

General Availability Announcement



CA Workload Automation AE CA Workload Control Center

March 2, 2018

To: CA Workload Automation AE Customers
From: The CA Technologies CA Workload Automation AAE Product Team
Subject: General Availability Announcement for CA Workload Automation AE Release 11.3.6 SP7 and CA Workload Control Center (CA WCC) Release 11.4 SP6

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products.

Today, we are pleased to announce the availability of CA Workload Automation AE Release 11.3.6 SP7 and CA WCC Release 11.4 SP6. These releases include all maintenance published prior to this update. By installing these releases, you ensure that your systems are current on maintenance.

New features for CA Workload Automation AE Release 11.3.6 SP7 and CA WCC Release 11.4 SP6 include:

- 1. AE Agent Inventory:** CA Workload Automation AE provides the ability to view and manage AE agents from a centralized location. It provides the ability to search, view and export agent details, including its plugin information, stop/restart running agents, download logs and update the agent configuration file.
- 2. Lightweight Round Robin Load Balancing:** CA Workload Automation AE distributes the workload to machines defined for a AE virtual machine in a round robin manner so that load can be distributed equally with minimal overhead. Additionally, administrators have the option to configure the load balancing method at the virtual machine and global level.
- 3. Enhanced Email Notification Support:** CA Workload Automation AE provides enhanced email notification using user-defined templates based on job status and alarm type. Templates can be used to customize the content of the email. The ability of attaching job output and error logs is also provided.
- 4. Integration with One Automation for Event Management:** CA Workload Automation AE is now integrated with the CA Automic One Automation platform for Event Management capabilities. WA AE can be configured to push scheduler log messages as events to the One Automation platform

where actions can be taken such as executing commands/scripts, sending emails, generating SNMP traps, etc.

5. Enhancement to Alarms: CA Workload Automation AE now distinguishes the job termination from job failures to enable unique processing of application failures versus operator cancelled jobs. Actions can be taken based on the job termination or failure status.

6. Filtering based on Group and Application: CA Workload Automation AE provides options to filter audit information based on group and application.

7. Track Resource Changes: The autotrack utility has been enhanced to audit changes to resources.

8. Integration of AE with Remote Engineer and Telemetry: Remote Engineer and telemetry are bundled with the CA Workload Automation AE installer to facilitate creation of CA Support tickets for AE/WCC with minimum effort. Providing data in this standardized format reduces back and forth requests for information and is intended to shorten problem resolution time. Included with this is the option of providing CA with telemetry data regarding usage of the product to help focus on the areas of the product being used and ultimately accelerating the delivery of product value.

9. Improved Install and Upgrade Experience: Enhance the AE installer to validate dependencies earlier (e.g. supported platforms, databases, available ports and host names, and manually created AE instances) to identify incompatibilities earlier in the install process which reduces uncaught errors and expedites troubleshooting.

10. Increase in AE Object limits - Increased maximum lengths for passwords and CMD job type commands to adjust to the evolving needs of customer requirements and policies.

11. Support for Platforms and Databases: Continued the effort to support current technology, CA Workload Automation AE now supports the following platforms:

- Native Amazon and Azure database support
- Windows Server 2016
- PeopleSoft Adapter certification on PeopleSoft 8.5.6
- SAP NetWeaver 7.5 and SNC certification
- AE backend support for Oracle TAF

We have included a Product Brief that details the features and highlights of this release.

We also encourage you to visit the [CA Workload Automation AE product information page](#) for more information. Visit <https://docops.ca.com/wlaae> to view the documentation for CA Workload Automation AE release.

You can download your copy of CA Workload Automation AE R11.3.6 SP7 and CA WCC R11.4 SP6 from CA Support Online <https://support.ca.com/>.

The **GA Education Session** will be held on **March 13th** and **16th 2018**. CA experts will share insights on CA Workload Automation AE R11.3.6 SP7 and CA WCC 11.4 SP6. You can register for the education session on CA Communities here -> [March 13th](#) and [March 16th](#). The replay will be available on our CA Community site, [CA Workload Automation Community](#). If you are not already a member of our communities, we look forward to you joining so you may connect, learn and share with other customers.

CA Technologies is pleased to invite you to participate in the CA Workload Automation AE feature validation. Participants registered for the **CA Workload Automation AE** project on validate.ca.com will receive the invitations.

[Chat Support](#) is available for Workload Automation AE products from 8am - 6pm Eastern Standard Time. To chat with a knowledge support engineer, once logged on to CA Support Online, go to Open a Case, select CA Workload Automation AE product and the chat icon will appear during the designated hours. From a chat session, we can give you access to knowledge base article information, help with product documentation questions, assist with product specific questions, issues, and error messages.

A reminder to customers to periodically review [CA Workload Automation Support Lifecycle Dates](#) and associated policies.

If you have any questions or require assistance contact [CA Customer Care](#) where you can submit an online request using the Customer Care web form. You can also call CA Customer Care at +1-800-225-5224 in North America or use a local number in your country. Local phone numbers are listed on the [CA Customer Care](#) site.

Should you need any assistance in understanding these new features, or implementing this latest release, our CA Services experts are here to help! For more information on CA Services and how you can leverage our expertise, please visit www.ca.com/services.

Thank you again for your business.

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