

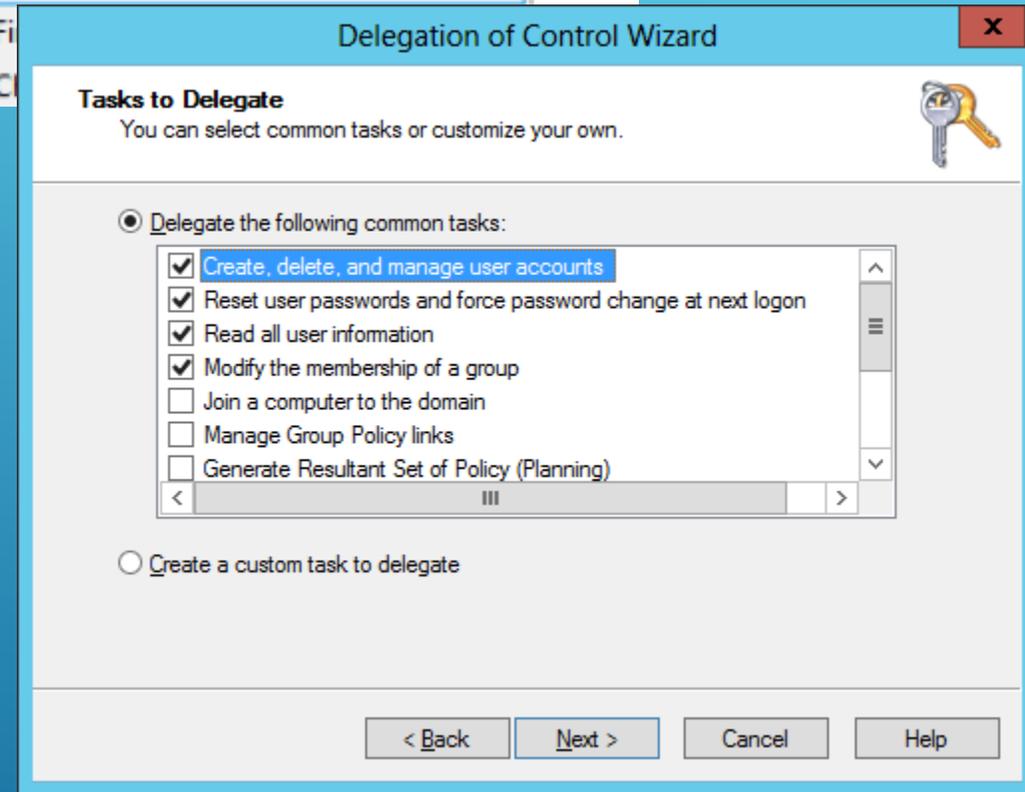
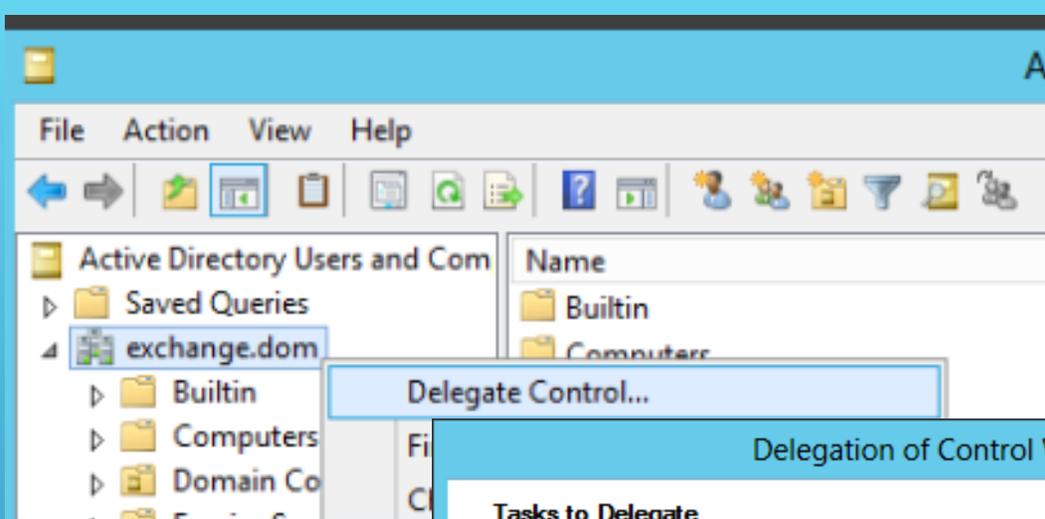
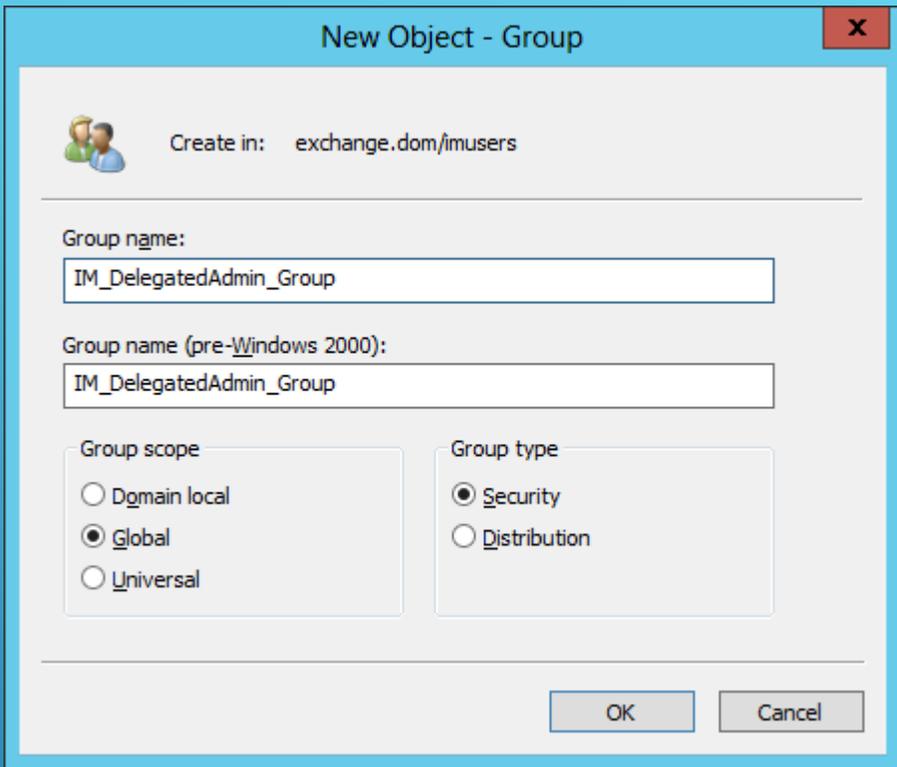
# DELEGATED SERVICE PROXY ACCOUNT FOR CA IM TO MANAGE ACTIVE DIRECTORY DOMAIN 2008+

Alan Baugher

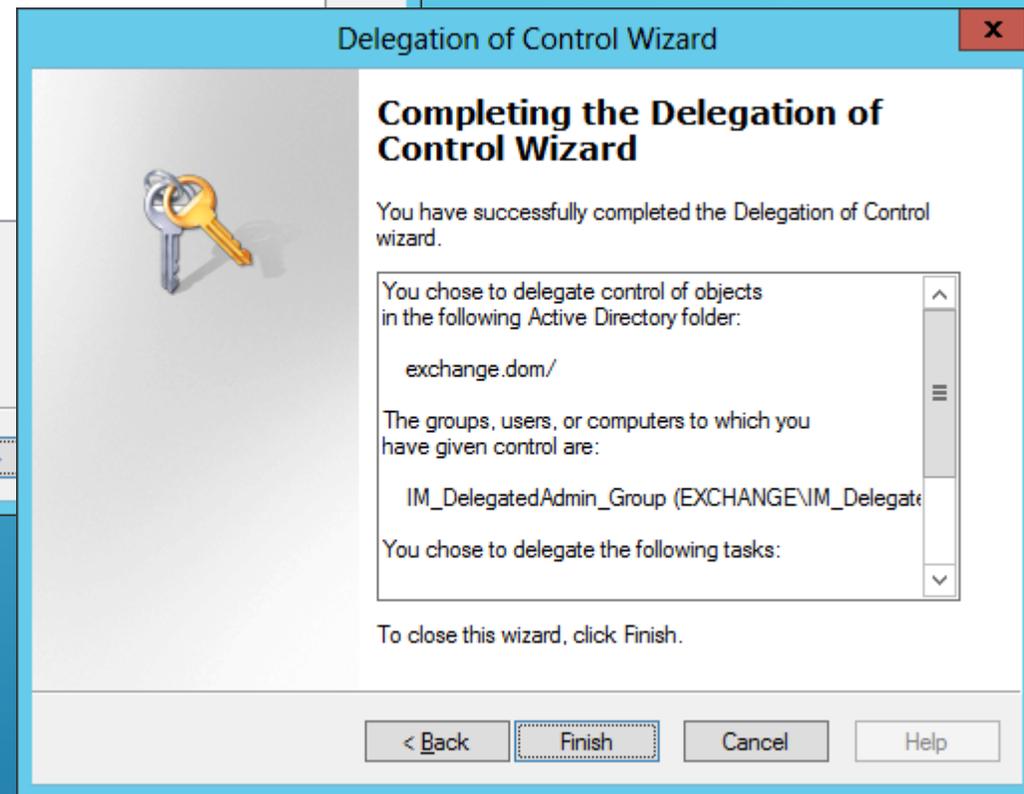
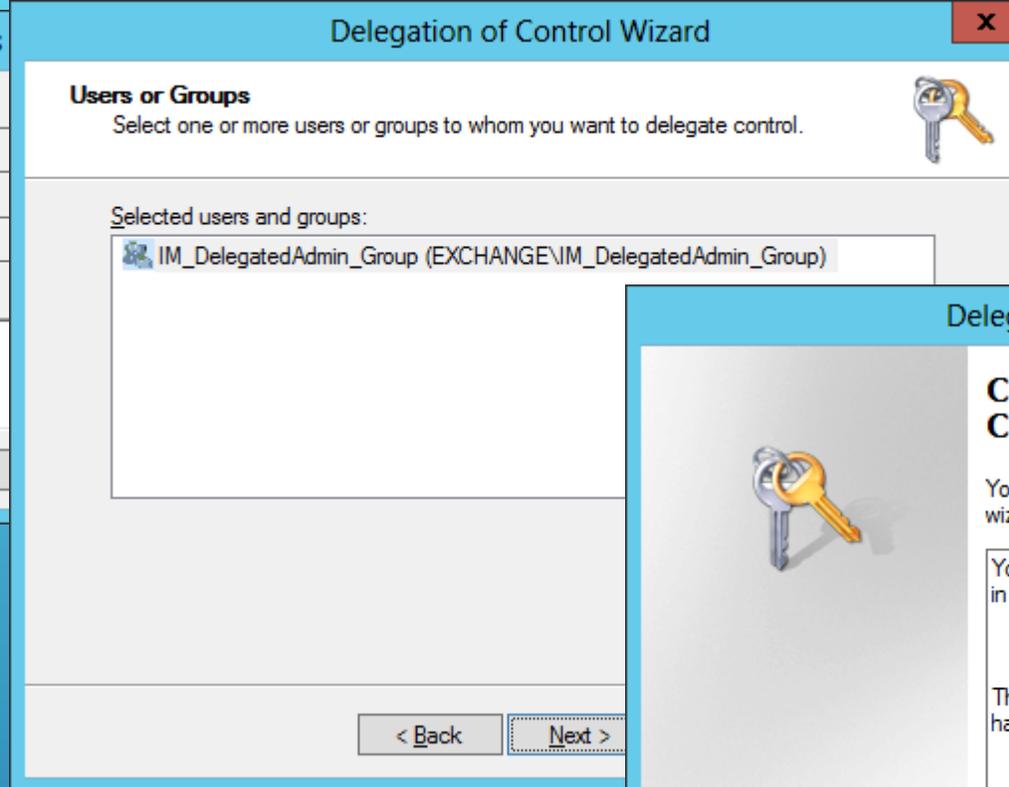
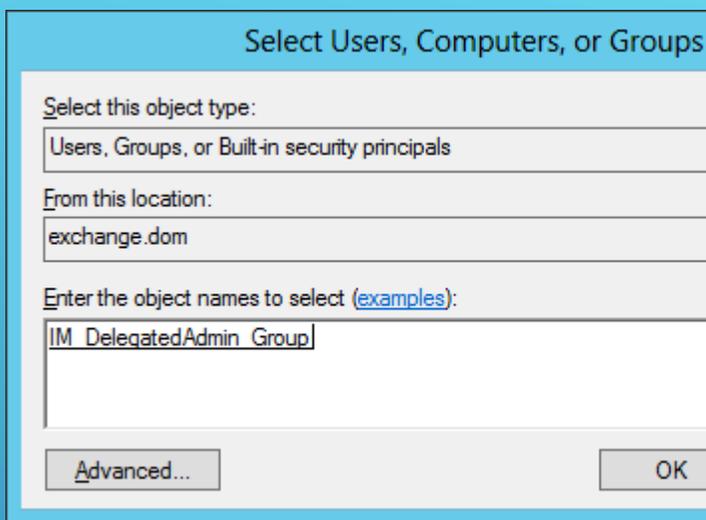
Dec 2013

