General Availability of Symantec SiteMinder 12.8 Web Agents

November 17, 2023

On behalf of the Identity Security Business Unit, a Division of Broadcom, we appreciate your business and the opportunity to provide you with high quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly announce updated releases and maintenance for our products.

We are pleased to announce the release of the 12.8 version of SiteMinder Web Agents. It accumulates a number of customer-driven enhancements, updated libraries to enable better supportability and future platform support, and defect fixes.

New features enhance user authentication, communication security, and agent resiliency.
Here are some highlights:

New Feature: Can act as a logon server when SiteMinder is integrated with VIP Authentication Hub.
Business Value: VIP Authentication Hub provides an advanced authentication capability to a SiteMinder deployment. Up until this agent release, the SiteMinder component that was required as the logon server, supporting Authentication Hub authentication methods, was the SiteMinder Access Gateway. With this Agent release, SiteMinder Web Agents can provide that same capability enabling more flexible deployment architectures when using VIP Authentication Hub with SiteMinder.

New Feature: Support for Apache graceful restarts by integrating with an Apache API introduced with 2.4.27.
Business Value: Lowering cost of management while improving resiliency of business service.

New Feature: Support for Apache restart without having to manually source the Web Agent environment variables. The Web Agent Configuration Wizard can automatically update the Web Agent environment variables during the restart.
Business Value: Lowering need for manual intervention and cost of management

New Feature: Support for X-Forwarded-Proto to improve the security of the Web Agent responses when SSL is offloaded to a Load Balancer sitting in front of the Web Agent.
Business Value: Ensures security of the response from the Web Agent to calling client.

Documentation content for the release:
New features:
https://techdocs.broadcom.com/us/en/symantec-security-software/identity-security/siteminder/12-8/release-notes/New-Features/New-Features-in-12-8.html#concept.dita_6c2d5097-aa53-4b69-bb32-52f3d79d1ab0_64bitWebAgent128

Defect fixes:
https://techdocs.broadcom.com/us/en/symantec-security-software/identity-security/siteminder/12-8/release-notes/defects-fixed.html

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The 12.8 Agent kit is available on this page:

https://support.broadcom.com/web/ecx/support-content-notification/-/external/content/release-announcements/CA-Single-Sign-On-Hotfix-Cumulative-Release-Index/6544#SMWAMA128

We also encourage customers to visit the SiteMinder information page on the Support Online website at https://support.broadcom.com/group/ecx/productdetails?productName=SITEMINDER

If you have any questions or require assistance, please contact Customer Support at +1-800-225-5224 in North America or see https://support.broadcom.com/contact-support.html for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.

Sincerely, the SiteMinder Management team