January 22nd, 2018

To: CA Privileged Access Manager (PAM) Customers

From: The CA Privileged Access Manager Product Team

Subject: Announcing the Release of CA Privileged Access Manager v3.1.1

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce the release CA Privileged Access Manager (CA PAM) 3.1.1.  This release includes significant new capabilities and architecture upgrades designed to increase scalability, enhance security and improve the user experience.

New features for CA PAM 3.1.1 include:

* **Integration with Sailpoint®**

CA Privileged Access Manager now integrates with SailPoint IdentityIQ. Users who are defined in SailPoint IdentityIQ can be granted entitlements for access to privileged target devices in CA Privileged Access Manager. Provisioning and deprovisioning of SailPoint Users in CA Privileged Access Manager User groups and roles are dynamic and bi-directional with a configurable reconciliation period to keep data synchronized.

* **Windows® 2016 certification**

CA Privileged Access Manager offers full support for the Windows 2016 operating system, including features such as:

* RDP access
* A Windows proxy
* Socket filtering
* Transparent login
* Remote Command-line interface

## Support for TN3270 and TN5250 clients

Release 3.1.1 supports customer’s native TN3270 and TN5250 terminal emulator clients while providing consistent access controls options including session recording, auto-connection, if configured.

* **New Windows Remote Target Connector as an alternative to the CA PAM Windows Proxy Agent**

The Windows Remote Target Connector can be used as an alternative to the Windows Proxy. The Windows Remote Target Connector functions much like the Windows Proxy, but does not require installation on each target server.

* **Support for additional Amazon AWS Regions**

CA Privileged Access Manager 3.1.1 supports the following additional Amazon AWS Regions:

* US East (Ohio)
* Canada (Central)
* EU (London)
* EU (Frankfurt)
* Asia Pacific (Mumbai)
* Asia Pacific (Seoul)
* **Support for Multiple Inserted Smart Cards and Simplified Login Process**

Release 3.1.1 now supports inserting two smart cards simultaneously into different smart card readers, and offers a simplified card login process. You no longer have to specify a cryptographic Provider when using Kerberos to authenticate to an RDP server.

The CA Privileged Access Manager v3.1.1 release, including all subsequent service packs, will be supported until **January 22nd, 2020** with an additional one year of Basic Extended Support (Paid option) ending **January 22nd, 2021.**

We encourage you to visit the CA Privileged Access Management product information page on the CA Support Online website at <https://support.ca.com/> for more information.

If you have any questions or require assistance contact CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://support.ca.com/irj/portal/anonymous/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see<http://www.ca.com/phone> for the local number in your country.

To learn about the new features offered in CA PAM 3.1.1, refer to the product documentation at [docops.ca.com](https://docops.ca.com/ca-single-sign-on/12-6/EN/). Should you need further assistance in understanding these new features, or implementing this latest release, our CA Services experts can help.  For more information on CA Services and how you can leverage our expertise, please visit [www.ca.com/services](http://www.ca.com/services). To connect, learn and share with other customers, join and participate in our CA Privileged Access Manager CA Community at <https://communities.ca.com/>.

To review CA Support lifecycle policies, please review the CA Support Policy and Terms located at: <https://support.ca.com/>.

Thank you again for your business.