- ▶ Client's active directory domain(s) follows the security policies standard of least privileged access, such that two (2) accounts are created for users that will access the Active Directory solution with higher access than a standard AD users account.
- ▶ Active Directory's default delegation model prevents delegation access from having equal or higher access than Enterprise/Domain Admins built-in accounts, to avoid creating a security gap; that a newly delegated admin could reset other admins passwords to gain higher privileges via account takeover.
  - ▶ This default delegation is enforced by AD domain polices.
  - ▶ This default delegation is typically enforce by client domain policies for non-built-in accounts. **This needs to be validated for each client.**

## ASSUMPTIONS

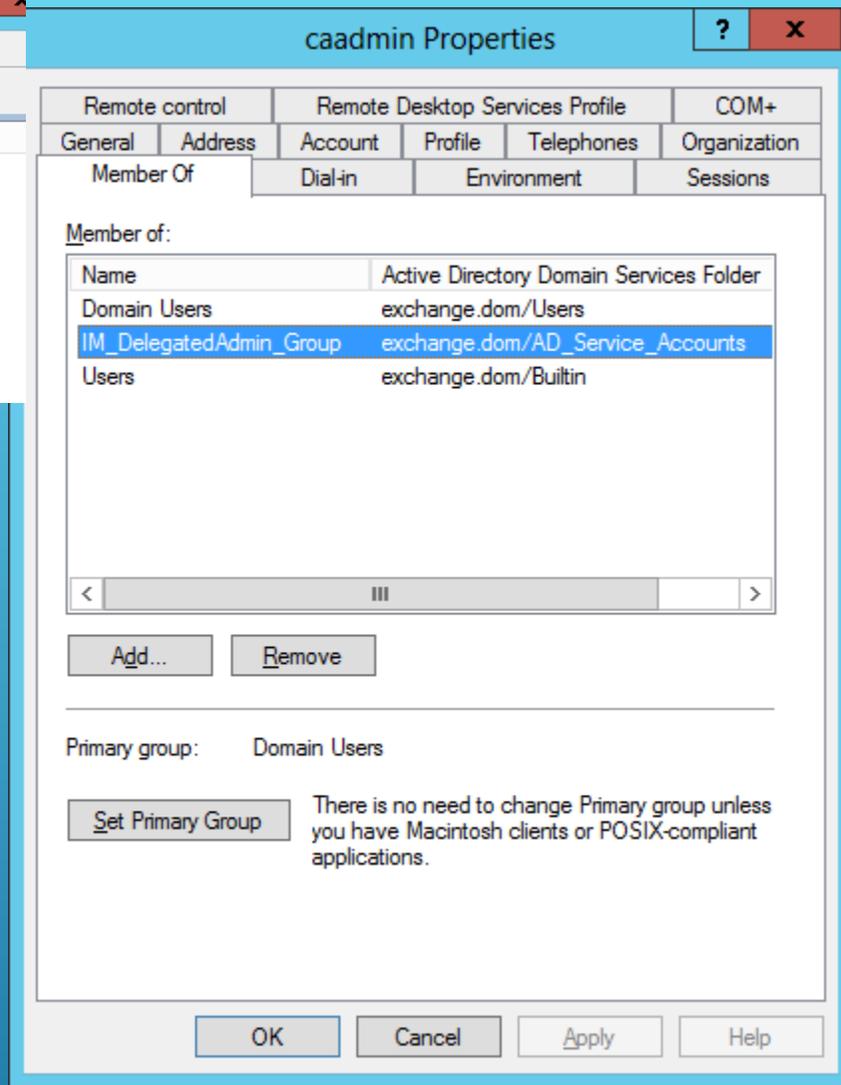
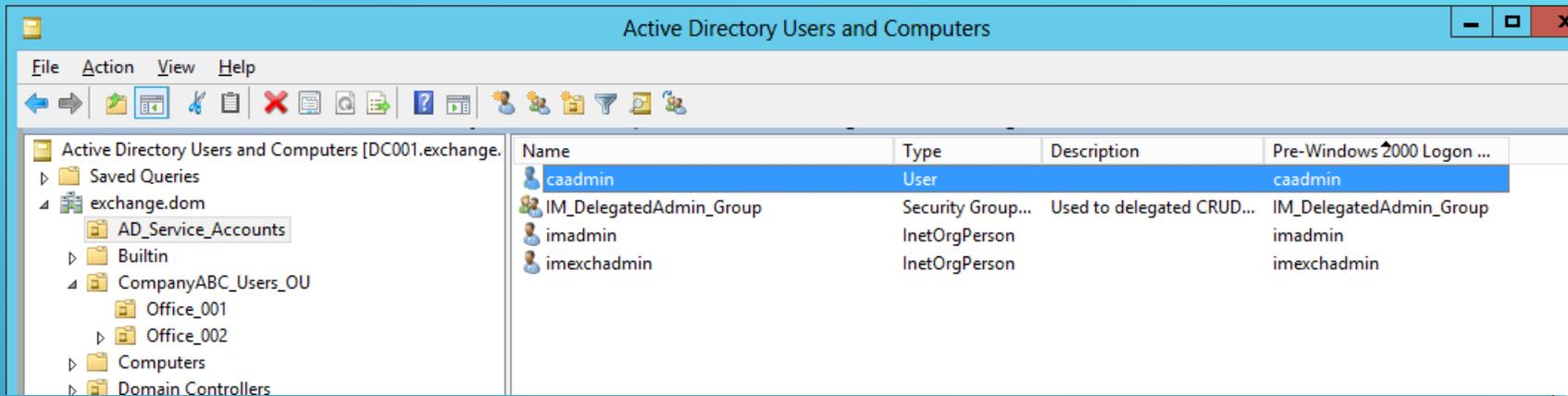


CREATE A NEW DELEGATED  
ADMIN GROUP & ASSIGN DELEGATED CONTROL TO  
THE ROOT OF ACTIVE DIRECTORY DOMAIN



- ▶ You chose to delegate control of objects
- ▶ in the following Active Directory folder:
  - ▶ exchange.dom/
- ▶ The groups, users, or computers to which you have given control are:
  - ▶ IM\_DelegatedAdmin\_Group (EXCHANGE\IM\_DelegatedAdmin\_Group)
- ▶ You chose to delegate the following tasks:
  - ▶ Create, delete, and manage user accounts
  - ▶ Reset user passwords and force password change at next logon
  - ▶ Read all user information
  - ▶ Modify the membership of a group

# ASSIGN CRUD SERVICES TO NEW GROUP



CREATE USER AND ASSIGN MEMBERSHIP TO NEW AD GROUP

EndpointName	Domain
Example_01_with_Full_Domain_Admin_Access	im
Example_02_Delegated_Access	im

### Active Directory Endpoint

Endpoint Settings | Program Exits Reference | Attribute Mapping | Logging | Statistics  
ADS Server | Security | Failover | Exchange General | Configuration

\* Name:

Description:

Functional level  
Mode: Native  
Domain Controller: Windows Server 2008 R2 Mode  
Domain: Windows Server 2008 R2 Domain Mode  
Forest: Windows Server 2008 R2 Forest Mode

Server  
\* Host:   
\* User ID:

Account Template  
Domain:     
Default:

EndpointName	Domain
Example_01_with_Full_Domain_Admin_Access	im
Example_02_Delegated_Access	im

### Active Directory Endpoint

Endpoint Settings | Program Exits Reference | Attribute Mapping | Logging | Statistics  
ADS Server | Security | Failover | Exchange General | Configuration

\* Name:

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Functional level  
Mode: Native  
Domain Controller: Windows Server 2008 R2 Mode  
Domain: Windows Server 2008 R2 Domain Mode  
Forest: Windows Server 2008 R2 Forest Mode

Server  
\* Host:   
\* User ID:

Account Template  
Domain:     
Default:

# DEFAULT ADMINISTRATOR VERSUS DELEGATED ADMIN ACCOUNT

Provisioning Manager - by CA (im:etaadmin@im) - [Endpoint Task/1 (Active Dir. Account)]

File Edit View Frame Object Window Help

Wizards Users Roles Endpoints System

Object Domains: im Domains Object type: Active Directory Endpoint

Simple attribute: EndpointName Advanced Value: \*

ADSAccount

Administrator

- DiscoverySearchMailbox {D919BA05-...
- Exchange Online-ApplicationAccour
- FederatedEmail.4c1f4d8b-8179-4148-...
- Guest
- HealthMailbox8a934fa26cec42b180b...
- HealthMailboxa9a0a50ee4584f33865f...
- HealthMailboxe3800a6f45e04e7193c2...
- krbtgt
- Migration.8f3e7716-2011-43e4-96b1-...
- SystemMailbox{1f05a927-e7f0-4f93-8...
- SystemMailbox{bb558c35-97f1-4cb9-...
- SystemMailbox{e0dc1c29-89c3-4034-...

Content...

Check Account Synchronization

Show Synchronization Detail...

List User

Explore/Correlate...

Custom... Set Password ...

Rename...

Move...

Duplicate...

Delete...

Remove Account from User...

Remove from Account Template...

Synchronize Accounts with Account Templates...

Relocate Accounts by Account Template...

Copy Object(s)

Paste Object(s)

Wizards

Properties

Create Mailbox

Move Mailbox

Delete Mailbox

Remove Exchange Attributes

Set Password

Account: Example\_02\_Delegated\_Access.ActiveDirectory.im/Users/Administrator

Password: [masked]

Confirm password: [masked]

User must change password at next logon

OK Cancel

Provisioning Manager - by CA (im:etaadmin@im)

Set Password call failed. Reason: :ETA\_E\_0008<MAC>, Active Dir. Account 'Administrator' on 'Example\_02\_Delegated\_Access' modification failed: Connector Server Modify failed: Unable to set Password Attribute: eTPassword Reason: Insufficient Rights (ldaps://imps001.exchange.dom:20403)

OK

Provisioning Manager - by CA (im:etaadmin@im)

Set Password call failed!

