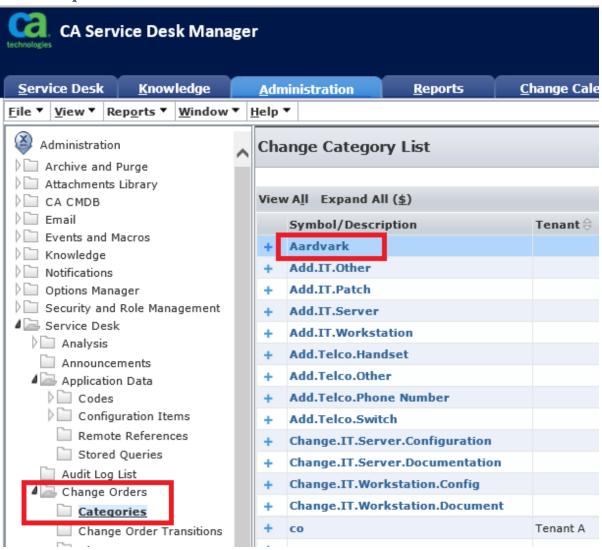
Setting up Workflow Status Transition to prevent Status of "Complete" if Change Order is not Assigned.

This is a "quick" document. Screenshots provided "as is" for SDM 12.6, but will work on higher releases.

Kyle R. 24/7/14.

The Setup

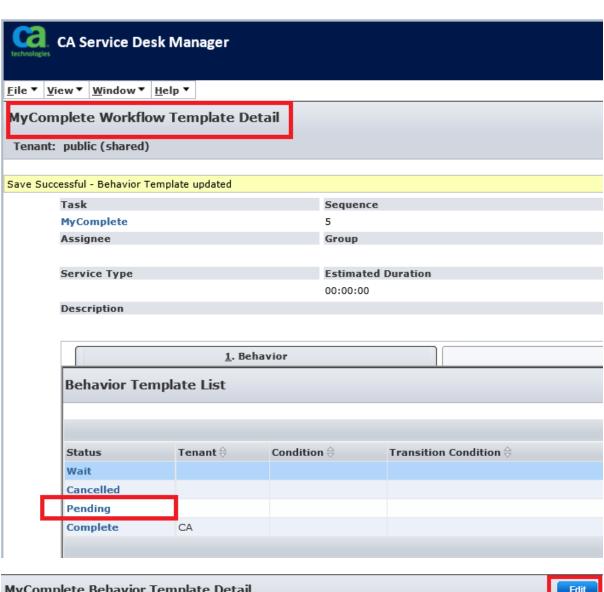


Aardvark Change Category Detail

<u>E</u>d

Tenant: public (shared)

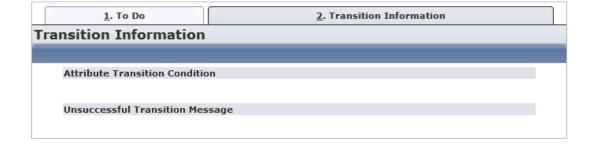
Symbol	Code		Туре	Record Status
Aardvark	Aardv	ark	Normal	Active
CAB	Organ	nization	Group	Assignee
Service Type	Surve	y	Risk Survey	Children Allowed
				No
Self-Service Include	Self-9	Service Symbol		
Yes	Aardv	ark		
Description				
My first category!				
Last Modified Date	odified Date Last Modified By		Service Contract	
24/07/2014 11:47 am	Admin	istrator		
1. Properties		2. Workflow	3. Auto Assignment	
Classic Workflow				
Workflow Template	List			
				1-2 of 2
Sequence 🗦 1	enant 🗦	Task ≑	Assignee	⇔ Status ⇔
5		MyComplete		Active
10		Approval		Active
				1-2 of 2

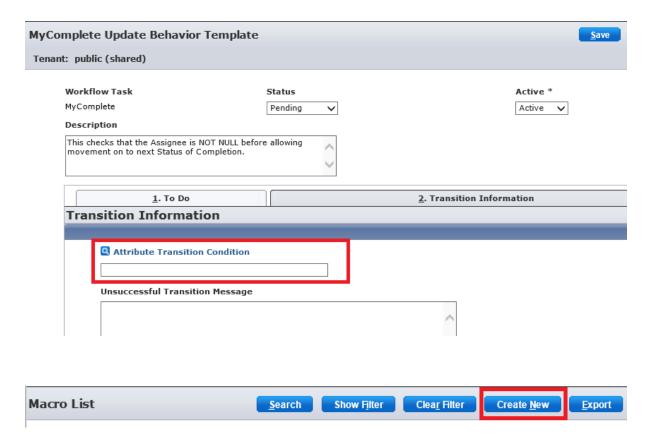


MyComplete Behavior Template Detail

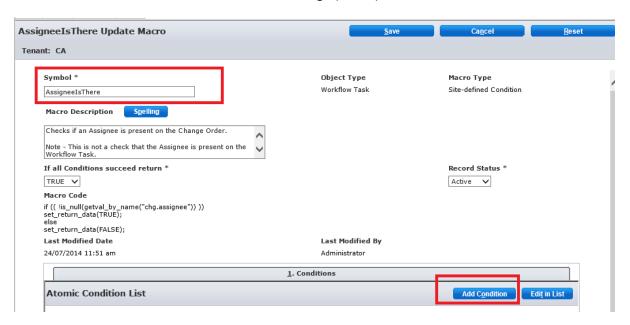
Tenant: public (shared)

