Date: December 13, 2021
To: Symantec SiteMinder Customers
From: The SiteMinder Product Team
Subject: SiteMinder is vulnerable to Apache Critical Vulnerability, CVE 2021-44228

A critical CVE, CVE-2021-44228 (https://nvd.nist.gov/vuln/detail/CVE-2021-44228) has been identified that affects the Log4j versions embedded in SiteMinder components. An attacker who can control log messages or log message parameters can execute arbitrary code loaded from LDAP servers when message lookup substitution is enabled. Detailed information about resolving this vulnerability can be found here: https://knowledge.broadcom.com/external/article?articleId=230270

This issue is categorized as CRITICAL, please take the necessary action to remediate the vulnerability.

If you have any questions or require assistance, please contact Customer Support at +1-800-225-5224 in North America or see https://support.broadcom.com/contact-support.html for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.

Sincerely, SiteMinder Management team