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| December 12, 2018To: CA IT Asset Manager (CA ITAM) - Software Asset Manager (SAM) CustomersFrom: The CA Technologies IT Asset Manager Product TeamSubject: General Availability Announcement for CA ITAM – Software Asset Manager 4.3.3On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce that CA ITAM - Software Asset Manager 4.3.3 is now available. New Features for CA ITAM - Software Asset Manager 4.3.3 include: * **Dashboard Sharing:** Dashboards can now be shared between users. Detailed permissions allow users to configure different usage scenarios. These range between an unrestricted, collaborative mode for all users and a scenario in which most users only have read-access to dashboards.
* **Dashboard - Conditional Formatting, Percentage Dashlets, Compliance Dashlets:** Dashlets for table views can now, depending on the values, be formatted using up to three colors. The new percentage dashlets can be created via the auto-filter dialogs, letting the user make a quick decision about whether an action is required. Administrators can now create compliance dashlets for users with restricted permissions.
* **Metric Engines Oracle® DB, Oracle WebLogic, Cloud Suites:** The demand calculation for the metric engines Oracle DB and Oracle WebLogic has been adapted for cloud instances of Amazon Web Services® (AWS®), Microsoft Azure®, and Oracle Cloud. The metric engine Cloud Suites has been extended for Microsoft® Office 365. It is now possible to configure a separate device limit for the MSI product.
* **New Connectors:** The following new standard connectors are available:
* Adobe® Admin Console for Creative Cloud® for Enterprise: This connector is based on the import preprocessor "adobe\_ac". It enables the import of users, accounts, and software raw data into the application.
* Citrix® Director 7.9: This connector enables the import of usage data from XenDesktop® and XenApp®, if managed by Citrix Director. This connector also enables the import of devices, launched executables, and installed applications on the Citrix server.
* Amazon Web Services (AWS) EC2®: This connector is based on the import preprocessor "aws\_ec2\_instances" for Amazon Web Services (AWS) EC2 cloud instances. It enables the import of devices and software raw data into the application.
* Amazon Web Services (AWS) RDS®: This connector is based on the import preprocessor "aws\_rds\_instances" for Amazon Web Services (AWS) RDS cloud database instances. It enables the import of devices and software raw data into the application.
* Microsoft Azure Compute: This connector is based on the import preprocessor "azure\_compute\_instances" for Microsoft Azure Compute cloud instances. It enables the import of devices and software raw data into the application.
* Microsoft Azure SQL®: This connector is based on the import preprocessor "azure\_sql\_instances" for Microsoft Azure SQL Service cloud database instances. It enables the import of devices and software raw data into the application.

You can get these new SAM capabilities by downloading CA ITAM - Software Asset Manager 4.3.3 from CA Support Online at https://support.ca.com/ where you can also utilize CA’s case management system. To install your product, follow the installation procedures for your product at DocOps.ca.com. If you have any questions or require assistance, contact CA Customer Care online at http://www.ca.com/us/customer-care.aspx. Should you need any assistance in understanding these new features or implementing this latest release, our implementation services partners can help. Please contact your CA account representative for more information on how our implementation services partners can help. To connect, learn and share with other customers, join and participate in our CA Service Management Community at https://communities.ca.com/.To review CA Support lifecycle policies, please review the CA Support Policy and Terms located at: https://support.ca.com/. Thank you again for your business. |