
Apple Mac OS X (10.5) Universal	Limited support ⁶	Not supported	Limited support ⁶	Not supported	Not supported	Not supported	Not supported	Not supported
Apple Mac OS X (10.6)	Limited support ⁶	Not supported	Limited support ⁶	Supported	Supported	Supported	Supported	Supported
Apple Mac OS X (10.7)	Not supported	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported

Table A-13 Imaging OS Support Matrix (continued)

[illegible]

Table A-13

[illegible]

Table A-13 Imaging OS Support Matrix (*continued*)

Imaging Support	6.9 SP5 MR3	7.1 SP2 MP1.1	6.9 SP6	7.5	7.5 HF3	7.5 HF5	7.5 SP1	7.6
Red Hat Enterprise Linux 5.3 Server x86	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Red Hat Enterprise Linux 5.4 Server x86	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Red Hat Enterprise Linux 5.5 Server x86	Supported	Not supported	Supported	Supported	Supported	Supported	Supported	Supported
Red Hat Enterprise Linux 5.6 Server x86	Supported	Not supported	Supported	Supported	Supported	Supported	Supported	Supported
Red Hat Enterprise Linux 5.7 Server x86	Supported	Not supported	Supported	Not supported	Not supported	Not supported	Not supported	Not supported
Red Hat Enterprise Linux 5.8 Server x86	Supported	Not supported	Supported	Not supported	Not supported	Not supported	Not supported	Not supported
Red Hat Enterprise Linux 5.9 Server x86	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Red Hat Enterprise Linux 6 ⁴								
Red Hat Enterprise Linux 6.0 x86	Not supported	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported
Red Hat Enterprise Linux 6.1 x86	Not supported	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported

Table A-13 Imaging OS Support Matrix (continued)

[illegible]

² For additional information on Deployment Solution 6.9 (including system requirements), please refer to the following article:

⁴ Unless otherwise noted, this applies to Server, Client and Workstation versions of the OS.

<http://www.symantec.com/docs/DOC6284> and

⁶ DS 6.9 requires Mac OS X Server for Mac imaging.

<http://www.symantec.com/docs/DOC6855>

Table A-14 Scripted OS Install Support Matrix

[illegible]

Table A-14

[illegible]

Table A-14 Scripted OS Install Support Matrix (*continued*)

Scripted OS Install Support	6.9 SP5 MR3	7.1 SP2 MP1.1	6.9 SP6	7.5	7.5 HF3	7.5 HF6	7.5 SP1	7.6
Windows Server 2003 SP2 x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2003 R2 SP2 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008								
Windows Server 2008 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 SP2 x86/x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 Core x86/x64	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2 Core	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2 SP1	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Windows Server 2008 R2 SP2	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Supported
Windows Server 2012								
Windows Server 2012	Limited support ¹	Limited support ²	Supported	Supported	Supported	Supported	Supported	Supported

Table A-14

[illegible]

Table A-14 Scripted OS Install Support Matrix *(continued)*

[illegible]

Table A-14 Scripted OS Install Support Matrix (*continued*)

Scripted OS Install Support	6.9 SP5 MR3	7.1 SP2 MP1.1	6.9 SP6	7.5	7.5 HF3	7.5 HF6	7.5 SP1	7.6
Red Hat Enterprise Linux 6.3	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Red Hat Enterprise Linux 6.4	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Red Hat Enterprise Linux 6.5	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Red Hat Enterprise Linux 6.6	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Novell SUSE Linux Enterprise Server								
Novell SUSE Linux Enterprise Server 9	Supported	Not supported	Supported	Not supported	Not supported	Not supported	Not supported	Not supported
Novell SUSE Linux Enterprise Server 10	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Novell SUSE Linux Enterprise Server 11	Supported	Not supported	Supported	Supported	Supported	Supported	Supported	Supported
Novell SUSE Linux Enterprise Server 12	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
VMware ESX/ESXi								
VMware ESX 3.5	Limited support ⁴	Not supported	Limited support ⁴	Not supported	Not supported	Not supported	Not supported	Not supported

Table A-14 Scripted OS Install Support Matrix (*continued*)

Scripted OS Install Support	6.9 SP5 MR3	7.1 SP2 MP1.1	6.9 SP6	7.5	7.5 HF3	7.5 HF6	7.5 SP1	7.6
VMware ESX/ESXi 4.x	Limited support ⁴	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴
VMware ESXi 5.1	Not supported	Not supported	Not supported	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴	Limited support ⁴

¹ Limited support was introduced for DS 6.9 SP5 MR3. See the following KB for more information:

<http://www.symantec.com/docs/DOC6299>

² Limited support was introduced for DS 7.1 SP2 MP1.1. See the following KB for more information:

<http://www.symantec.com/docs/DOC6284>

⁴ This is limited to provisioning of the VMware host OS only and is not referring to SOI of the guest OS's.

