April 2, 2015

To: CA Advanced Authentication, CA Risk Authentication (RiskMinder™) and CA Strong Authentication (AuthMinder™) Customers

From: The CA Technologies Advanced Authentication Product Team

Subject: End of Service Announcement for MySQL Support

In our previous product release, AuthMinder 7.1 / RiskMinder 3.1, we investigated and added support for MySQL Enterprise Edition 5.1. That database did not meet with customer adoption, and that version of MySQL EE is now out of vendor support. We are choosing not to upgrade to MySQL 5.5/5.6 and are dropping support for this database.

If you have any questions or require assistance, contact CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.