# HOW TO – Obtain a CA PAM License From Broadcom Support

# Preferred Method: Create A Ticket Through Woken Service Desk

NOTE: You will need a Broadcom Login Linked to the appropriate Site ID giving you entitlement to CA PAM.

Browse to <https://ca-broadcom.wolkenservicedesk.com/esd/mycases>

Click **+ Create Case**

Product: Licensing-CA

Provide the SYS INFO File content in the Description or upload the SYS INFO Files to the case after you create it.



# Alternate Method

NOTE: Useful if you do not have an appropriate Broadcom Login yet.

Browse to

<https://ca-broadcom.wolkenservicedesk.com/web-form>

Fill out the form using you company’s info

**Request Type**: Licensing – CA Enterprise Software

**Summary**: CA PAM 3.x License Request

**Description**:

I need to license my lab PAM Cluster Nodes.

please provide the licenses

*Copy and paste the SYS INFO File content into the case notes – each node needs to be licensed, therefore you must provide the contents of each SYS INFO FILE.*

>>>Submit the Form <<<<<