OK

PERFORM EXPLORE OF USER CONTAINER & ATTEMPT TO CHANGE PASSWORD OF ADMINISTRATOR BY DELEGATED ACCOUNT. **FAILED**

# ATTEMPT A MODIFY OPERATION - CHANGE FIRST NAME FIELD OF ADMINISTRATOR

FAILED

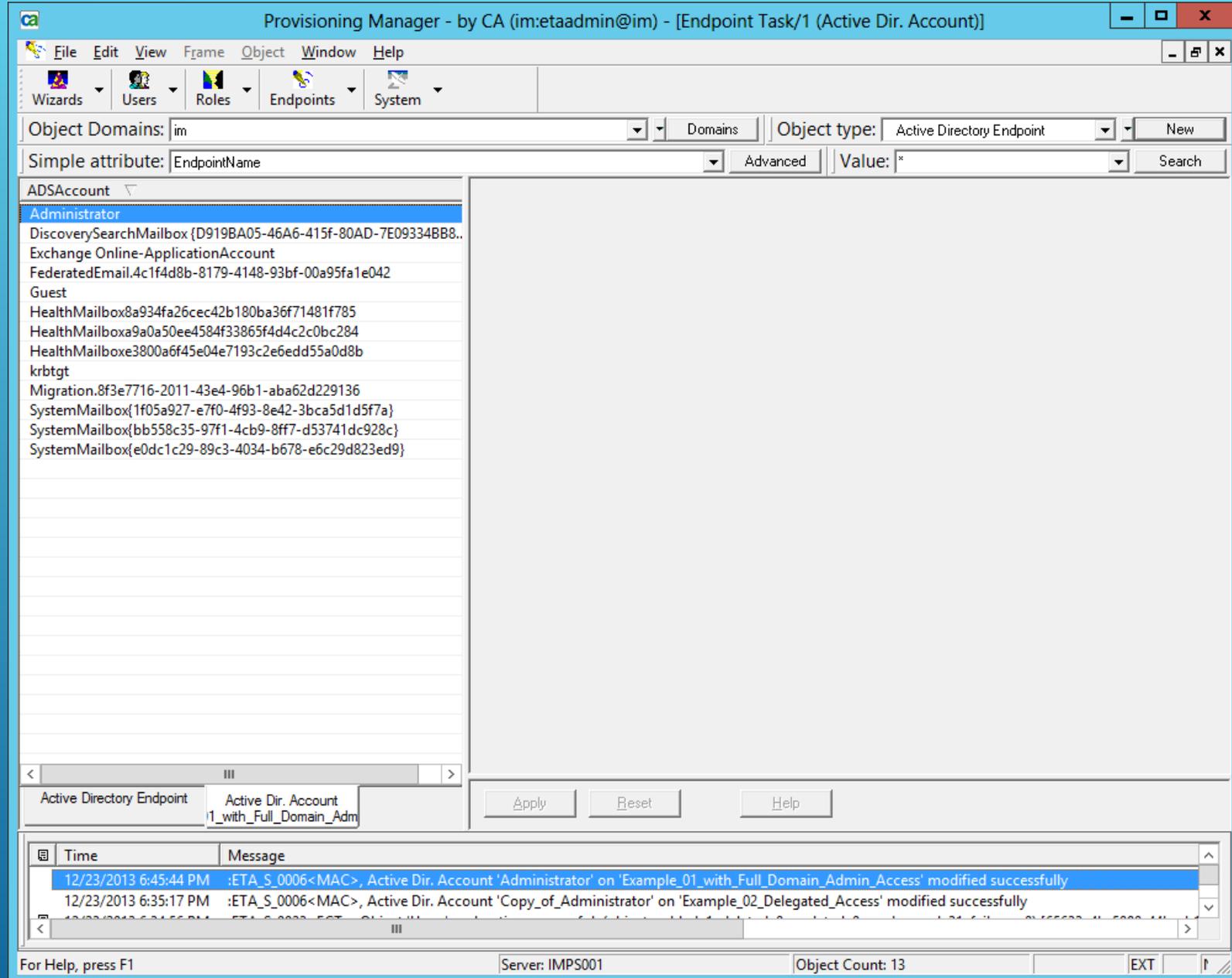
The screenshot displays the IM Provisioning Manager interface. The main window is titled "Provisioning Manager - by CA (im:etaadmin@im) - [Endpoint Task/1 (Active Dir. Account)]". The "Object Domains" is set to "im" and the "Object type" is "Active Directory Endpoint". The "Simple attribute" is "EndpointName". The "Active Directory Account" dialog box is open, showing the "General" tab. The "Container" is "Users", the "First name" is "Admin", and the "E-mail" is "Administrator@exchange.dom". A modal error dialog box is displayed in the foreground, titled "IM Provisioning Manager", with the following message:

**✘** :ETA\_E\_0008<MAC>, Active Dir. Account 'Administrator' on 'Example\_02\_Delegated\_Access' modification failed: Connector Server Modify failed: Insufficient Rights (ldaps://imps001.exchange.dom:20403)

The error dialog has an "OK" button. In the background, the "Active Directory Account" dialog has "Cancel" and "Apply" buttons. The status bar at the bottom shows "Server: IMPS001" and "Object Count: 14".

VALIDATE THAT FULL ADMINISTRATOR HAS NO ISSUE WITH CHANGING PASSWORD (SAME PROCESS ON PRIOR SLIDE)

SUCCESS MESSAGE AT BOTTOM OF GUI



Active Directory Users and Computers

File Action View Help

Active Directory Users and Computers [DC001.exchange.dom]

- Active Directory Users and Computers [DC001.exchange.dom]
  - Saved Queries
  - exchange.dom
    - AD\_Service\_Accounts
    - Builtin
    - CompanyABC\_Users\_OU
      - Office\_001
      - Office\_002
    - Computers
    - Domain Controllers
    - ForeignSecurityPrincipals
    - Managed Service Accounts
    - Microsoft Exchange Security Groups
    - Users

Name	Type	Description	Pre-Windows 2000 Logon ...
2nd_Account_Domain_Admin	User		test_admin_01
2nd_Account_Account_Operator	User		test_admin_02
2nd_Account_Enterprise_Admin	User		test_admin_03

2nd\_Account\_Domain\_Admin Properties

Remote control		Remote Desktop Services Profile			COM+
General	Address	Account	Profile	Telephones	Organization
Member Of					
Member of:		Active Directory Domain Services Folder			
Name	exchange.dom/Users				
Domain Admins	exchange.dom/Users				
Domain Users	exchange.dom/Users				

Primary group: Domain Users

Set Primary Group

There is no need to change Primary group unless you have Macintosh clients or POSIX-compliant applications.

OK Cancel Apply Help

2nd\_Account\_Account\_Operator Properties

Remote control		Remote Desktop Services Profile			COM+
General	Address	Account	Profile	Telephones	Organization
Member Of					
Member of:		Active Directory Domain Services Folder			
Name	exchange.dom/Builtin				
Account Operators	exchange.dom/Builtin				
Domain Users	exchange.dom/Users				

Primary group: Domain Users

Set Primary Group

There is no need to change Primary group unless you have Macintosh clients or POSIX-compliant applications.

OK Cancel Apply Help

2nd\_Account\_Enterprise\_Admin Properties

Remote control		Remote Desktop Services Profile			COM+
General	Address	Account	Profile	Telephones	Organization
Member Of					
Member of:		Active Directory Domain Services Folder			
Name	exchange.dom/Users				
Domain Users	exchange.dom/Users				
Enterprise Admins	exchange.dom/Users				

Primary group: Domain Users

Set Primary Group

There is no need to change Primary group unless you have Macintosh clients or POSIX-compliant applications.

OK Cancel Apply Help

CREATE THREE TEST ADMIN ACCOUNTS TO CHECK DEFAULT AD GROUP /DOMAIN POLICIES

Provisioning Manager - by CA (im:etaadmin@im) - [Endpoint Task/1 (Active Directory Endpoint)]

File Edit View Frame Object Window Help

Wizards Users Roles Endpoints System

Object Domains: im Domains Object type: Active Directory Endpoint New

Simple attribute: EndpointName Advanced Value: \* Search

EndpointName	Domain
Example_01_with_Full_Domain_Admin_Access	im
Example_02_Delegated_Access	im

Explore and Correlate Endpoint

Container tree:

- [-] Example\_01\_with\_Full\_Domain\_Admin\_A
- [-] AD\_Service\_Accounts
- [-] Builtin
- CompanyABC\_Users\_OU
- [-] Computers
- [-] Domain Controllers
- [-] ForeignSecurityPrincipals
- [-] Managed Service Accounts
- [-] Microsoft Exchange Security Groups
- [-] Program Data
- Users

Endpoint name: Example\_01\_with\_Full\_Domain\_

View/Edit Endpoint Type View/Edit Endpoint

Action

- Explore endpoint for managed objects
- Correlate accounts to global users
  - Use existing global users
  - Create global users as needed
- Update global user fields

Results

Status: Explore/Correlate finished.

Operation detail count: 64

Start Done Help

Provisioning Manager - by CA (im:etaadmin@im) - [Endpoint Task/1 (Active Directory Endpoint)]

File Edit View Frame Object Window Help

Wizards Users Roles Endpoints System

Object Domains: im Domains Object type: Active Directory Endpoint New

Simple attribute: EndpointName Advanced Value: \* Search

EndpointName	Domain
Example_01_with_Full_Domain_Admin_Access	im
Example_02_Delegated_Access	im

Explore and Correlate Endpoint

Container tree:

- [-] Example\_02\_Delegated\_Access
- [-] AD\_Service\_Accounts
- [-] Builtin
- CompanyABC\_Users\_OU
- [-] Computers
- [-] Domain Controllers
- [-] ForeignSecurityPrincipals
- [-] Managed Service Accounts
- [-] Microsoft Exchange Security Groups
- [-] Program Data
- Users

Endpoint name: Example\_02\_Delegated\_Access

View/Edit Endpoint Type View/Edit Endpoint

Action

- Explore endpoint for managed objects
- Correlate accounts to global users
  - Use existing global users
  - Create global users as needed
- Update global user fields

Results

Status: Explore/Correlate finished.

Operation detail count: 64

Start Done Help

PERFORM EXPLORE OF OU FOR TEST ACCOUNTS

Provisioning Manager - by CA (im:etaadmin@im) - [Endpoint Task/1 (Active Directory Endpoint)]

File Edit View Frame Object Window Help

Wizards Users Roles Endpoints System

Object Domains: im Domains Object type: Active Directory Endpoint

Simple attribute: EndpointName Advanced Value: \*

EndpointName	Domain
Example_01_with_Full_Domain_Admin_Access	im
Example_02_Delegated_Access	im

Endpoint Content

Object type: Active Dir. Account Create new content

Container tree

- Example\_02\_Delegated\_Access
  - Builtin
  - CompanyABC\_Users\_OU
  - Users

Container type: ADSOrgUnit

Search only one container level

Search for content

Attribute: ADSAccount Value: \*

Advanced Search

Done Help

Active Directory Endpoint Active Dir. Account Apply Reset Help

Provisioning Manager - by CA (im:etaadmin@im) - [Endpoint Task/1 (Active Dir. Account)]

File Edit View Frame Object Window Help

Wizards Users Roles Endpoints System

Object Domains: im Domains Object type: Active Directory Endpoint New

Simple attribute: EndpointName Advanced Value: \* Search

ADSAccount
2nd_Account_Account_Operator
2nd_Account_Domain_Admin
2nd_Account_Enterprise_Admin

Endpoint Content

Object type: Active Dir. Account Create new content

Container tree

- Example\_02\_Delegated\_Access
  - Builtin
  - CompanyABC\_Users\_OU
  - Users

Container type: ADSOrgUnit

Search only one container level

Search for content

Attribute: ADSAccount Value: \*

Advanced Search

Done Help

SELECT THE OU AND TEST ACCOUNTS TO CHECK WITH THE DELEGATED ADMIN ACCOUNT

# SUCCESS –

DEFAULT AD

DOMAIN

POLICIES DO NOT

STOP BY HIGHER

ACCESS LEVEL FOR

DELEGATED

ACCOUNT

GRANTED ACCESS

TO THE TOP OF THE

DOMAIN

Set Password

Account: /CompanyABC\_Users\_OU/Office\_001/2nd\_Account\_Account\_Operator

Password: [REDACTED]

Confirm password: [REDACTED]

User must change password at next logon

OK Cancel

Time	Message
7:58 PM	:ETA_S_0006<MAC>, Active Dir. Account '2nd_Account_Account_Operator' on 'Example_02_Delegated_Access' modified successfully
4:50 PM	:ETA_S_0023<ECT>, Object 'Users' exploration successful: (objects added: 0, deleted: 0, updated: 0, unchanged: 31, failures: 0) [9cbdeab3-8ae1-4c8a-...