⁵ DS 6.9 requires Mac OS X Server for Mac imaging.

⁶ In DS 7.5, Scripted OS Installs are referred to as NetInstall.

⁷ pcAnywhere Solution is not supported on Windows 8.1 and Windows Server 2012 R2 operating systems. Please refer to following article:

<http://www.symantec.com/docs/DOC6855>

Deployment Solution 6.8 and 6.9 Platform Support Matrix

The following table lists the platform support matrix for the listed versions of Deployment Solution:

Table A-15

Release	Link to the article
6.9 SP6	DOC7340
6.9 SP5	HOWTO48932
6.9 SP4	DOC2079
6.9 SP3	DOC1846
6.9 SP2	HOWTO9454

Table A-15 (continued)

Release	Link to the article
6.9 SP1	HOWTO9454
6.9	HOWTO9454
6.8 SP2	HOWTO4931
6.8 SP1	HOWTO4931
6.8	HOWTO4931

Language Support

The following section contains the Symantec IT Management Suite language support matrices for the core platform and the management agent.

Core Localization indicates the Console and Help files have been localized in the referenced languages. It also indicates the supported language for the operating system where the Notification Server computer installs.

Agent Localization indicates the Agent and Agent Help have been localized in the referenced languages.

Core Localization

Table A-16 Core Localization

Core Localization	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 SP1	7.6
English	Supported	Supported	Supported	Supported	Supported	Supported
German	Supported	Supported	Supported	Supported	Supported	Supported
French	Supported	Supported	Supported	Supported	Supported	Supported
Japanese	Supported	Supported	Supported	Supported	Supported	Supported
Spanish	Supported	Supported	Supported	Supported	Supported	Supported
Chinese (Simplified)	Supported	Supported	Supported	Supported	Supported	Supported
Italian	Supported	Supported	Supported	Supported	Supported	Supported
Russian	Supported	Supported	Supported	Supported	Supported	Supported

Table A-16 Core Localization (*continued*)

Core Localization	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 SP1	7.6
Portuguese (Brazil)	Supported	Supported	Supported	Supported	Supported	Supported
Korean	Not supported	Supported	Supported	Supported	Supported	Supported
Chinese (Traditional)	Not supported	Supported	Supported	Supported	Supported	Supported

Windows Agent Localization

Table A-17 Windows Agent Localization

Core Localization	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 SP1	7.6
English	Supported	Supported	Supported	Supported	Supported	Supported
German	Supported	Supported	Supported	Supported	Supported	Supported
French	Supported	Supported	Supported	Supported	Supported	Supported
Japanese	Supported	Supported	Supported	Supported	Supported	Supported
Spanish	Supported	Supported	Supported	Supported	Supported	Supported
Chinese (Simplified)	Supported	Supported	Supported	Supported	Supported	Supported
Italian	Supported	Supported	Supported	Supported	Supported	Supported
Russian	Supported	Supported	Supported	Supported	Supported	Supported
Portuguese (Brazil)	Supported	Supported	Supported	Supported	Supported	Supported
Swedish	Supported	Supported	Supported	Supported	Supported	Supported
Danish	Supported	Supported	Supported	Supported	Supported	Supported
Finnish	Supported	Supported	Supported	Supported	Supported	Supported
Polish	Supported	Supported	Supported	Supported	Supported	Supported
Norwegian	Supported	Supported	Supported	Supported	Supported	Supported
Dutch	Supported	Supported	Supported	Supported	Supported	Supported
Korean	Supported	Supported	Supported	Supported	Supported	Supported

Table A-17 Windows Agent Localization (*continued*)

Core Localization	6.x	7.0 SP5	7.1 SP2 MP1.1	7.5	7.5 SP1	7.6
Chinese (Traditional)	Supported	Supported	Supported	Supported	Supported	Supported
Turkish	Supported	Supported	Supported	Supported	Supported	Supported
Czech	Supported	Supported	Supported	Supported	Supported	Supported