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CA TDM Upgrade – Best Practices

Before Upgrade

- Log a Support Ticket for Broadcom assistance
- Refer to the Upgrade Procedure listed in Reference Section
- Identify the Test Cases to be tested after the upgrade
 Example: Project, Generator, Publish Jobs, Self Service Catalog, FDM Job etc.
- Make Sure your OrientDb and TDM Portal Services are shutdown
- Make Sure TDoD and Remote Publish Services are shutdown
- Backup the TDM Repository
- Backup below folders
 - C:\Program Files\CA\CA Test Data Manager Portal
 - C:/ProgramData/CA/CA Test Data Manager
 - C:\Grid-Tools
- Cleanup the logs
- Inform the teams about the TDM downtime

NOTE: TDM Repository is upgraded through TDM Portal from 4.6



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During Upgrade

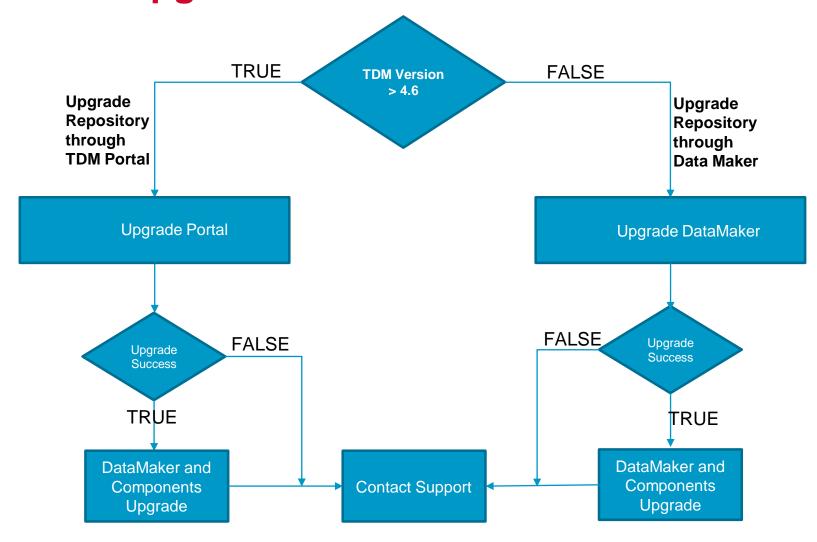
- Make Sure all the Services are Shutdown
- Run the TDMPortal.exe -> Run as Administrator
- Default TDM and OrientDb Services are started after upgrade
- Log into the TDM Portal and check the version is correct
- Run the GTServer.exe -> Run as Administrator
- Log into DataMaker and validate the TDM version

Post Upgrade

- Run the pre planned validation test cases
- Contact Broadcom Support if there are any issues
- If there are no issues and upgrade is successful, notify the team



Simple TDM Upgrade Flow





References for TDM Upgrade

Upgrade Tech

Documents

Upgrade Guide

Test Data Manager Upgrade Guide

TDM Upgrade Center