Set Password

Account: /n/CompanyABC\_Users\_OU/Office\_001/2nd\_Account\_Enterprise\_Admin

Password: [REDACTED]

Confirm password: [REDACTED]

User must change password at next logon

OK Cancel

Set Password

Account: /r.im/CompanyABC\_Users\_OU/Office\_001/2nd\_Account\_Domain\_Admin

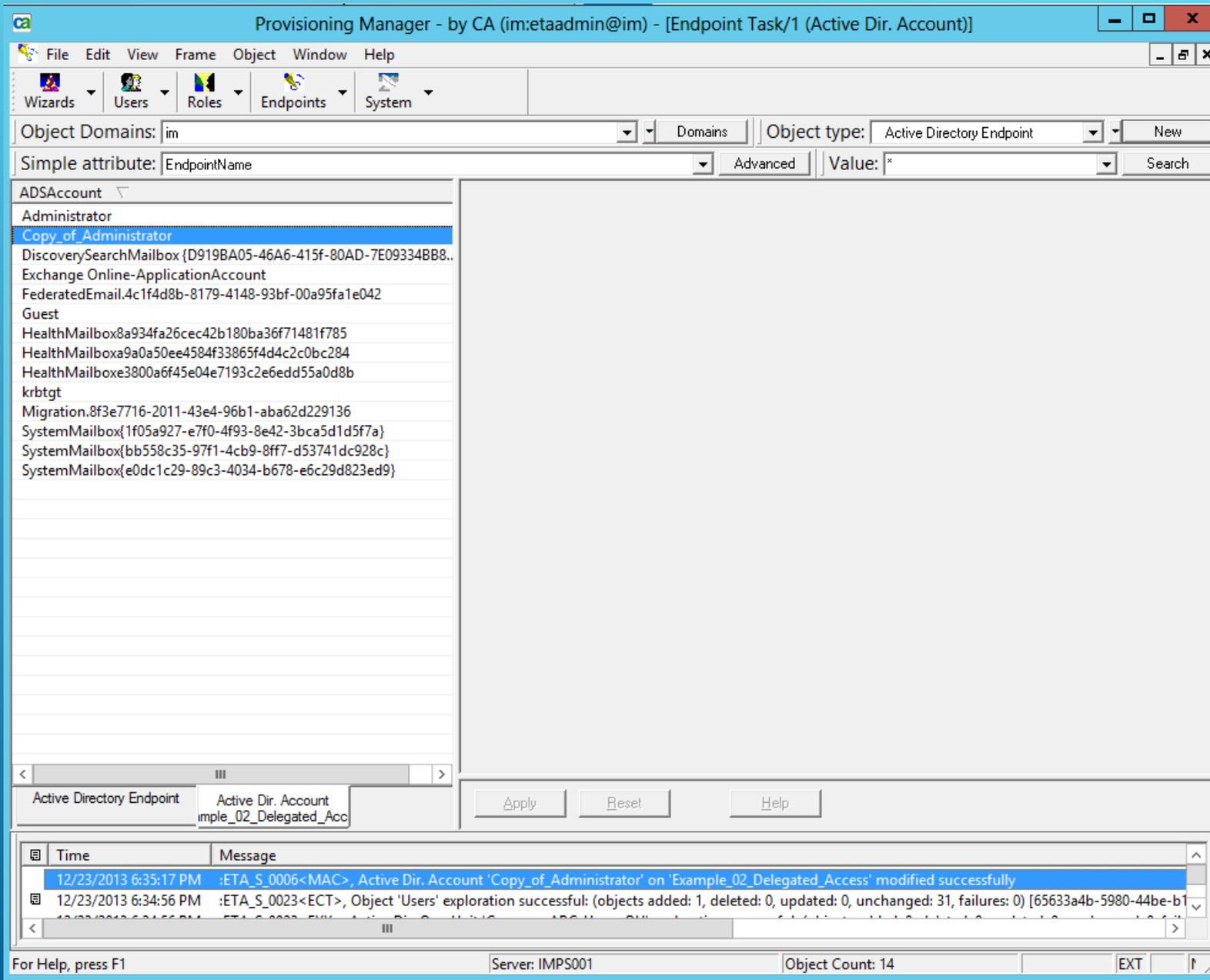
Password: [REDACTED]

Confirm password: [REDACTED]

User must change password at next logon

Time	Message
12/23/2013 6:30:27 PM	:ETA_S_0006<MAC>, Active Dir. Account '2nd_Account_Enterprise_Admin' on 'Example_02_Delegated_Access' modified successfully
12/23/2013 6:29:11 PM	:ETA_S_0006<MAC>, Active Dir. Account '2nd_Account_Domain_Admin' on 'Example_02_Delegated_Access' modified successfully

For Help, press F1 Server: IMPS001 Object Count: 3



CHECK IF COPY OF DEFAULT ADMINISTRATOR IS PROTECTED AS WELL.

NO. DELEGATED ADMIN IS ABLE TO CHANGE THIS ACCOUNT'S PASSWORD.

Provisioning Manager - by CA (im:etaadmin@im) - [Endpoint Task/1 (Active Directory Endpoint)]

File Edit View Frame Object Window Help

Wizards Users Roles Endpoints System

Object Domains: im Domains Object type: Active Directory Endpoint

Simple attribute: EndpointName Advanced Value: \*

EndpointName	Domain
Example_01_with_Full_Domain_Admin_Access	im
Example_02_Delegated_Access	im

Endpoint Content

Object type: Active Dir. Account

Create new content

New

Search for content

Attribute: ADSAccount

Value: \*

Advanced Search

Done Help

New Object - Account

Create in: Office\_002

First name: test\_user\_01 Initials:

Last name:

\* Full name: test\_user\_01

\* User logon name: test\_user\_01 @exchange.dom

\* User logon name (pre-Windows 2000): EXCHANGE\ test\_user\_01

Back Next > Cancel

Password

Create in: Office\_002

Password: \*\*\*\*\*

Confirm password: \*\*\*\*\*

User must change password at next logon

User cannot change password

Password never expires

Account is disabled

Back Next > Cancel

Create Object

Creating Account with the following parameters:

Object DN: =Office\_002.OU=CompanyABC\_Users.OU,DC=exchange,DC=dom

Attribute	Value
givenName	test_user_01
displayName	test_user_01
userPrincipalName	test_user_01@exchange.dom
sAMAccountName	test_user_01
objectClass	user
eTPassword	*****
pwdLastSet	-1
userAccountControl	512

Back Finish Cancel

Time Message

12/23/2013 6:58:24 PM :ETA\_S\_0002<AAC>, Active Dir. Account 'test\_user\_01' on 'Example\_02\_Delegated\_Access' created successfully

12/23/2013 6:45:44 PM :ETA\_S\_0006<MAC>, Active Dir. Account 'Administrator' on 'Example\_01\_with\_Full\_Domain\_Admin\_Access' modified successfully

For Help, press F1 Server: IMPS001 Object Count: 1 EXT

Active Directory Users and Computers

File Action View Help

Active Directory Users and Computers [DC001.exchange]

- Saved Queries
- exchange.dom
  - AD\_Service\_Accounts
  - Builtin
  - CompanyABC\_Users\_OU
    - Office\_001
    - Office\_002
  - Computers
  - Domain Controllers
  - ForeignSecurityPrincipals
  - Managed Service Accounts
  - Microsoft Exchange Security Groups
  - Users

Name	Type	Description	Pre-Windows 2000 Logon ...
test_user_01	User		test_user_01

test\_user\_01 Properties

Member Of	Dial-in	Environment	Sessions
Remote control	Remote Desktop Services Profile	COM+	

General Address Account Profile Telephones Organization

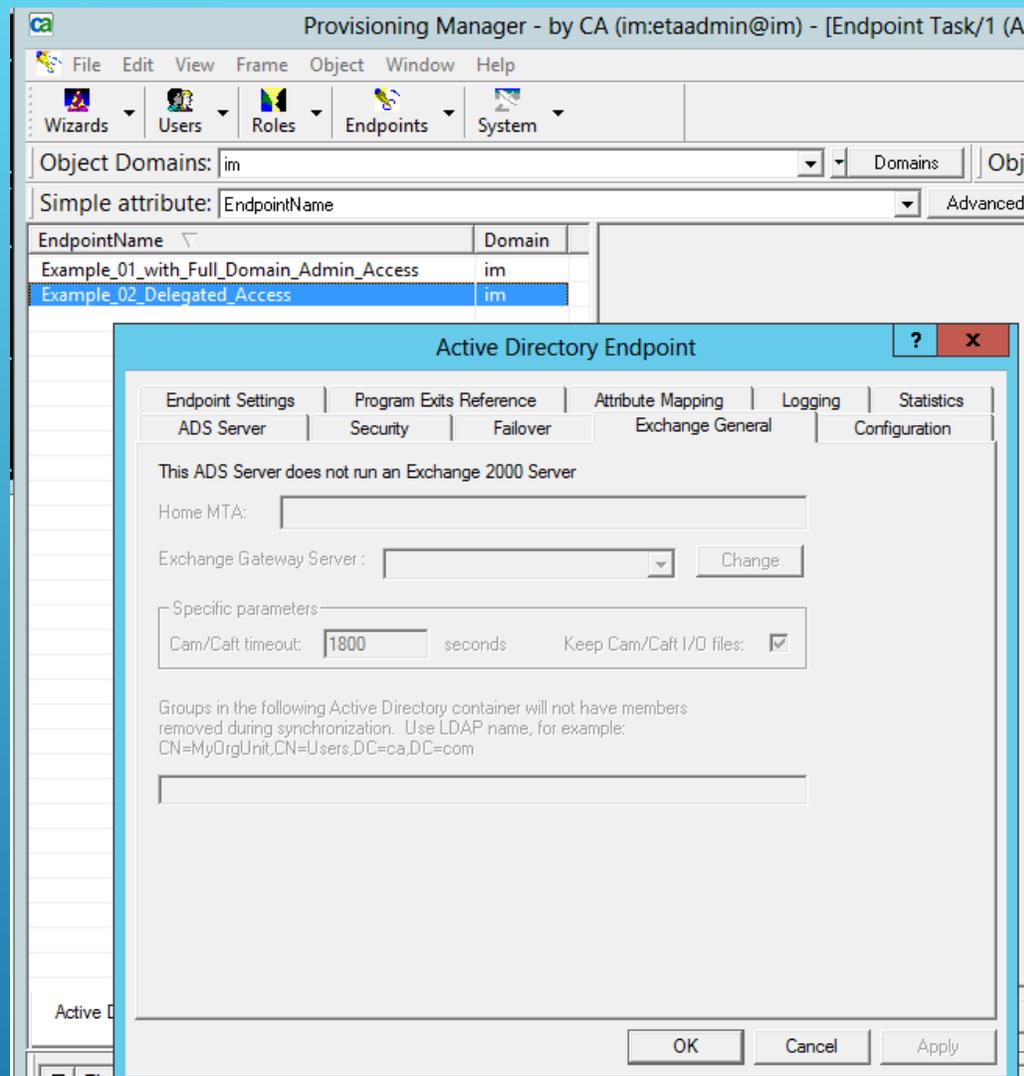
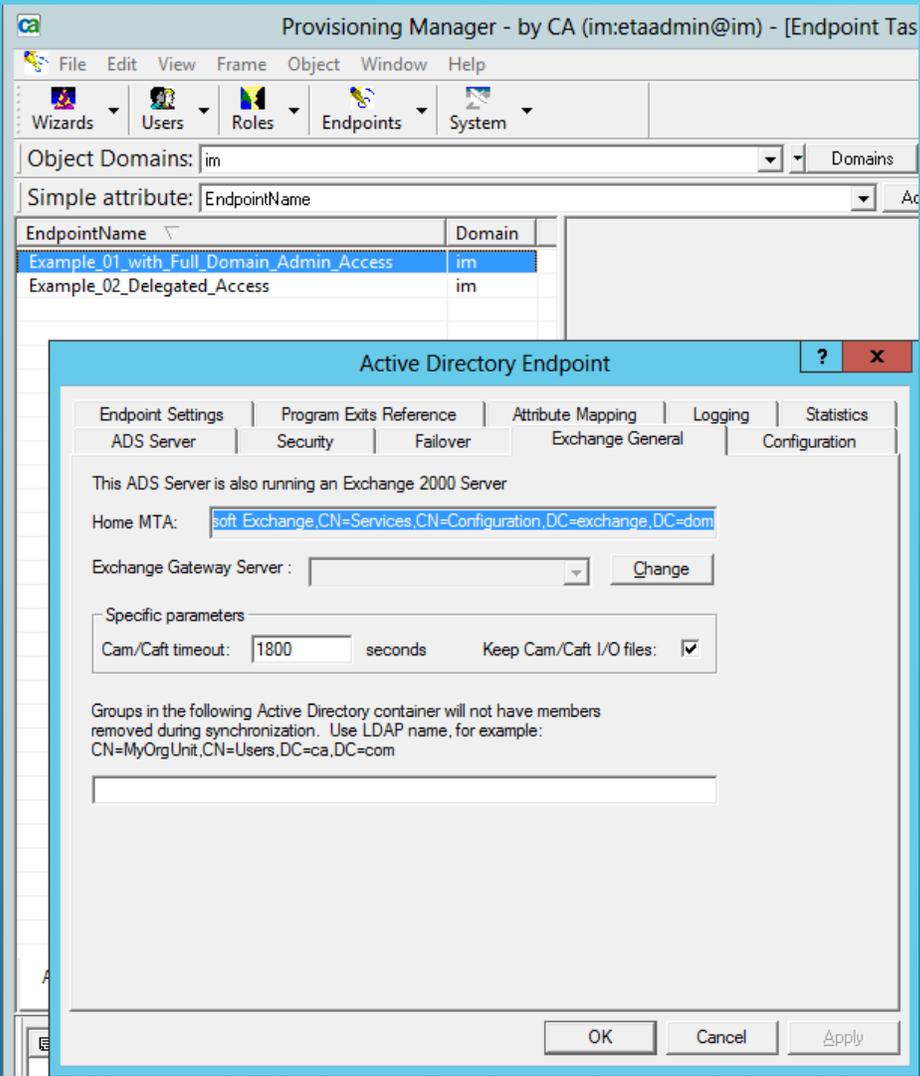
test\_user\_01

