


Change Orders Initiated by Problem/Incident

10/24/2017
10:27:23AM

Earliest Open Date: 9/1/2017 10:22:59AM

Latest Open Date: 10/24/2017 10:23:05AM

Change Group: FO-Infosys SD, FO-SD, FO-Pelican SD

 This report shows the Total number of Change Orders, Change Orders Initiated by Incident/Problem and % of Change Orders Initiated by Incident/Problem tickets group by Change Group and Category for the specified period.

42 Results Found

Change Orders Initiated by Problem/Incident

Category	Total No. of Change Orders	Change Orders Initiated by Problem/Incident	% of Change Orders Initiated by I/P
Change Group: FO-Infosys SD			
Major Customization	<u>2</u>	<u>2</u>	100.00%
Emergency Change	<u>4</u>	<u>1</u>	25.00%
Minor Customization	<u>7</u>	<u>1</u>	14.29%
Change Group: FO-Pelican SD			
Major Customization	<u>5</u>	<u>1</u>	20.00%
Emergency Change	<u>2</u>	0	0.00%
Minor Customization	<u>5</u>	0	0.00%
None	<u>1</u>	0	0.00%
Change Group: FO-SD			
Minor Customization	<u>8</u>	<u>3</u>	37.50%
Emergency Change	<u>2</u>	0	0.00%
Major Customization	<u>6</u>	0	0.00%