

Key known issues in this IT Management Suite 7.1 Beta release

The following is a list of the key known issues in this Beta. A comprehensive list for all components of IT Management Suite 7.1 is not yet available.

Table 1 Key Beta known issues

Issue
<p>Deployment Solution:</p> <ul style="list-style-type: none">■ For deploying a Linux image on a bare metal computer, use a Windows preboot environment.■ HTTP imaging with Rdeploy will work with IIS 7.0 configured on Windows 2003.■ Scripted OS install with DeployAnywhere option will work for OS Windows XP and Windows 2003.■ If an image of a client in domain is captured, after deploying, the client will join the workgroup. We need to run an apply system configuration task to get the machine into a domain.■ After creating a new 'Preboot Configurations', the user needs to re-create the automation folder package.
<p>Inventory Solution:</p> <ul style="list-style-type: none">■ Unable to install Inventory plug-in on Mac 10.6 client computers. The installation of inventory and inventory pack for servers Plug-in will fail if user will have Mac OS X 10.6.2 or newer version. To install the plug-in, do one of the following:<ul style="list-style-type: none">■ Modify the rollout.sh script in the Mac package on NS: C:\Program Files\Altiris\Notification Server\NSCap\bin\UNIX\Inventory\Mac\universal\Add: PATH=/usr/bin:/bin:/usr/sbin:/sbin:/usr/local/bin:/usr/X11/bin export PATH Note: Modifying the script should be done by a text editor that understands Mac/UNIX line endings so that after saving the doc it will not be corrupted.■ Login though SSH to the computer, switch to root mode, and install the plug-in using the aex-swdapm utility.

Table 1 Key Beta known issues (*continued*)

Issue
<p>Software Management Solution:</p> <ul style="list-style-type: none"> ■ Be aware that there is a new software management page. To to access this page, in the Symantec Management Console, go to: Manage > Software ■ Quick Delivery task is not replicating down the hierarchy. As a work around use the Package Delivery task or the Managed Delivery policy to distribute software in hierarchy. ■ Automatic replication of tasks assigned to clients of child NS is not happening. Work around: After assigning task to clients of child NS initiate replication using “Replicate Now” option for the task. ■ Unable to import .vsa file in the Software Catalog As a workaround, it is possible to use “Install to virtual layer” option available in Managed Delivery policies.
<p>Patch Management Solution:</p> <ul style="list-style-type: none"> ■ When the Notification Server is under a heavy load, a Software Update Policy creation may fail due to SQL deadlocks. ■ The Windows Compliance by Computer report can contain negative numbers on a child node in the Hierarchy. ■ Policy ownership information is not migrated correctly during upgrade from ITMS 7.0 when a local computer credentials were used for IIS authentication.
<p>IT Anylytics</p> <ul style="list-style-type: none"> ■ IT Anylytics does not currently work with SQL version 2008 R2. This issue is intended to be resolved before final release.
<p>Be aware that there is a new job and task management page. To access this page, in the Symantec Management Console, go to Manage > Jobs and Tasks:</p> <ul style="list-style-type: none"> ■ The only way to schedule a job or task is through a drag and drop on a computer. You can't schedule it through the right-click of a job/task or schedule it from the Jobs and Tasks pane.
<p>Real-Time System Manager : The redirection functionality is blocked.</p> <p>To resolve this, do the following:</p> <ol style="list-style-type: none"> 1. Download .zip from the 7.1 Beta Symantec Connect page. 2. Extract the "Altiris.PluggableProtocols.AMTRedirSvcTypeLibrary.dll" file. 3. Copy the file to the "C:\windows\assembly" folder. 4. Run "iisreset" command in command line.

Table 1 Key Beta known issues (*continued*)

Issue
<p>Monitor Solution:</p> <ul style="list-style-type: none"> ■ It is required to install manually PPA and Credential Manager agents to the computer where Remote Monitoring Server will be installed
<p>Upgrade/Migration:</p> <ul style="list-style-type: none"> ■ The Migration wizard does not migrate role membership involving local computer accounts. ■ The Software Management Framework migration component was unable to import custom exe packages to the new Notification Server. The current workaround is to copy non-migrated .EXE packages to the same location on ITMS 7.1 server where the packages were located on ITMS 7.0. ■ The Symantec Management Agent fails to start on Windows 2003 x86 computers after the Monitor Solution plug-in is upgraded from 6.x to 7.1. Workaround is to uninstall the Monitor Solution plug-in (either using Uninstall Monitor Agent package or from Add\Remove Programs). Then start the SMA Agent service and install Monitor Solution plug-in again. Note that the problem is not reproducible for every Monitor plug-in upgrade and not specific for any platform. ■ The configuration of Deployment Solution may fail during upgrade from ITMS 7.0 in specific configurations.
<p>No upgraded documentation in this Beta. This 7.1 Beta installation includes the previous version's documentation for each component.</p>