First name: test\_user\_01 Initials:

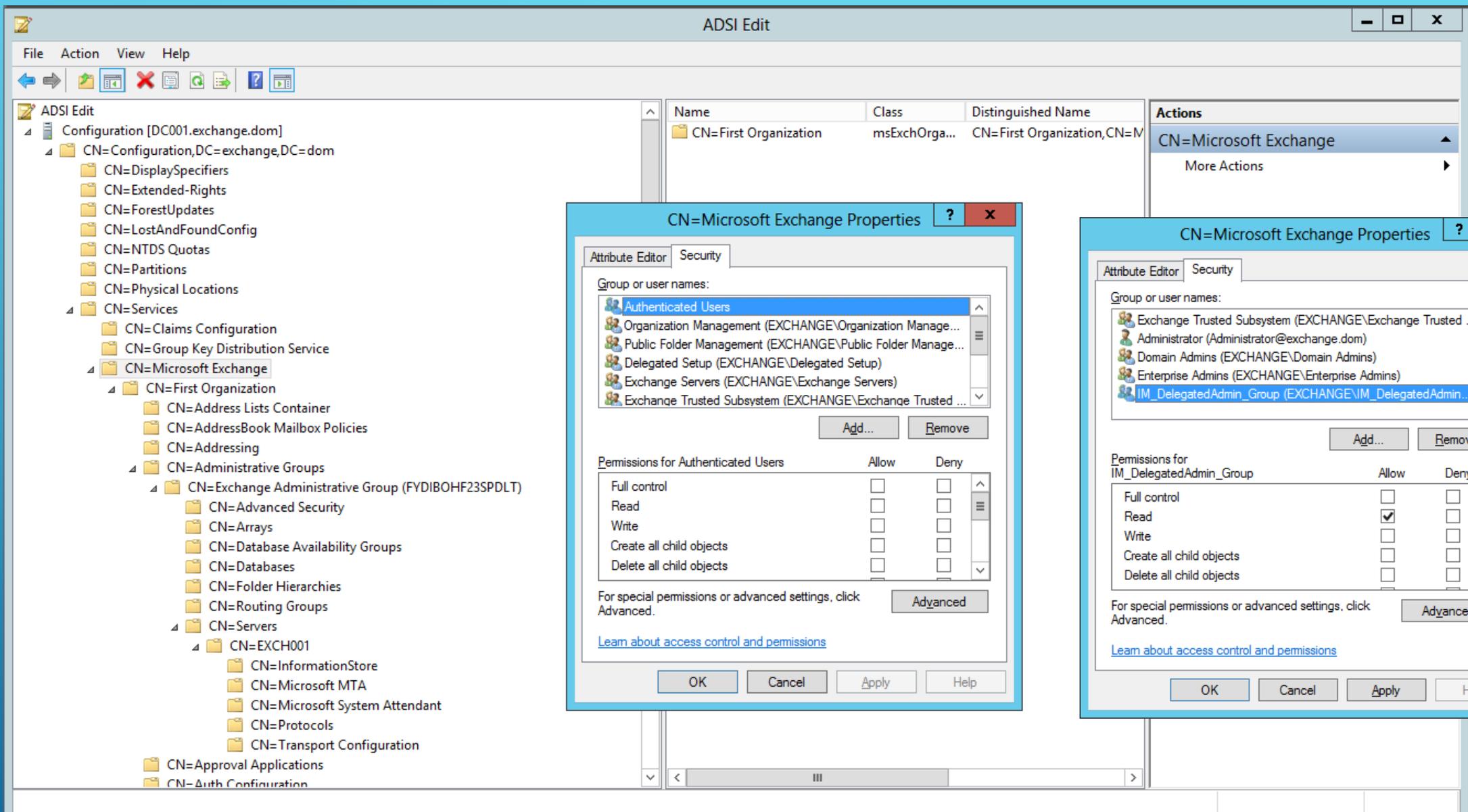
Last name:

Display name: test\_user\_01

VALIDATE CRUD FOR  
NORMAL ACCOUNTS



EXCHANGE ACCESS CHECK - NO EXCHANGE SERVER SEEN WITH DELEGATED ACCOUNT WITH CRUD ACCESS - **FAIL**



USE MS TOOL, ADSIEDIT, AS AN EXISTING AD ADMIN, TO UPDATE/VIEW SECURITY OF EXCHANGE CONFIGURATION IN THE ACTIVE DIRECTORY DOMAIN & ADD NEW SECURITY GROUP WITH READ ACCESS

Advanced Security Settings for Microsoft Exchange

Owner: Enterprise Admins (EXCHANGE\Enterprise Admins) [Change](#)

Permissions Auditing Effective Access

For additional information, double-click a permission entry. To modify a permission entry, select the entry and click Edit (if available).

Permission entries:

Type	Principal	Access	Inherited from	Applies to
Allow	IM_DelegatedAdmin_Group (...)	Read	None	This object and all descendant...
Allow	Exchange Servers (EXCHANGE...	Read	None	This object and all descendant...
Allow	Public Folder Management (E...	Special	None	This object and all descendant...
Allow	Delegated Setup (EXCHANGE...	Special	None	This object and all descendant...
Allow	Organization Management (E...	Full control	None	This object and all descendant...
Allow	Exchange Trusted Subsystem ...	Full control	None	This object and all descendant...
Allow	Administrator (Administrator...	Full control	None	This object and all descendant...
Allow	Authenticated Users	Special	None	This object only
Allow	Enterprise Admins (EXCHANGE...	Full control	CN=Configuration,DC...	This object and all descendant...
Allow	Domain Admins (EXCHANGE...	Special	CN=Configuration,DC...	This object and all descendant...

Add Remove Edit Restore defaults

Disable inheritance

OK Cancel Apply

Permission Entry for Microsoft Exchange

Principal: IM\_DelegatedAdmin\_Group (EXCHANGE\IM\_DelegatedAdmin\_Group) [Select a principal](#)

Type: Allow

Applies to: This object and all descendant objects

Permissions:

- Full control
- List contents
- Read all properties
- Write all properties
- Delete
- Delete subtree
- Read permissions
- Modify permissions
- Modify owner
- All validated writes
- Create msExchOmaDeliveryProvider objects
- Delete msExchOmaDeliveryProvider objects
- Create msExchOmaDeviceCapability objects
- Delete msExchOmaDeviceCapability objects
- Create msExchOmaDeviceType objects
- Delete msExchOmaDeviceType objects
- Create msExchOrganizationContainer objects
- Delete msExchOrganizationContainer objects
- Create msExchOrganizationSettings objects
- Delete msExchOrganizationSettings objects

OK Cancel

SELECT ADVANCED / EDIT TO GRANT READ ACCESS TO  
 “APPLIES TO: THIS OBJECT AND ALL DESCENDANT OBJECTS”

**Connection Settings**

Name: Configuration

Path: LDAP://DC001.exchange.dom/Configuration

Connection Point

Select or type a Distinguished Name or Naming Context:

**Select a well known Naming Context:**

Configuration

Computer

Select or type a domain or server: (Server | Domain [:port])

**Default (Domain or server that you logged in to)**

Use SSL-based Encryption

Advanced... OK Cancel

**Advanced**

**Specify Credentials**

Credentials

Username: caadmin

For e.g. Domain\User or DN or sAMAccountName or userPrincipalName

Password: .....

Port Number:

Protocol

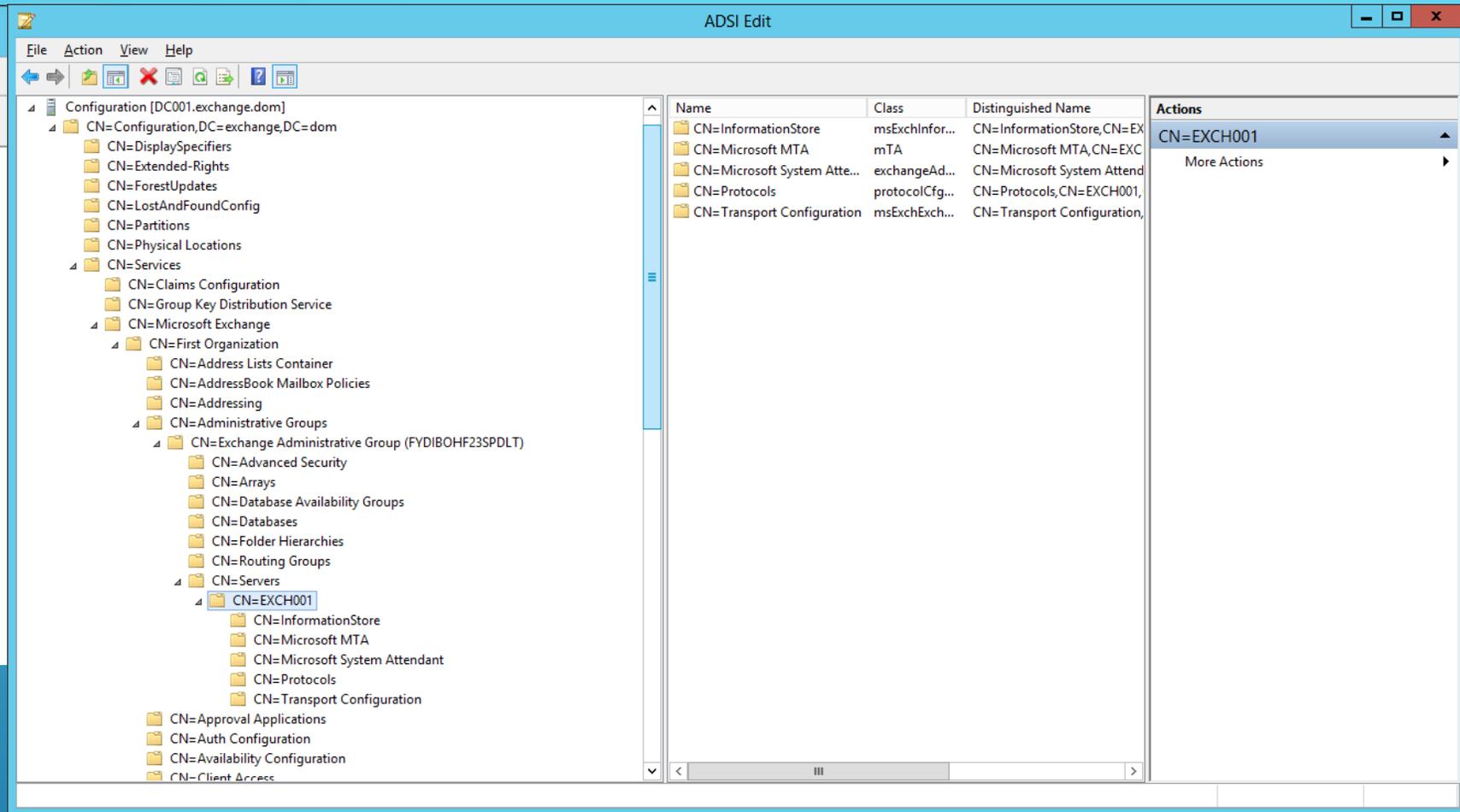
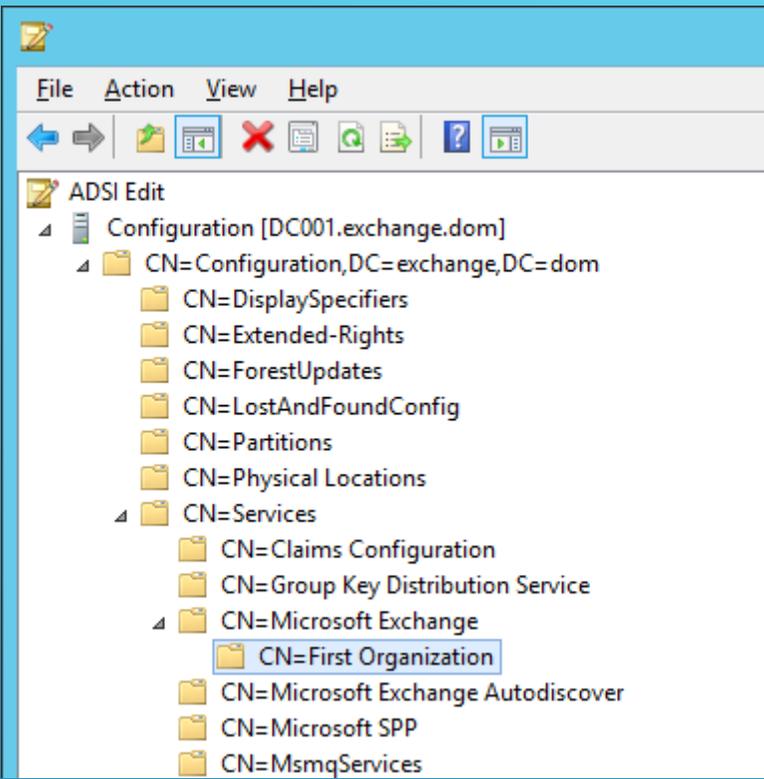
**LDAP**