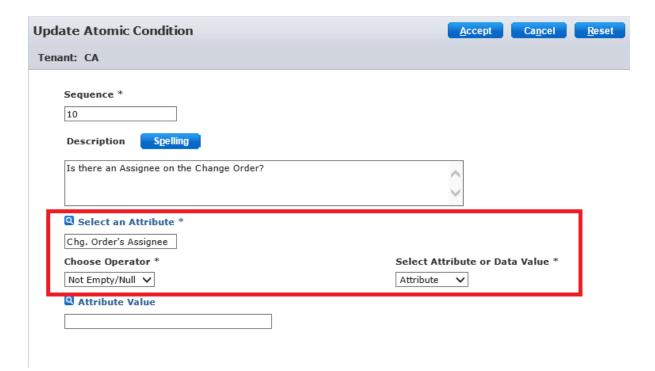
Workflow Task	Status	Active
MyComplete	Pending	Active
Description		



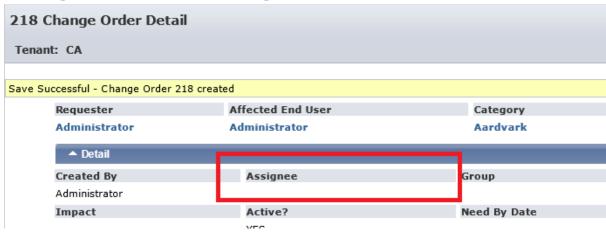


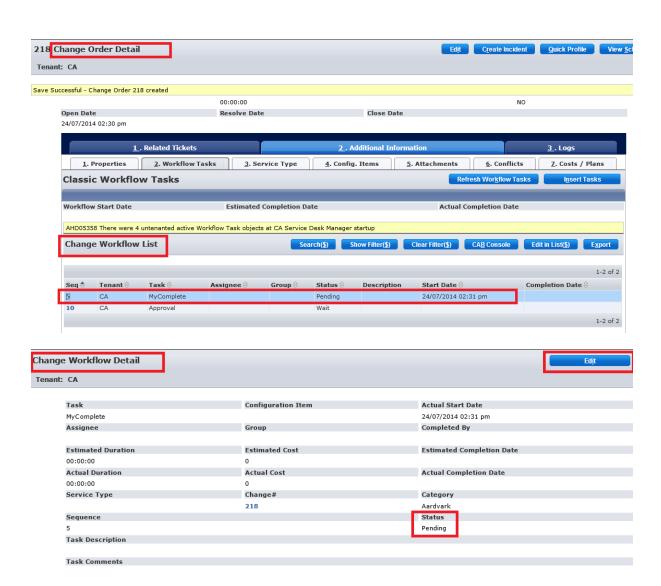
Note – also fill in the Unsuccesful Transition Message (above).





Testing - First without an Assignee



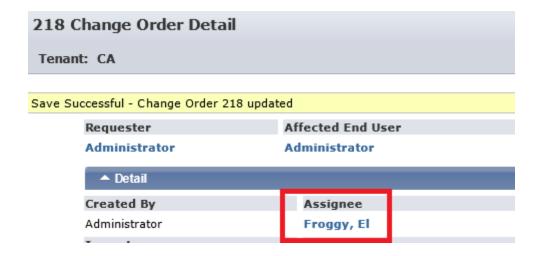


Update Change Workflow Tenant: CA Task Configuration Item MyComplete Group Assignee **Estimated Duration Estimated Cost** 00:00:00 0 **Actual Duration Actual Cost** 00:00:00 0 Sequence Complete Pending 5 Status *

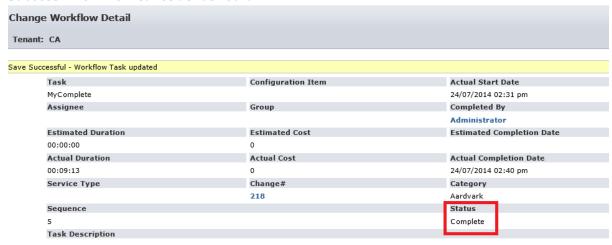
Success! Error is produced as Transition cannot occur.



Testing - With an Assignee



Success! Workflow saves as it should.



Hope this was useful, even as the world moves to CA Process Automation, a quick Classic Workflow still can satisfy many cases.

Thanks.

Kyle_R.

