

# End of Service Announcement

## CA Brightside

March 2020

To: CA Brightside Customers  
From: The CA Brightside Offering Team  
Subject: End of Service Announcement for CA Brightside 2.0

CA Technologies, a Broadcom Company, is continually working to improve our software and services to best meet the needs of our customers. In accordance with the guidelines, and parameters of Broadcom's support program, documented in the "Working with Support" guide located [here](#), please consider this email your written notification that we are discontinuing technical support for Brightside 2.0 effective March 31, 2021. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA Brightside. After March 31, 2021, CA Technologies will continue to make self-service support available until the end of your current maintenance term.

At this time, we encourage you to plan for the migration to CA Brightside 3.0 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. CA Brightside 3.0 includes packaging and installation enhancements, Broadcom product plugins and Broadcom innovations. Review the [CA Brightside 3.0 documentation](#) for the comprehensive list.

As we would like to make your upgrade to CA Brightside 3.0 as straightforward as possible, we are offering the following:

- The latest supported Release of CA Brightside at no charge, as long as you have an active maintenance contract for CA Brightside. Documentation to help you prepare for your upgrade to the new Release can be viewed on the CA Brightside page at Broadcom [Support](#).
- Should you need any assistance with developing a migration strategy or performing the actual migration, Services can help. For more information on Services and how you can leverage our experience, please visit Broadcom [Services](#).

Your success is very important to us, and we look forward to continuing our successful partnership with you.