Global Catalog

Simple bind authentication

OK Cancel

CHECK ACCESS IS CORRECT. CLICK ADVANCE AND USE NEW SERVICE ACCOUNT & PASSWORD



IF ACCESS IS **INCORRECT**, ACCOUNT WILL NOT BE ABLE TO ACCESS BEYOND CN=MICROSOFT EXCHANGE.

IF ACCESS IS **CORRECT**, ACCOUNT WILL BE ABLE TO VIEW ALL EXCHANGE SERVERS IN THE ACTIVE DIRECTORY DOMAIN

caadmin Properties

Remote Desktop Services Profile	COM+	Attribute Editor			
Published Certificates	Member Of	Password Replication	Dial-in	Object	
Security	Environment	Sessions	Remote control		
General	Address	Account	Profile	Telephones	Organization

User logon name:  
 @exchange.dom

User logon name (pre-Windows 2000):  
EXCHANGE\

Unlock account

Account options:

- User must change password at next logon
- User cannot change password
- Password never expires
- Store password using reversible encryption

Account expires

Never

End of:

ENSURE SERVICE'S AD ACCOUNT  
TAB IS POPULATED FOR BOTH USER  
LOGIN NAME FIELDS

OTHERWISE THIS ERROR WILL  
APPEAR IN THE IMPS ADS LOGS

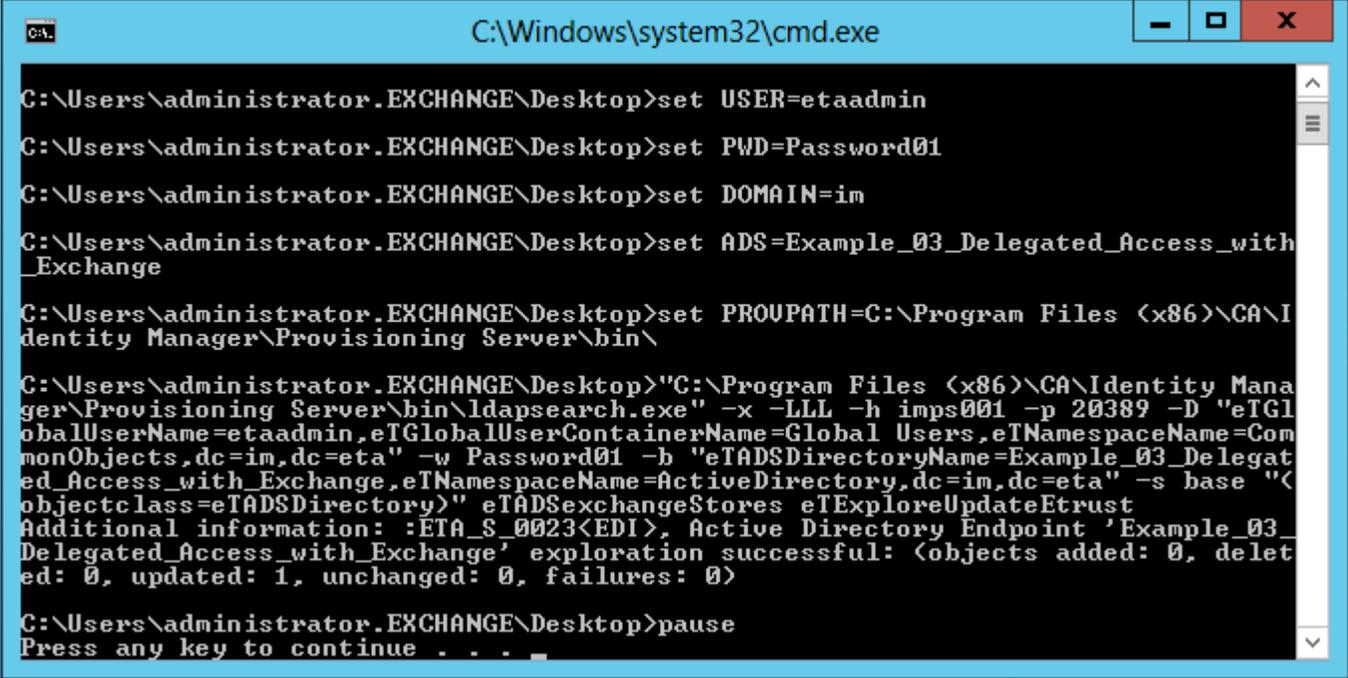
“UNABLE TO RESOLVE OBJECTSID”

# BOUNCE IM\_CCS SERVICE AND FORCE A “REFRESH” OF THE AD DOMAIN (OR CREATE A NEW ONE)

```
set HOST=imps001
set USER=etaadmin
set PWD=Password01
set DOMAIN=im
set ADS=Example_03_Delegated_Access_with_Exchange
set PROVPATH=C:\Program Files (x86)\CA\Identity Manager\Provisioning Server\bin\
"%PROVPATH%\ldapsearch.exe" -x -LLL -h %HOST% -p 20389 -D "eTGlobalUserName=%USER%,eTGlobalUserContainerName=Global Users,eTNamespaceName=CommonObjects,dc=im,dc=eta" -w %PWD% -b "eTADSDirectoryName=%ADS%,eTNamespaceName=ActiveDirectory,dc=%DOMAIN%,dc=eta" -s base "(objectclass=eTADSDirectory)" eTADSexchangeStores eTExploreUpdateEtrust
pause
```

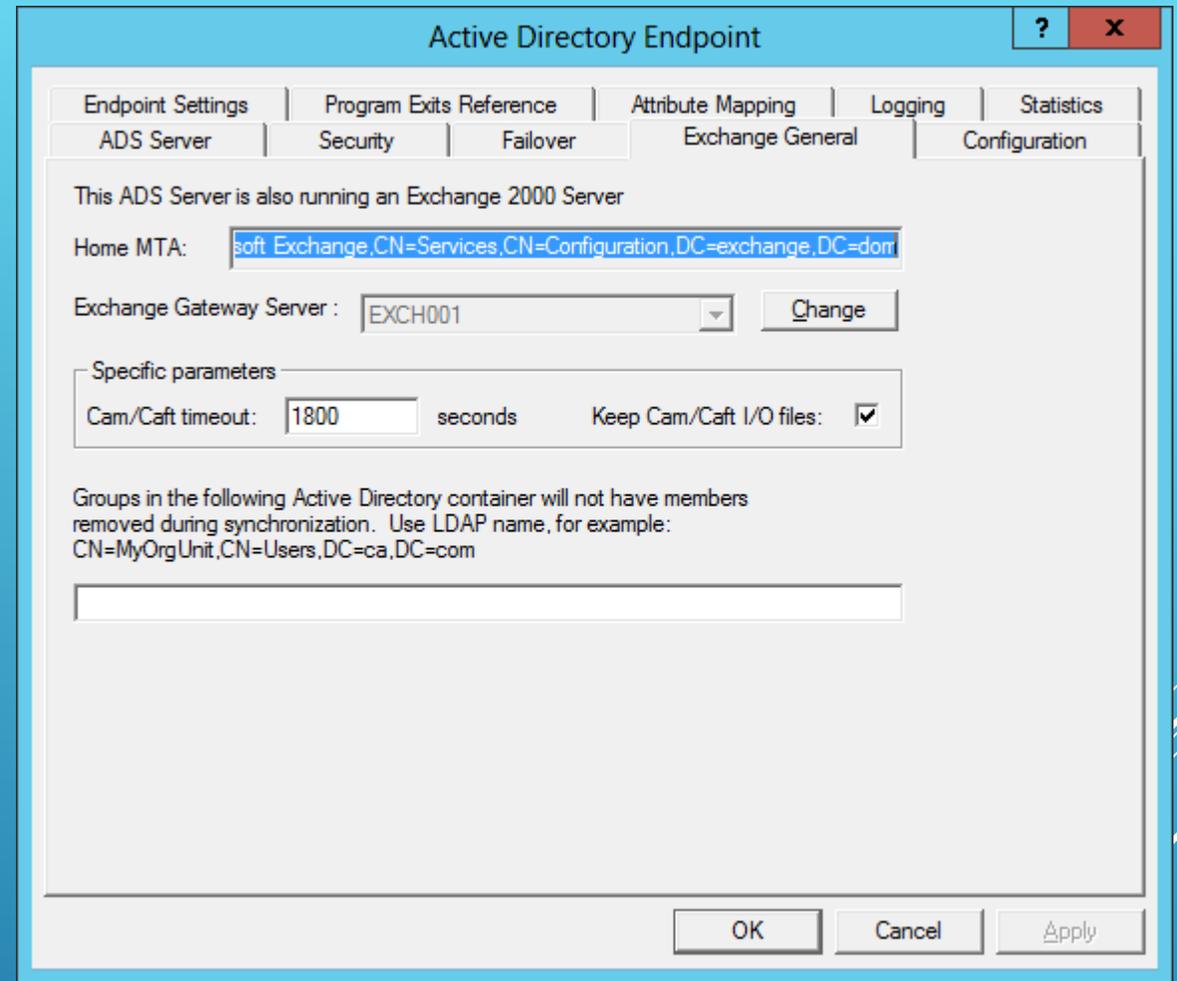
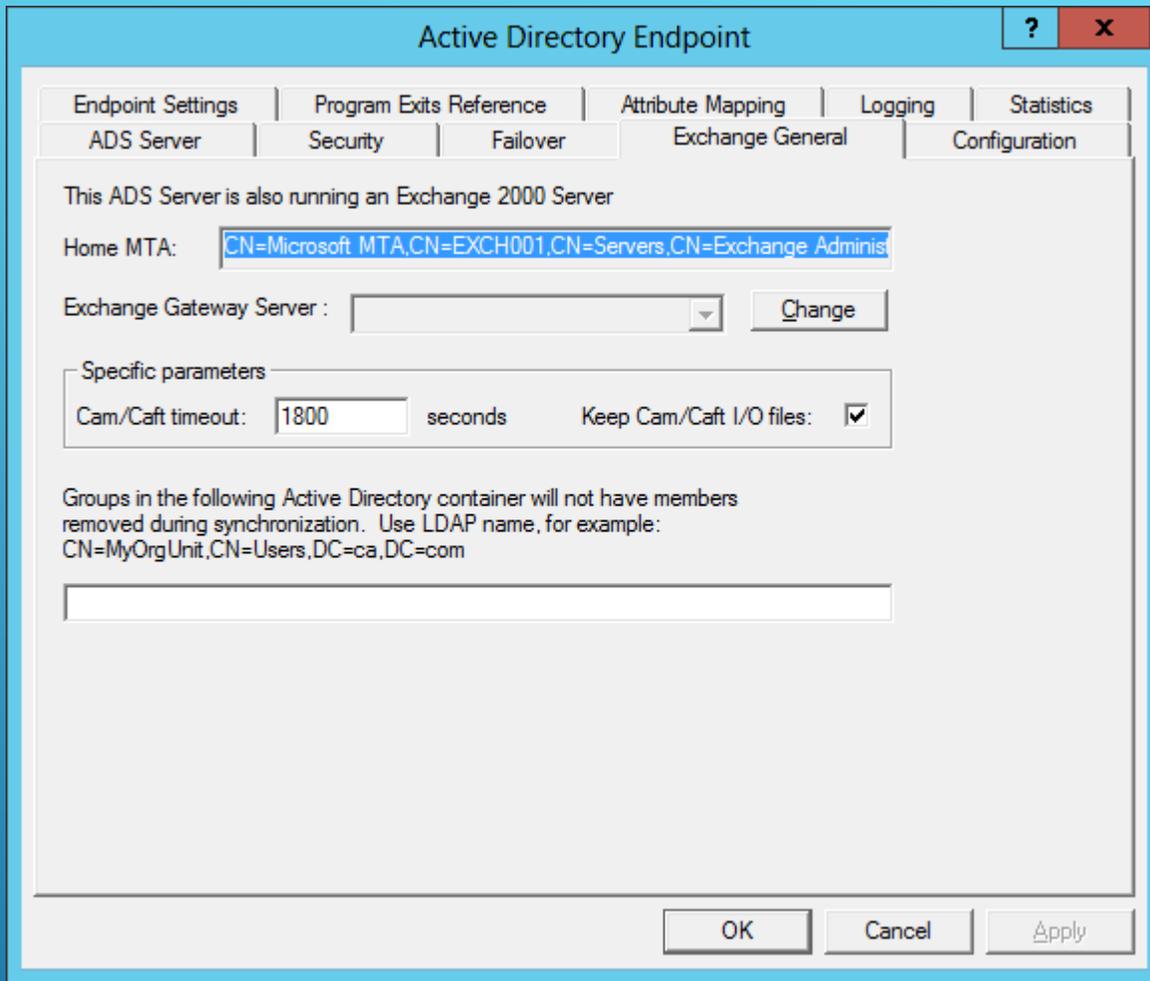
```
C:\Program Files (x86)\CA\Identity Manager\Provisioning Server\bin>net stop im_ccs
The CA IdentityMinder - Connector Server (C++) service is stopping.
The CA IdentityMinder - Connector Server (C++) service was stopped successfully.

C:\Program Files (x86)\CA\Identity Manager\Provisioning Server\bin>net start im_ccs
The CA IdentityMinder - Connector Server (C++) service is starting...
The CA IdentityMinder - Connector Server (C++) service was started successfully.
```



```
C:\Windows\system32\cmd.exe

C:\Users\administrator.EXCHANGE\Desktop>set USER=etaadmin
C:\Users\administrator.EXCHANGE\Desktop>set PWD=Password01
C:\Users\administrator.EXCHANGE\Desktop>set DOMAIN=im
C:\Users\administrator.EXCHANGE\Desktop>set ADS=Example_03_Delegated_Access_with_Exchange
C:\Users\administrator.EXCHANGE\Desktop>set PROVPATH=C:\Program Files (x86)\CA\Identity Manager\Provisioning Server\bin\
C:\Users\administrator.EXCHANGE\Desktop>"C:\Program Files (x86)\CA\Identity Manager\Provisioning Server\bin\ldapsearch.exe" -x -LLL -h imps001 -p 20389 -D "eTGlobalUserName=etaadmin,eTGlobalUserContainerName=Global Users,eTNamespaceName=CommonObjects,dc=im,dc=eta" -w Password01 -b "eTADSDirectoryName=Example_03_Delegated_Access_with_Exchange,eTNamespaceName=ActiveDirectory,dc=im,dc=eta" -s base "(objectclass=eTADSDirectory)" eTADSexchangeStores eTExploreUpdateEtrust
Additional information: :ETA_S_0023<EDI>, Active Directory Endpoint 'Example_03_Delegated_Access_with_Exchange' exploration successful: (objects added: 0, deleted: 0, updated: 1, unchanged: 0, failures: 0)
C:\Users\administrator.EXCHANGE\Desktop>pause
Press any key to continue . . .
```

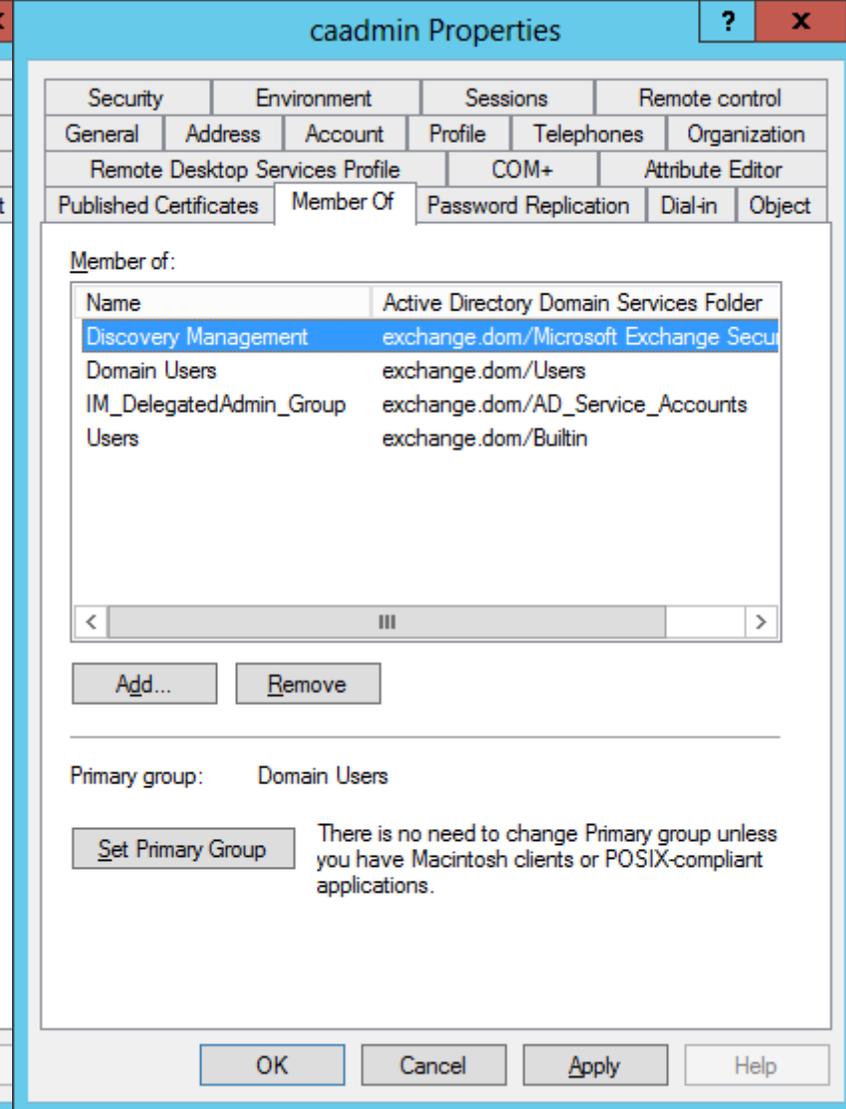
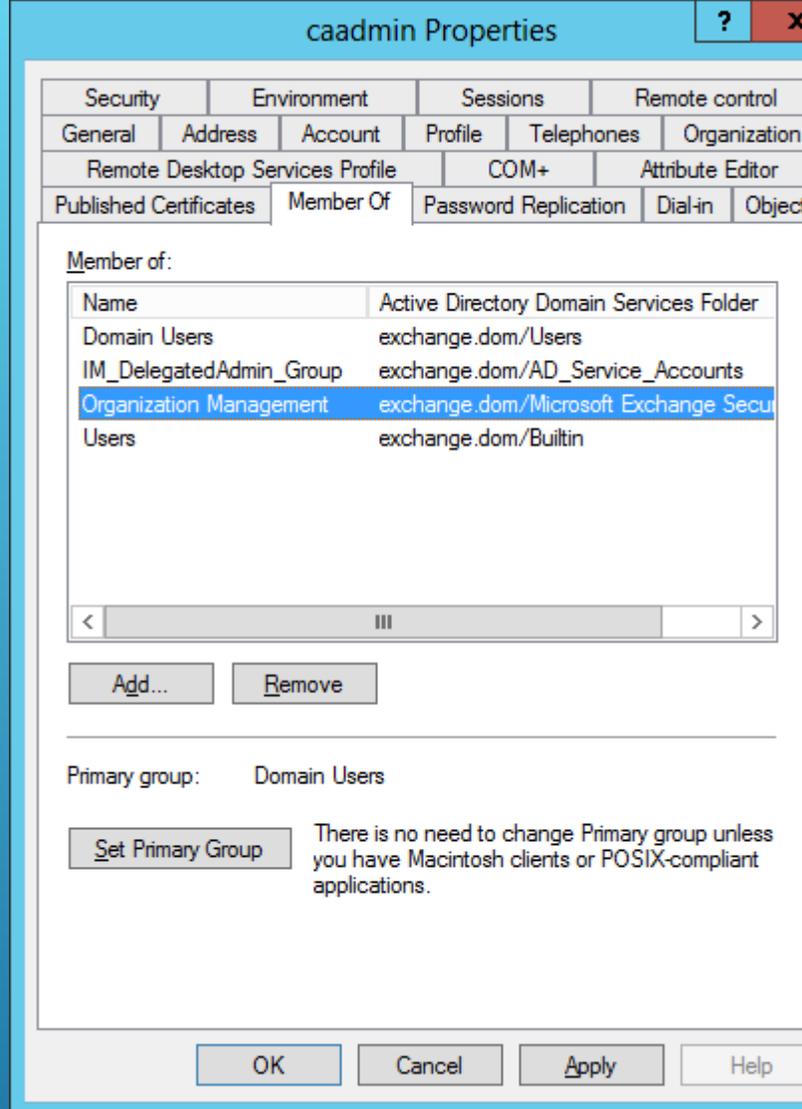


OPEN IMPS MANAGER AND THE AD ENDPOINT PROPERTIES TAB TO CHECK EXCHANGE GENERAL IS NOW POPULATED. CHECK CHANGE AND SELECT THE "GATEWAY SERVER" EXCHANGE SERVER ENTRY

ADDED THE CORRECT EXCHANGE SERVICE GROUP LEVEL OF ACCESS TO ALLOW CREATION & MANAGEMENT OF MAILBOXES (& RIGHTS)

FULL ACCESS – ORGANIZATION MANAGEMENT

MINIMAL ACCESS – DISCOVERY MANAGEMENT



The screenshot shows the Windows Services console with the 'CA Message Queuing Server Properties' dialog box open. The 'Log On' tab is selected, and the 'This account' radio button is chosen with the text 'caadmin@exchange.dom'. The password and confirm password fields are filled with dots. A 'Services' warning dialog box is overlaid on top, displaying a yellow warning icon and the text: 'The account caadmin@exchange.dom has been granted the Log On As A Service right.' The dialog has an 'OK' button.

A 'Services' dialog box with a yellow warning icon. The text reads: 'The new logon name will not take effect until you stop and restart the service.' There is an 'OK' button at the bottom right.

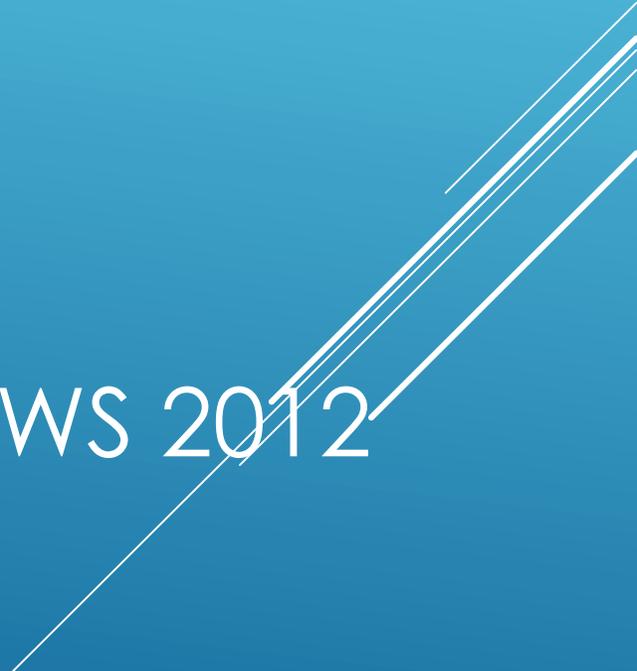
A 'Windows Security' dialog box titled 'Run as different user'. It asks for credentials for 'C:\Windows\System32\WindowsPowerShell\v1.0\powershell.exe'. The user name 'caadmin' is entered in the first field, and the password is masked with dots. The domain is set to 'EXCHANGE'. There are 'OK' and 'Cancel' buttons at the bottom.

# UPDATE SERVICE ACCOUNT ON EXCHANGE SERVER



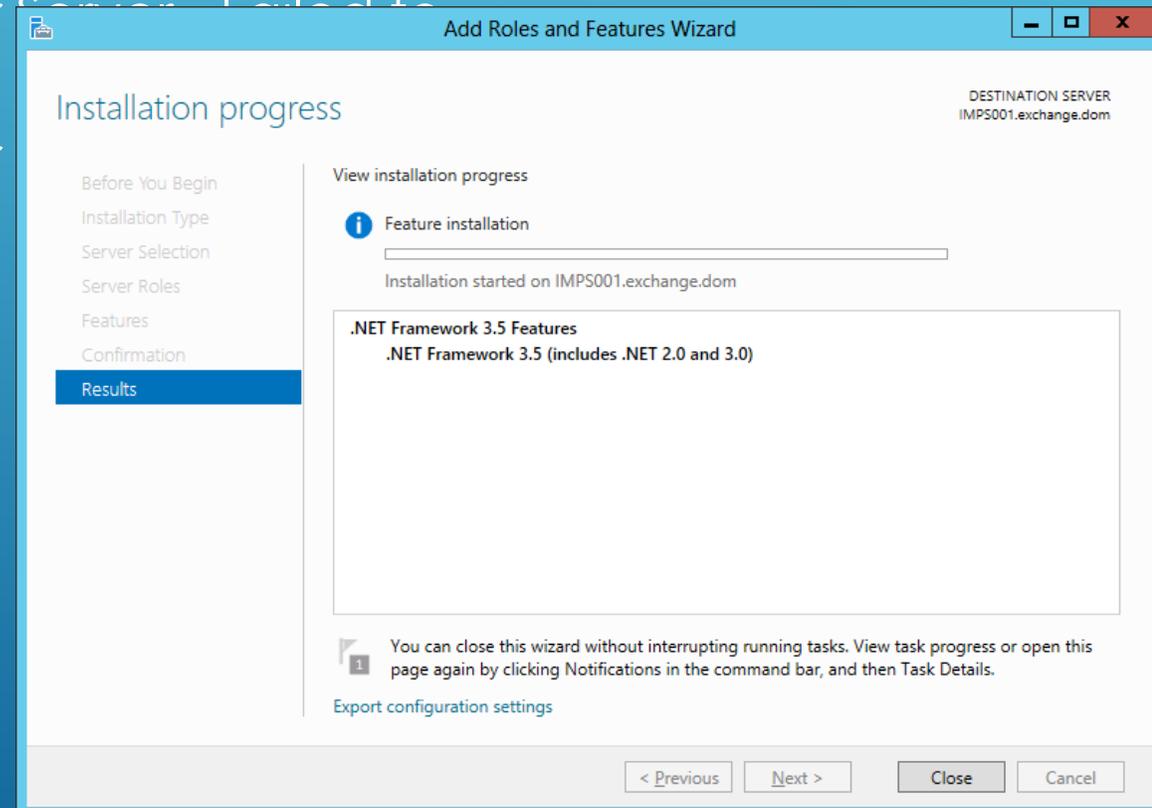


# ADDITIONAL NOTES – IMPS ON WINDOWS 2012 SERVER



- ▶ 2013.12.23.17:23:55.746 INFO C++ Connector Server - TID=0x8a8: create DMODirectoryEntry 0x27d8eb0
- ▶ 2013.12.23.17:23:55.746 INFO C++ Connector Server - TID=0x8a8: create DMODirectoryEntry 0x27d9030
- ▶ 2013.12.23.17:27:07.302 FATAL C++ Connector Server - Failed to load module W2KNamespace.dll
- ▶ 2013.12.23.17:27:07.317 FATAL C++ Connector Server - Failed to load module W2KNamespace.dll
- ▶ 2013.12.23.17:28:54.679 FATAL C++ Connector Server - Failed to load module W2KNamespace.dll

# ADD .NET 3.5 FRAMEWORK FOR WINDOWS 2012 TO AVOID LOAD MODULE ERROR MESSAGE



USE THIS  
ALTERNATIVE  
TOOL TO  
VIEW IF AD  
DOMAIN OR  
SERVER CA  
CERT IS  
DEPLOYED &  
AVAILABLE  
FOR IMPS USE

The screenshot shows the 'DigiCert Certificate Utility for Windows' window. The title bar includes the application name and a close button. The main window has a header 'Certificate Installation Checker'. Below the header, there are three paragraphs of text: the first explains the tool's function (performing an SSL handshake), the second notes its usefulness for troubleshooting and provides a link to the online help, and the third instructs on how to view certificate details. To the right of the text are input fields for 'Server Address' (dc001.exchange.dom), 'Port Number' (636), and 'SSL/TLS Mode' (Auto determine by port number). Below these are 'Query Server' and 'Close' buttons. A section titled 'Certificate list returned from server' contains a table with details for a certificate from dc001.exchange.dom.

dc001.exchange.dom	
Subject	CN=dc001.exchange.dom
Issuer	CN=2013-11-13 ROOT CA for CA IM Active Directory Connection
Serial Number	01
Valid From	13-NOV-2013
Valid To	11-NOV-2023

USE THE BINARY  
IN THE IMPS  
FOLDER TO  
CHECK SSL  
CERT FOR AD  
DOMAIN

```
Administrator: Command Prompt
C:\Program Files (x86)\CA\Identity Manager\Provisioning Server\bin>adslldapdiag -v dc001.exchange.dom -u caadmin@exchange
.dom Password001
c2 61 d0 ad d7 81 .?).....j..a....
00d0 bf 75 be 6c 3f 67 4e 5a:de 30 9f 6d c4 5c e6 6b .u.l?gNZ.0.m.\.k
00e0 25 7d d2 4b 4d 7b 02 11:00 14 8f 36 13 d7 13 22 >).KM<.....6...."
00f0 3e bd 1c f8 9b 31 6b 9c:8b cd f9 3f ad f7 76 53 >.....1k.....?..vS
0100 15 23 f5 8e c2 47 98 71:3d e1 87 18 1c 58 b7 b3 .#...G.q=...X..
0110 da e8 3f d2 0a 18 12 d4:1f 20 89 03 dd 6f 14 88 ..?.....o..
0120 03 37 17 ca 98 4a 35 1a:5b 0a bb de 7f 3f 6c f3 .7...J5.L....?1.
0130 5d bc 82 d3 88 ff db bd:ea 5c 19 2e d3 8f 82 3c 1.....\.....<
0140 05 23 b5 7d 37 42 de e3:97 1a 40 6f 11 fb 0c 29 .#.>7B...@o...>
0150 d8 32 d3 05 78 bf 5e 72:fb 6a 7b 48 e8 ce 66 af .2..x.^r.j<H..f.
0160 bf 38 67 89 cb ed 2c 50:92 c5 4b e1 13 77 20 f6 .8g...P..K..w .
0170 4b c1 ba 55 ff 4b d1 df:4c 41 53 5e b8 e7 ba d0 K..U.K..L@S^....
0180 e6 27 60 27 3b 5d 67 da:43 00 3c f9 8d 37 e6 20 .'.';lg.C.<..7.
0190 f2 bb e6 5e 89 0d 81 c3:46 e5 9f 52 8e df 9b 53 ...^.....F..R...S
01a0 c7 a2 f4 d2 93 7c 19 88:1c 2c 89 83 9d e5 92 d9 .....i.....
01b0 16 57 10 fb 89 57 85 11:ff b5 5f 6e 19 d1 09 05 .W...W.....n....
01c0 17 eb 2c 37 e2 98 d6 bd:4f 4e b9 d5 87 e1 89 df ...7...ON.....
01d0 76 a9 a3 82 ea 7c ea 69:56 62 a9 ae e0 e2 8d 0f v.....i.uB.....
01e0 68 14 b6 7a 0a c9 4a 1d:b1 e5 af 4a 41 7e a2 b7 h..z..J....JA~..
01f0 49 61 e2 07 40 de 87 f5:16 13 79 a1 7a e0 dd 90 Ia..@.....y.z...
0200 40 b6 6b ce 0a e2 97 71:94 12 97 78 ba 3a 5b 1a @.k....q...x.:L.
0210 14 03 00 00 01 01 16 03:00 00 3c 0b e6 3d 90 ca .....<...=..
0220 06 d1 68 f5 35 c6 86 17:40 5a 63 be b9 af 31 c6 ..h.5...@Zc...1.
0230 f2 3a e5 ca ae 04 63 31:f7 db 46 9e 48 94 0a 12 .:....c1..F.H...
0240 90 cf 91 c7 9a 72 16 42:0b b8 f0 02 8c 74 5b b7 .....r.B.....tL.
0250 6b 6b 16 79 9f c2 22 kk.y.."

... 71 bytes of handshake data received
0000 14 03 00 00 01 01 16 03:00 00 3c 5f 84 81 e4 5d .....<...1
0010 d7 57 20 d2 46 89 3f c3:8c cb 7d 58 75 07 93 0b .W .F.?...>ku...
0020 15 35 28 11 da 2c b5 54:04 33 ae b8 95 bf f6 c6 .5<...T.3.....
0030 c2 a6 51 57 0d 5d 40 03:e8 0b 1e 7d 30 8b ba 78 ..QW.l@....>0..x
0040 e6 36 49 c0 a1 c1 36 .6I...6

Handshake was successful

-----
Certificate Information
-----
Server subject: CN=dc001.exchange.dom
Version: 0
Valid From: Wed, Nov 13, 2013 9:58:02 AM
Valid To : Sat, Nov 11, 2023 9:58:02 AM
Public key: RSA
Signature algorithm: sha1RSA
Serial number: 01
Server issuer: CN=2013-11-13 ROOT CA for CA IM Active Directory Connection

Protocol: SSL3
Cipher: RC4
Cipher strength: 128
Hash: SHA
Hash strength: 160
Key exchange: RSA
Key exchange strength: 4096
Sending Close Notify
... 27 bytes of handshake data sent
0000 15 03 00 00 16 f5 0c 6b:f5 68 a9 7d 30 fb 39 a5 .....k.h.>0.9.
0010 cc 65 d8 51 2a c8 c7 2f:69 a7 f6 .e.Q*../i..

Done
```

ENSURE EXCHANGE  
SERVER HAS .NET 3.5  
INSTALLED;  
OTHERWISE IT WILL  
REQUIRE A REBOOT  
OF THE EXCHANGE  
SERVER + ANOTHER  
REBOOT FOR MS  
VC++ 2008

The screenshot shows the 'Add Roles and Features Wizard' window. The 'Installation progress' section is active, with 'Results' selected in the left-hand navigation pane. The main area shows the progress of installing '.NET Framework 3.5 Features'. A modal dialog box titled 'InstallShield Wizard' is open, displaying a message from 'CA IdentityMinder - Provisioning Agent for Microsoft Exchange 2007/2010/2013' stating that certain requirements must be installed first. A table lists the requirements:

Status	Requirement
Installing	Microsoft Visual C++ 2008 Feature Pack Redistributable Package (x64)

Below the table, a progress bar indicates the installation of 'Microsoft Visual C++ 2008 Feature Pack Redistributable Package (x64)'. The dialog box has 'OK' and 'Cancel' buttons at the bottom.